## HP 3458A Assembly Level Repair Manual

This manual applies to HP 3458As with a serial number prefix of:

2823A and Above

## WARNING

The information in this manual is to be used by qualified service-trained personnel only. To avoid personal injury, do not perform any procedure explained in this manual, or perform any servicing of the HP 3458A unless you are qualified to do so.



Copyright © Hewlett-Packard Company, 1988

Manual Part Number: 03458-90010 Microfiche Part Number: 03458-99010 Printed: SEPTEMBER 1988 Edition 1 Printed in U.S.A. U0988

# **Printing History**

The Printing History shown below lists the printing dates of all Editions and Updates created for this manual. The Edition number changes as the manual undergoes subsequent revisions. Editions are numbered sequentially starting with Edition 1. Updates, which are issued between Editions, contain individual replacement pages which the customer uses to update the current Edition of the manual. Updates are numbered sequentially starting with Update 1. Each new Edition or Update also includes a revised copy of this printing history page.

Many product updates and revisions do not require manual changes and, conversely, manual corrections may be done without accompanying product changes. Therefore, do not expect a one-to-one correspondence between product updates and manual updates.

#### **RESTRICTED RIGHTS LEGEND**

Use, duplication, or disclosure by the Government is subject to restrictions as set forth in subdivision (b)(3)(ii) of the Rights in Technical Data and Computer Software clause at 52.227-7013.

Hewlett-Packard Company 3000 Hanover Street, Palo Alto, California 94304



### Herstellerbescheinigung

Hiermit wird bescheinigt, daß das Gerät/System HP 3458A in Übereinstimmung mit den Bestimmungen von Postverfügung 1046/84 funkentstört ist.

Der Deutschen Bundespost wurde das Inverkehrbringen dieses Gerätes/Systems angezeigt und die Berechtigung zur Überprüfung der Serie auf Einhaltung der Bestimmungen eingeräumt.

#### Zusatzinformation fur Me $\beta$ - und Testgeräte

Werden Me $\beta$ - und Testgeräte mit ungeschirmten Kabeln und/oder in offenen Me $\beta$ aufbauten verwendet, so ist vom Betreiber sicherzustellen, da $\beta$  die Funk-Entstörbestimmungen unter Betriebsbedingungen an seiner Grundstücksgrenze eingehalten werden.

#### Manufacturer's declaration

This is to certify that the equipment HP 3458A is in accordance with the Radio Interference Requirements of Directive FTZ 1046/84. The German Bundespost was notified that this equipment was put into circulation, the right to check the series for compliance with the requirements was granted.

#### Additional Information for Test- and Measurement Equipment

If Test- and Measurement Equipment is operated with unscreened cables and/or used for measurements on open set-ups, the user has to assure that under operating conditions the Radio Interference Limits are still met at the border of his premises.

## NOTICE

The information contained in this document is subject to change without notice.

HEWLETT-PACKARD MAKES NO WARRANTY OF ANY KIND WITH REGARD TO THIS MATERIAL, IN-CLUDING, BUT NOT LIMITED TO. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Hewlett-Packard shall not be liable for errors contained herein or for incidental or consequential damages in connection with the furnishing, performance or use of this material.

Hewlett-Packard assumes no responsibility for the use or reliability of its software on equipment that is not furnished by Hewlett-Packard.

This document contains proprietary information which is protected by copyright. All rights are reserved. No part of this document may be photocopied, reproduced or translated to another language without the prior written consent of Hewlett-Packard Company.



### CERTIFICATION

Hewlett-Packard Company certifies that this product met its published specifications at the time of shipment from the factory. Hewlett-Packard further certifies that its calibration measurements are traceable to the National Institute of Standards and Technologies, to the extent allowed by the the Institute's calibration facility, and to the calibration facilities of other International Standards Organization members.

### WARRANTY

This Hewlett-Packard instrument product is warranted against defects in materials and workmanship for a period of one year from date of shipment. During the warranty period, Hewlett-Packard Company will, at its option, either repair or replace products which prove to be defective.

For warranty service or repair, this product must be returned to a service facility designated by -hp-. Buyer shall prepay shipping charges to -hp- and -hp- shall pay shipping charges to return the product to Buyer. However, Buyer shall pay all shipping charges, duties, and taxes for products returned to -hp- from another country.

Duration and conditions of warranty for this instrument may be superceded when the instrument is integrated into (becomes a part of) other -hp- instrument products.

Hewlett-Packard warrants that its software and firmware designated by -hp- for use with an instrument will execute its programming instructions when properly installed on that instrument. Hewlett-Packard does not warrant that the operation of the instrument, or software, or firmware will be uninterrupted or error free.

### LIMITATION OF WARRANTY

The foregoing warranty shall not apply to defects resulting from improper or inadequate maintenance by Buyer, Buyer-supplied software or interfacing, unauthorized modification or misuse, operation outside of the environmental specifications for the product, or improper site preparation or maintenance.

NO OTHER WARRANTY IS EXPRESSED OR IMPLIED. HEWLETT-PACKARD SPECIFICALLY DISCLAIMS THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PAR-TICULAR PURPOSE.

