

8924C-02

HP 8924C CDMA Mobile Station Test Set

Serial Numbers:

0000A00000 / 9999Z99999

Y2K update information.

Product requires Firmware update revision A.06.15 or greater.

To Be Performed By:

Customer

Parts Required:

HP P/N	Description	Quantity
For Instruments with current Firmware Revisions A.02.17 through A.02.37		
HP 8924CRT option R14	Digital Cell Site Hardware Kit	1
(Contains 2 digital Cell Site Boards)		
HP 8924CRT option R58	HP 8924C Firmware Upgrade Kit	1

For Instruments with current Firmware Revisions A.04.01 through A.05.30

HP 8924CRT option R58	HP 8924C Firmware Upgrade Kit	1
-----------------------	-------------------------------	---

January 1, 1997 Serial Number:

US36500825

Situation:

Firmware revisions A.02.17 through A.05.30 are Y2K compliant for manual operation but may not be fully compliant for remote operation if running a software program using the Basic Programming command "TIMEDATE". Dates reported using the Basic Program command "TIMEDATE", will be inconsistent with dates appearing in the instrument's "CONFIG" screen "Date" field. In addition, "TIMEDATE" cannot report any date greater than 31 December 1999.

-

Firmware revisions A.06.15 and above are fully Y2K compliant for manual and remote operation. The "TIMEDATE" function has been corrected to report any date set between 1 January, 1994 and 31 December, 2093 and will match the "CONFIG" screen "Date" and "Time" settings.

Solution / Action:

A firmware upgrade is not required if:

The HP 8924C is being used manually (i.e. not being controlled by a software program)

A firmware upgrade is not required if:

The HP 8924C is being controlled by a software program, which does not use the "TIMEDATE" Basic Programming command. If the HP 8924C is required to report the Date while running a software program, the Basic Programming command of "CONF:DATE?" Can be used instead of the "TIMEDATE" command. The "CONF:DATE?" Command will return a date formatted as MM/DD/YY.

A firmware upgrade is required if:

The HP 8924C is being controlled by a software program, is required to work with the "TIMEDATE" command, and currently has a firmware revision of A.02.17 through A.05.30.

Hewlett Packard's Y2K Product Support Policy will cover under warranty, all 8924Cs shipped after January 1, 1997, and all HP 8924Cs currently covered by Extended Warranties or Support Contracts. HP 8924Cs shipped after January 1, 1997 begin with Serial Number US36500825(except refurbished units). To determine the original ship date of new or refurbished units, contact

Hewlett Packard's Customer Support Center (1-800-452-4844).

Date: 31 August 1998

```
*****
*
*           MODIFICATION RECOMMENDED
*           -----
*
*           STANDARDS: LABOR HOURS _____.5hr _____
*           ACTION CATEGORY: ON SPECIFIED FAILURE X      IMMEDIATELY ____
*                               AGREEABLE TIME ____
*           LOCATION CATEGORY: CUSTOMER INSTALLABLE X      ON-SITE ____
*                               HP LOCATION ____
*           AVAILABILITY: PRODUCT'S SUPPORT LIFE
*           SERVICE INVENTORY: RETURN ____      SCRAP _X_      SEE TEXT ____
*           USED PARTS: RETURN ____      SCRAP _X_      SEE TEXT ____
*           HP RESPONSIBLE UNTIL: 1 September 2000
*           AUTHOR/ENTITY: __JRR / 1000 _____
*           ADDITIONAL INFO: _____
*****
```