#### **EXCLUSIVE REMEDIES**

THE REMEDIES PROVIDED HEREIN ARE BUYER'S SOLE AND EXCLUSIVE REMEDIES. HEWLETT-PACKARD SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CON-SEQUENTIAL DAMAGES, WHETHER BASED ON CONTRACT, TORT, OR ANY OTHER LEGAL THEORY.

#### ASSISTANCE

Product maintenance agreements and other customer assistance agreements are available for Hewlett-Packard products.

For any assistance, contact your nearest Hewlett-Packard Sales and Service Office. Addresses are provided at the back of this manual.

F



## SAFETY SUMMARY

The following general safety precautions must be observed during all phases of operation, service, and repair of this instrument. Failure to comply with these precautions or with specific warnings elsewhere in this manual violates safety standards of design, manufacture, and intended use of the instrument. Hewlett-Packard Company assumes no liability for the customer's failure to comply with these requirements.

## **GROUND THE INSTRUMENT**

To minimize shock hazard, the instrument chassis and cabinet must be connected to an electrical ground.

## DO NOT OPERATE IN AN EXPLOSIVE ATMOSPHERE

Do not operate the instrument in the presence of flammable gases or fumes. Operation of any electrical instrument in such an environment constitutes a definite safety hazard.

## **KEEP AWAY FROM LIVE CIRCUITS**

Operating personnel must not remove instrument covers. Component replacement and internal adjustments must be made by qualified maintenance personnel. Under certain conditions, dangerous voltages may exist even with the instrument switched off. To avoid injuries, always disconnect input voltages and discharge circuits before touching them.

## DO NOT SERVICE OR ADJUST ALONE

Do not attempt internal service or adjustment unless another person, capable of rendering first aid and resuscitation, is present.

## DO NOT SUBSTITUTE PARTS OR MODIFY INSTRUMENT

Because of the danger of introducing additional hazards, do not install substitute parts or perform any unauthorized modification to the instrument. Return the instrument to a Hewlett-Packard Sales and Service Office for service and repair to ensure that safety features are maintained.

## DO NOT OPERATE A DAMAGED INSTRUMENT

Whenever it is possible that the safety protection features built into this instrument have been impaired, either through physical damage, excessive moisture, or any other reason, REMOVE POWER and do not use the instrument until safe operation can be verified by service-trained personnel. If necessary, return the instrument to a Hewlett-Packard Sales and Service Office for service and repair to ensure that safety features are maintained.

# PACKARD

# **Operating and Safety Symbols**

Symbols Used On Products And In Manuals

LINE AC line voltage input receptacle.

Instruction manual symbol affixed to product. Cautions the user to refer to respective instruction manual procedures to avoid possible damage to the product.

Indicates dangerous voltage – terminals connected to interior voltage exceeding 1000 volts.

Protective conductor terminal. Indicates the field wiring terminal that must be connected to earth ground before operating equipment – protects against electrical shock in case of fault.

Clean ground (low-noise). Indicates terminal that must be connected to earth ground before operating equipment – for single common connections and protection against electrical shock in case of fault.

Frame or chassis ground. Indicates equipment chassis ground terminal – normally connects to equipment frame and all metal parts.

Affixed to product containing static sensitive devices – use anti-static handling procedures to prevent electrostatic discharge damage to components.

OR

OR

Calls attention to a procedure, practice, or condition that requires special attention by the reader.

NOTE

## CAUTION

CAUTION

Calls attention to a procedure, practice, or condition that could possibly cause damage to equipment or permanent loss of data.

## WARNING

WARNING

Calls attention to a procedure, practice, or condition that could possibly cause bodily injury or death.

## Contents

(A more detailed table of contents is at the beginning of each section)

## Section 1 General Information

INTRODUCTION	. 1
MANUAL DESCRIPTION	
INSTRUMENT DESCRIPTION	. 2
SAFETY CONSIDERATIONS	. 2
INSTRUMENT IDENTIFICATION	. 2
TOOLS AND EQUIPMENT REQUIRED	. 3

## Section 2 Operating Information

INTRODUC	CTION .						 	 	• •													ŧ
BEFORE A																						
APPLYING	POWER						 	 		• •	•		 							٠		2
<b>OPERATIN</b>	G FROM	THE I	FRON	ГΡ	ANI	EL	 	 					 	 							•	4
OPERATIN	G FROM	REMO	DTE .				 	 					 	 							1	6

## Section 3 Disassembly/Assembly Procedures and Parts List

	ROD TIC I																											
CLE	EAN I NTEI	HAN	DLII	NG .										•			•			 						 •	 	2
COV	/ERS	REM	40V.	AL/I	INS	TA	LLA	١T	IOI	NI	PRO	00	CEI	σ	JR	ES				 		•				 •	 	3
	EMBI PLAC																											

## Section 4 Assembly Level Troubleshooting

TEST EQUIPMENT REQUIRED	
ASSEMBLIES REMOVAL/INSTALLATION PROCEDURES	2
HP 3458A TECHNICAL DESCRIPTION	
ASSEMBLY LEVEL TROUBLESHOOTING	



## Contents

## Section 1 General Information

INTRODUCTION
MANUAL DESCRIPTION I
INSTRUMENT DESCRIPTION
SAFETY CONSIDERATIONS
INSTRUMENT IDENTIFICATION
TOOLS AND EQUIPMENT REQUIRED     2       Tools Required     2       Test Equipment Required     3



# SECTION 1 GENERAL INFORMATION

## INTRODUCTION

This manual has information to perform assembly level troubleshooting of the HP 3458A Multimeter. Included are the removal/installation procedures of the instrument's printed circuit board assemblies, and a parts list. This manual is intended for use by service trained personnel only. Operating and programming personnel should refer to the HP 3458A Multimeter Operating, Programming, and Configuration Manual.

Detailed operating and programming information is excluded from this manual. Only sufficient information for service purposes is included. For more detailed operating and programming information, refer to the HP 3458A Multimeter Operating, Programming, and Configuration Manual.

## WARNING

The information in this manual is for the use of Service Trained Personnel only. To avoid electrical shock, do not perform any procedures in this manual or do any servicing to the HP 3458A, unless you are qualified to do so.

## MANUAL DESCRIPTION

This manual is separated into the four following sections.

## Section 1 - General Information

Section 1 contains a brief description of the instrument and other general information.

## Section 2 - Operating Instructions

Section 2 summarizes instrument operation geared for service trained personnel. Only service related commands are summarized. For more operating information, refer to the HP 3458A Multimeter Operating, Programming, and Configuration Manual.

## Section 3 -- Removal/Installation Procedures and Mechanical Parts List

Section 3 has the removal/installation procedures for the HP 3458A Printed Circuit Board Assemblies. The section also has a mechanical parts list.

#### Section 4 -- Assembly Level Troubleshooting

Section 4 contains a block diagram theory of operation and assembly level troubleshooting information.

## **INSTRUMENT DESCRIPTION**

The HP 3458A is a high precision digital multimeter that can measure AC and DC volts, AC and DC current, AC+DC volts, AC+DC current, resistance, period, and frequency. It can also perform complex math calculations.

The multimeter has a maximum reading rate of 100,000 readings/sec. The maximum input voltage is 1000 V and the resolution is from 4 1/2 to 8 1/2 digits.

The HP 3458A has a digitizing function that converts continuous analog signals into discrete samples.

All instrument functions are selectable from the front panel or remotely over the Hewlett-Packard Interface Bus (HP-IB).

## SAFETY CONSIDERATIONS

The HP 3458A is a safety class 1 instrument provided with a protective earth terminal. The instrument and manuals should be reviewed for safety markings and instructions before operation. Refer to the Safety Summary preceding this section for appropriate safety instructions and markings covering the instrument.

## **INSTRUMENT IDENTIFICATION**

Hewlett-Packard instruments are identified by a two part, ten digit serial number. The serial number is located on the instrument's rear panel between the rear terminals and fan filter. The number is in the form 0000A00000. The first four digits, called the serial number prefix, is the same for all identical instruments. It changes only when a change is made to the instrument. The letter indicates the country of origin (A indicates the instrument was build in the United States of America). the last five digits, called the serial number suffix, are unique for each instrument.

Be sure to include the entire serial number, both prefix and suffix, in any correspondence about your instrument.

## **TOOLS AND EQUIPMENT REQUIRED**

## **Tools Required**

You need the following tools for instrument covers removal and installation.

- 1. #1 Pozidriv screwdriver.
- 2. #TX15 Torx driver.
- 3. #TX10 Torx driver.

You need the following tools for the printed circuit board assemblies removal/installation procedures.

- 1. #1 Pozidriv screwdriver.
- 2. #TX10 Torx driver.
- 3. 6 millimeter nut driver (for A/D Converter assembly only).
- 4. 7 millimeter nut driver (for Outguard Controller assembly only)
- 5. Small flat bladed screwdriver (for Display Logic assembly only)
- 6. Large screwdriver (e.g., #2 Pozidriv; for Display Logic assembly only)

1-2

## **Test Equipment Required**

You need the following to troubleshoot the HP 3458A.

- 1. 4 1/2 digit digital multimeter that can measure +5 V, +18 V, and -18 V DC.
- 2. Computer with HP-IB capability (for HP-IB failures only).
- 3. Logic Probe or Oscilloscope than can measure a 1 µS 5 V pulse (for Ext Out failures only).

} . . . ( [ Ľ. ſ. Ĺ l 

## Contents

## Section 2 Operating Information

INTRODUCTION
BEFORE APPLYING POWER
APPLYING POWER
The Display
OPERATING FROM THE FRONT PANEL
Making a Measurement     4       Changing the Measurement Function     5
Autoranging and Manual Ranging
Manual Ranging
Reading the Error Register
Resetting the Multimeter
Selecting a Parameter     10       Default Values     10
Numeric Parameters     11       Exponential Parameters     11
Multiple Parameters
Using the MENU keys
Standard Queries
Display Control
Clearing the Display
Viewing Long Displays     15       MORE INFO Display     15
Digits Displayed
OPERATING FROM REMOTE
Input/Output Statements
Reading the HP-IB Address     16       Changing the HP-IB Address     17
Sending a Remote Command
The Local Key



# $\bigcirc$

# SECTION 2 OPERATING INFORMATION

## INTRODUCTION

This section summarizes the HP 3458A operating information. The HP 3458A Multimeter Operating, Programming, and Configuration Manual has the complete operating information.

## **BEFORE APPLYING POWER**

• Make sure the line voltage selection switches on the multimeter's rear panel are set to match the local line voltage. Refer to Table 2-1 and Figure 2-1 for the proper switch positions.

- Make sure the proper line fuse is installed. Refer to Table 2-1 for the proper line fuse.
- Make sure the proper power cord is used. Refer to Figure 2-2 for the proper power cord.

Nominal Value (RMS)	Allowable limits (RMS)	Fuse	Fuse Part #
100 VAC	90 VAC to 110 VAC	1.5A 250V NTD FE UL	2110-0043
120 VAC	105 VAC to 132 VAC	1.5A 250V NTD FE UL	2110-0043
220 VAC	198 VAC to 242 VAC	0.5A 250V TD FE UL	2110-0202
240 VAC	216 VAC to 250 VAC	0.5A 250V TD FE UL	2110-0202





Figure 2-1. AC Line Voltage Switch Positions



Figure 2-2. Power Cords

## APPLYING POWER

To turn on the multimeter, depress the front panel **Power** switch. If the multimeter does not appear to turn on, verify that the multimeter is connected to line power. If line power is not the problem, remove the power cord and check the line power fuse and the line voltage selection switch settings.

## **Power-On Self Test**

When power is applied, the multimeter performs a limited power-on self-test. This test verifies that the multimeter is operating but does not necessarily verify that measurements will be accurate.

When the power-on self-test is finished, the multimeter beeps once, automatically triggers, automatically selects the range, and performs DC voltage measurements. Also, the multimeter has many of its commands set to pre-defined power-on values as shown in Table 2-2. This is called the power-on state.

If during the power-on self-test a failure is detected, the HP 3458A turns on the **ERR** annunciator (located in the display). Use the explanation in the "Reading the Error Register" paragraph to determine what the error is. If the error is a hardware error, go to Section 4 of this manual for troubleshooting.

In most cases, only the ERR annunciator is turned on and the instrument remains in the error condition. In other cases, an error message may be displayed and the instrument locks up. In this case, go to Section 4 of this manual for troubleshooting.

Table	2-2.	Power-On	State
-------	------	----------	-------

Command	Description
ACBAND 20,2E6	AC Bandwidth 20Hz - 2MHz
AZERO ON	Autozero enabled
DCV AUTO	DC Voltage, autorange
DEFEAT OFF	Defeat disabled
DELAY -1	Default delay
DISP ON	Display enabled
EMASK 32767	Enable all error conditions
END OFF	Disable HP-IB EOI function
EXTOUT ICOMP,NEG	Input complete EXTOUT signal, negative pulse
FIXEDZ OFF	Disable fixed input resistance
FSOURCE ACV	Frequency and period source is AC voltage
INBUF OFF	Disable input buffer
LEVEL 0,ACV	Level trigger at 0%, AC-coupled
LFILTER OFF	Level filter disabled
LOCK OFF	Keyboard enabled
MATH OFF	Disable real-time math
MEM OFF	Disable reading memory (last memory operation = FIFO)
MFORMAT SREAL	Single real reading memory format
MMATH OFF	Disable post-process math
NDIG 7	Display 7.5 digits
NPLC 10	10 power line cycles of integration time
NRDGS 1,AUTO	1 reading per trigger, auto sample event
OCOMP OFF	Disable offset compensated resistance
OFORMAT ASCII	ASCII output format
QFORMAT NORM	Normal query format
RATIO OFF	Disable ratio measurement
SETACV ANA	Analog AC voltage mode
SLOPE POS	Positive slope for level triggering
TARM AUTO	Auto trigger arm event
TBUFF OFF	Disable external trigger buffering
TIMER 1	1 second timer interval
TRIG AUTO	Auto trigger event
At power-on, all n	ath registers are set to 0 except:
DEGREE = 20	
SCALE = $1$	
PERC = 1	
PERC = 1	
RES = 50	

## The Display

In the power-on state, the display is continuously updated with each new DC voltage reading. Along the bottom of the display are a series of annunciators. These annunciators alert you to a variety of conditions. For example, the **SMPL** annunciator flashes whenever the multimeter has completed a reading. Table 2-3 describes the meaning of each display annunciator.

2-3

Table 2-3. Display Annunciators

Display Annunciator	Description
SMPL	Flashes whenever a reading is completed
REM	The multimeter is in the HP-IB remote mode
SRQ	The multimeter has generated an HP-IB service request
TALK	The multimeter is addressed to talk on HP-IB
LSTN	The multimeter is addressed to listen on HP-IB
AZERO OFF	Autozero is disabled
MRNG	Autorange is disabled (the multimeter is using a fixed range)
MATH	One or two real-time or post-process math operations enabled
ERR	An error has been detected
SHIFT	The shift key has been pressed
More	More information concerning the present configuration is
INFO	available (use the right arrow key to view the information)

## **OPERATING FROM THE FRONT PANEL**

The following shows how to make a simple DC voltage measurement, how to use the various front panel keys, and describes the multimeter functions important to front panel operation. Figure 2-3 shows the multimeter's front panel features.



Figure 2-3. Front Panel

## Making a Measurement

In the power-on state, DC voltage measurements are selected and the multimeter automatically triggers and selects the range. In the power-on state, you can make DC voltage measurements simply by connecting a DC voltage to the input terminals as shown in Figure 2-4. The connections shown in Figure 2-4 also apply for AC voltage, 2-wire resistance, AC+DC voltage, digitizing, and frequency or period measurements from a voltage input source.



Figure 2-4. Standard 2-Wire (Plus Guard) Measurements

## Changing the Measurement Function

The row of keys located directly under the display (FUNCTION keys) select the multimeter's standard measurement functions. Table 2-4. shows the FUNCTION keys and the measurement function selected by each.

In addition to the functions selected by the **FUNCTION** keys, the multimeter can perform direct-sampled or sub-sampled digitizing, ratio measurements, and AC or AC+DC voltage measurements using the synchronous or random measurement methods. These functions can be selected from the front panel by accessing the appropriate command(s) using the alphabetic menu keys (these keys are discussed later in this section under "Using the MENU Keys").

## Autoranging and Manual Ranging

In the power-on state, the multimeter automatically selects the appropriate measurement range. This is called autorange. In many cases, you will probably want to continue using autorange. However, you have two other ranging choices: hold and manual ranging.

## Hold

This choice allows you to shut off autoranging. To do this, let autorange choose a range and then press:



Notice the display's MRNG (manual range) annunciator is on. This annunciator is on whenever you are not using autorange.

### Table 2-4. FUNCTION Keys



## Manual Ranging

The second choice lets you manually select the range. When the multimeter is in the measurement mode (that is, the multimeter is making and displaying measurements or the display is showing OVLD) you can change the range by pressing the up or down arrow keys. To go to a higher range, press:



By repeatedly pressing the up arrow key, you can increment up to the highest range. When you reach the highest range, pressing the up arrow key no longer changes the range. To go to a lower range, press:



By repeatedly pressing the down arrow key, you can decrement down to the lowest range. When you reach the lowest range, pressing the down arrow key no longer changes the ranges. To return to autoranging, press:



## Self-Test

The HP 3458A self-test is similar to the power-on self-test, but performs more hardware and accuracy tests. The tests are different enough that a failure may be detected by one test, but not the other.

Always disconnect any input signals before you run self-test. If you leave an input signal connected to the multimeter, it may cause a self-test failure.

The self-test takes over 50 seconds. To run self-test press:



If the self-test passed, the display shows:

# SELF TEST PASSED

When self-test passes, you have a high confidence that the multimeter is operational and, assuming proper calibration and autocalibration, that measurements will be accurate.

If any of the tests failed, the ERR annunciator illuminates and the display shows:

# SELF TEST FAILED

If the self-test failed, one or more error conditions have been detected. Refer to the next paragraph "Reading the Error Register".

## **Reading the Error Register**

Whenever the display's ERR annunciator is illuminated, one or more errors have been detected. A record of hardware errors are stored in the auxiliary error register. Programming and syntax errors are stored in the error register.

The errors stored in the error registers consist of two parts: an error number and a corresponding error message that explains the error. All hardware errors have a "200" series number.

To read the registers, press:



The lowest numbered error and a description of the error is displayed. For example, a possible error message is:

209,"HARDWARE FAILURE -INTERNAL OVERLOAD: 101" Only part of the message is displayed by the instrument. To view the entire message, use the right arrow key.

If the **ERR** annunciator is still illuminated, more errors have been recorded. Repeat the above key sequence until all errors have been read and the **ERR** annunciator is no longer illuminated. When all errors are read, the error annunciator goes of f. If you try to read another error, the display shows:

# 0,"NO ERROR"

You do not have to run self-test to get an error. The multimeter detects errors that occur while entering data, when changing functions or ranges, and so on. The multimeter beeps whenever it detects an error.

Whenever you want to clear information (such as an error description) from the display and return it to displaying measurements, press:



You can also clear the display by repeatedly pressing the Back Space key (unshifted).

## **Resetting the Multimeter**

Many times during operation, you may wish to return to the power-on state. The front panel **Reset** key returns you to the power-on state without having to cycle the multimeter's power. To reset the multimeter, press:



The multimeter begins the reset process with a display test which illuminates all display elements including the annunciators, as shown in Figure 2-5. (By holding down the **Reset** key, the multimeter continuously performs its display test).



Figure 2-5. Display Test

Pressing the shifted front panel **Reset** key performs the power-on sequence which has the same effect as cycling the multimeter's power. This destroys any stored readings and compressed subprograms, sets the power-on SRQ bit in the status register, resets the A/D converter reference frequency, and performs the power-on self-test. (These operations are discussed in detail in the HP 3458A Multimeter Operating, Programming, and Configuration Manual.)

Executing the RESET command from the alphabetic command menu (MENU keys) returns the multimeter to the power-on state but does not perform the power-on sequence. The MENU keys are discussed later in this section.

## Using the Configuration Keys

The configuration keys (unshifted **MENU** keys) let you rapidly access the most frequently used multimeter features. Table 2-5 shows each key, the corresponding multimeter command, and the function of each. (These functions are discussed in detail in the HP 3458A Multimeter Operating, Programming, and Configuration Manual.)

Key	Command	Description
Auto Cal	ACAL	Performs one or all autocal routines (It takes over 11 minutes to run all of the autocal routines. Never reset the multimeter to abort an autocal. Once you start an autocal you must complete it).
NPLC	NPLC	Sets integration time in terms of power line cycles
Auto Zero	AZERO	Enables or disables the autozero function
Offset Comp Ω	осомр	Enables or disables offset compensation for 2- or 4-wire resistance measurements
Trig	TRIG	Specifies the trigger event
N Rdgs/ Trig	NRÓGS	Selects the number of readings per trigger event and the sample event
Recall State	RSTATE	Recalls a previously stored state from memory
Store State	SSTATE	Stores the multimeter's present state in memory

Table 2-5. Configuration Keys Functions

The TRIG key is used to demonstrate how to use the configuration keys. Press:



The display shows:

# TRIG M

This is the command header for the trigger command. Notice the multimeter automatically placed a space between the command and cursor.

### Selecting a Parameter

For parameters that have a list of choices (non-numeric parameters), you can use the up and down arrow keys to review the choices. Press:



The display shows:



Press:

रि	3
L	

The display shows:

# TRIGAUTO 🛚

When using the up or down arrow keys and you step past the last parameter choice, a wraparound occurs to the other end of the menu. If you wish to suspend triggering, press the up or down arrow key until the display shows:

# TRIG HOLD

Press:



You have now changed the trigger event from auto (power-on state) to hold.

## **Default Values**

Most parameters have a default value. A default value is the value selected when you execute a command but do not specify a value. For example, the default value for the trigger parameter is SGL. Press:  $\bigcirc$ 

\_\_\_\_J

The display shows:

TRIG N

Press:

Trig



Note that the multimeter takes one reading and then stops (after the single trigger, the trigger event becomes HOLD regardless of the previously specified trigger event). You can enter -1 to select the default value. Press:

Trig	[-]	$\begin{bmatrix} 1 \end{bmatrix}$	Enter
J		LJ	L

The multimeter again takes a single reading and then stops.

#### **Numeric Parameters**

Some commands use numeric parameters, A numeric parameter is the actual value used by the multimeter. To demonstrate the numeric parameter, use the **NPLC** configuration. Press:

NPLC	
111 20	
1	
·	

The display shows:



If you press the up or down arrow key, no parameter choice is displayed. This means there is no menu and you must enter a number. To enter a number, press:



You have now selected 1 power line cycles of integration for the A/D converter. Integration time is the actual time that the A/D converter measures an input signal.

#### **Exponential Parameters**

Numeric parameters can also be entered in exponential notation. For example, press:



You have now selected 0.1 power line cycles of integration time. At this point, reset the multimeter to return the number of power line cycles to 10 by pressing:



#### **Multiple Parameters**

Many commands have more than one parameter. (Multiple parameters are separated by commas.) For example, the NRDGS command has two parameters. To demonstrate, press:



The display should show:



The first parameter in the NRDGS command is a numeric parameter that specifies the number of readings made per trigger event. For example, to specify 5 readings per trigger event, press:

,



The display shows:

# NROGS 5, 🛚

The second parameter of the NRDGS command specifies the event that initiates each reading. Since this is not a numeric parameter, a menu is available for this parameter. Use the up or down arrow keys to cycle through the list of choices. When the display shows:

## NROGS 5,AUTO

Execute the command by pressing:



## Using the MENU keys

In addition to the configuration keys, the multimeter has an alphabetic command menu that can be accessed using the shifted **MENU** keys labeled **C**, **E**, **L**, **N**, **R**, **S**, and **T**. Each of these letters corresponds to the area you will enter into the command menu. For example, to enter the menu with commands starting with T, press:



The display shows:

# TARM

You can now use the Menu Scroll keys (up or down arrow keys) to step through the menu in alphabetical order (down arrow key) or in reverse alphabetical order (up arrow key). For example, starting with the TARM above, press the down arrow key once and the display shows the next command in alphabetical order (TBUFF). (You can also press and hold the up or down arrow key to rapidly step through the menu.) Once you have found the desired command, you can press the Enter key to execute it immediately (using default parameter values if applicable). If you need to specify command parameter(s), with the command displayed, press the right arrow key or the comma key (or, if the first parameter is numeric, a numeric key). This selects the command and allows you to specify or select parameter(s) using the procedures described earlier in this section.

There are two alphabetic menus available: FULL and SHORT. You can select between these menus using the shifted **Menu** key. The specified menu choice is stored in continuous memory (not lost when power is removed). The FULL menu contains all commands except query commands that can be constructed by appending a question mark to a command (e.g., BEEP, BEEP?). (Query commands are discussed next.) The SHORT menu eliminates the HP-IB bus-related commands, commands that are seldom used from the front panel, and any commands that have dedicated front panel keys (e.g., the **NPLC** key or the **Trig** key).

## Query Commands

There are a number of commands in the alphabetic command directory that end with a question mark. These commands are called query commands since each returns a response to a particular question. For example, access the LINE? query command from the command menu and press the Enter key. The multimeter responds to this query command by measuring and displaying the power line frequency. (Use the right arrow key to view the entire response.) As another example, access the TEMP? command from the command menu and press Enter. This command returns the multimeter's internal temperature in degrees Centigrade.

## Standard Queries

The FULL command menu contains the following standard query commands:

AUXERR?	MCOUNT?
CAL?	MSIZE?
CALNUM?	OPT?
ERR?	SSPARM?
ERRSTR?	STB?
ID?	TEMP?
ISCALE?	
LINE?	

## Additional Queries

In addition to the queries listed above, you can create others by appending a question mark to any command that can be used to program the multimeter. For example, the AZERO command (Auto Zero

configuration key) enables or disables the autozero function. You can determine the present autozero mode by appending a question mark to the AZERO command. To do this, press:



The multimeter responds by displaying the present autozero mode (power-on mode = ON). (Notice that this command is immediately executed; you do not have to press the **Enter** key.)

The QFORMAT command can be used to specify whether query responses will be numeric, alpha, or a combination of alpha and numeric. Refer to the QFORMAT command in Chapter 6 of the HP 3458A Multimeter Operating, Programming, and Configuration Manual for more information.

## **Display Control**

The shifted Clear key, the Back Space key, and the Display/Window keys (left and right arrow keys) allow you to control the display.

### **Clearing the Display**

Whenever you want to clear information (such as a query response) from the display, press:



### **Display Editing**

The **Back Space** key allows you to edit parts of a command string while entering the string or when the string is recalled (discussed later). For alpha parameters or command headers, pressing the **Back Space** key once erases the entire parameter or header. For commas, spaces, and numeric parameters, only one character is erased each time you press **Back Space**. For example, press:



The display shows:

# NRDGS 10,LINE

By pressing the Back Space key once, the entire second parameter (LINE) is erased. The display shows:



Now by pressing **Back Space** once, the comma is erased. Pressing **Back Space** two more times erases both numeric characters (10). At this point, you can re-enter the first parameter using the numeric keypad and the second parameter using the **Menu Scroll** keys. Press the **Enter** key to execute the edited command.

### Viewing Long Displays

When entering commands containing more than 16 characters, the previously entered characters are scrolled off the left side of the display to make room for those being entered. The **Display/Window** keys (left and right arrow keys) allow you to view the entire line by scrolling it left or right. The **Display/Window** keys can also be used to view long strings such as error messages and the calibration string (CALSTR? command). For example, press:



The display shows:

# DGS 100000,LINE

By pressing the left arrow key, you can view the first part of the command while scrolling the last part off the right side of the display. Now, by pressing the right arrow key, you can view the last part of the command and scroll the first part off the left side of the display.

### **MORE INFO Display**

In addition to scrolling the display left and right, the **Display/Window** keys allow you to view additional display information when the display's **MORE INFO** annunciator is illuminated. For example, access and execute the SETACV RNDM command from the alphabetic command menu. Now press the front panel **ACV** key. Notice that the multimeter's **MORE INFO** annunciator is illuminated. This means there is more information available than is being displayed. Press:



The present AC voltage measurement method (SETACV RNDM) is displayed. At this point, reset the multimeter to return it to the power-on state by pressing:



## **Digits Displayed**

When the multimeter is displaying readings, you can vary the number of digits it displays. In the poweron state, the display is showing 7.5 digits although the multimeter is resolving 8.5 digits. To display all 8.5 digits, press:



The display's leftmost digit (referred to as a 1/2 digit) is implied when you are specifying display digits.

The NDIG command only masks digits from the display. It does not affect readings sent to reading memory or transferred over the HP-IB bus. Also, you cannot view more digits than are being resolved by the multimeter.

## Recall

You can easily recall the last executed command without repeating the command entry process. Press:



The display will show the last command executed. (You cannot recall commands that are executed immediately such as **Reset** or **DCV**, or any command that contained the calibration security code.) By repeating the above keystrokes, you can recall previously executed commands. After recalling the desired command, you can modify it (see "Display Editing" earlier in this section) and execute it by pressing **Enter**.

## **OPERATING FROM REMOTE**

The following shows the fundamentals of operating the multimeter from remote. This includes reading and changing the HP-IB address, sending a command to the multimeter, and retrieving data from the multimeter.

## Input/Output Statements

The statements used to operate the multimeter from remote depend on the computer and its language. In particular, you need to know the statements the computer uses to input and output information. For example, the input statements for the Hewlett-Packard Series 200/300 BASIC language are:

ENTER or TRANSFER

The output statement is:

#### OUTPUT

Read your computer manuals to find out which statements you need to use. The examples in this manual use Hewlett-Packard Series 200/300 BASIC language.

### **Reading the HP-IB Address**

Before you can operate the multimeter from remote, you need to know its HP-IB address (factory setting = 22). To check the address, press:

Address
Local

A typical display is:



The displayed response is the device address. When sending a remote command, you append this address to the HP-IB interface's select code (normally 7). For example, if the select code is 7 and the device address is 22, the combination is 722.

## Changing the HP-IB Address

Every device on the HP-IB bus must have a unique address. If you need to change the multimeter's address, access the ADDRESS command from the command menu (MENU keys), with the display showing:

# ADDRESS

You can enter the new address. For example, press:



You have now changed the address to 15. If you want to change the address back to 22, repeat the above procedure (or use the **Recall** key) and specify 22 instead of 15.

## Sending a Remote Command

To send the multimeter a remote command, combine the computer's output statement with the HP-IB select code, the device address, and finally, the multimeter command. For example, to make the multimeter beep, send:

OUTPUT 722;"BEEP"

Note the display's **REM** and **LSTN** annunciators are illuminated. This means the multimeter is in the remote mode and has been addressed to listen (received a command).

## Getting Data from the Multimeter

The multimeter is capable of outputting readings and responses to query commands. As an example, have the multimeter generate a response to a query command by sending:

OUTPUT 722;"ID?"

When you send a query from remote, the multimeter does not display the response as it did when you executed the command from its front panel. Instead, the multimeter sends the response to its output buffer. The output buffer is a register that holds a query response or a single reading until it is read by the computer or replaced by new information. Use the computer's input statement to get the response from the output buffer. For example, the following program reads the response (HP3458A) and prints it.

10 ENTER 722;A\$ 20 PRINT A\$ 30 END The same technique allows you to get readings from the multimeter. Whenever the multimeter is making measurements and you have not enabled reading memory (reading memory is discussed in Chapter 4), you can get a reading by running the following program.

10 ENTER 722;A 20 PRINT A 30 END

## The Local Key

When you press a key on the multimeter's keyboard while operating from remote, the multimeter does not respond. This is because the multimeter is in the remote mode (as indicated by the display's **REM** annunciator) and is ignoring all but the **Local** key. To return the multimeter to local mode, press:

Loca	1	

ĺ

## Contents

## Section 3 Disassembly/Assembly Procedures and Parts List

STATIC HANDLING
CLEAN HANDLING
PRINTED CIRCUIT ASSEMBLY IDENTIFICATION
Board Part Number
COVERS REMOVAL/INSTALLATION PROCEDURES
Tools Required
Covers Installation Procedure
ASSEMBLIES REMOVAL/INSTALLATION PROCEDURES
Tools Required
Removal Procedure
Installation Procedure
DC Reference Assembly Removal/Installation Procedures
Removal Procedure
Installation Procedure
AC Converter Assembly Removal/Installation Procedures
Removal Procedure
Installation Procedure
A/D Converter Assembly Removal/Installation Procedures
Removal Procedure
Installation Procedure
Inguard Power Supply Assembly Removal/Installation Procedures
Installation Procedure
Outguard Controller Assembly Removal/Installation Procedures
Removal Procedure
Installation Procedure
Outguard Power Supply Assembly Removal/Installation Procedures
Removal Procedure
Installation Procedure
Display Logic Assembly Removal/Installation Procedures
Removal Procedure
Installation Procedure
Front/Rear Terminals Switch Removal/Installation Procedures
Removal Procedure
Installation Procedure
# SECTION 3 DISASSEMBLY/ASSEMBLY PROCEDURES AND PARTS LIST

## INTRODUCTION

This section contains the HP 3458A Covers and Printed Circuit Assemblies Disassembly/Assembly procedures. Also included is the HP 3458A Parts Lists and listings of printed circuit board assemblies.

## WARNING

Only personnel with knowledge of electronic circuitry and an awareness with the hazards involved should remove and install any printed circuit board assemblies.

## CAUTION

To prevent equipment circuit damage, always remove the ac line power cord before removing or replacing any assembly. To prevent static zap of ICs, always observe anti-static techniques when assemblies are handled or serviced.

## STATIC HANDLING

Static electricity is a familiar phenomenon which, except for an occasional shock, doesn't seem very serious. However, it has been proven that in the electronics industry electrostatic discharge (ESD) is a major cause of component failure. In many cases, the component damaged may not immediately fail, causing low instrument reliability and future repairs. ESD damage can occur at static levels below human perception. It has also been shown that ESD can affect both passive and active devices.

The following guidelines are the minimum requirements for a static safe service environment.

- The workbench should be equipped with a conductive table mat. The mat should be grounded to earth ground through a 1 M ohm resistor. The mat should be equipped with at least one swivel connector for connecting wrist straps.
- All service and handling personnel should wear a conductive wrist strap in contact with bare skin. This strap should be connected to the swivel connector on the conductive table mat through a 1 M ohm resistor.
- All metal equipment at a work station must be grounded. This includes soldering irons, solder removers, shelving, and equipment stands.
- •Only one common ground should be provided at the workstation.

- The workstation should be kept free of nonconductors. No common plastics, polybags, cardboard, cigarette or candy wrappers should be allowed. There should not be rugs or carpet on the floor, shelving, or bench top.
- •Only proper containers should be used for shipping, storing or transporting assemblies. This is *required* on any assembly shipped to Hewlett-Packard for repair or replacement.

## **CLEAN HANDLING**

Due to the accuracy of the HP 3458A, use the following clean handling techniques when removing/installing printet circuit board assemblies.

- Handle the assemblies only by their edges.
- •Be sure to place them on a clean workbench away from dirty or dusty conditions.

## PRINTED CIRCUIT ASSEMBLY IDENTIFICATION

The printed circuit assemblies within the HP 3458A Multimeter are identified by the HP part number of the printed circuit board and the engineering revision code (ERC). These two sequences of numbers are used to exactly identify the electrical characteristics of the printed circuit board. In any correspondence concerning a particular printed circuit board, it is important to accurately identify the board configuration. This is done by using the board part number, followed by the engineering revision code (ERC) on the board. For example:

#### 03458-66505-2825

would identify a particular printed circuit board in the HP 3458A. The board part number is 03458-66505 and the ERC is 2825.

#### **Board Part Number**

The Hewlett-Packard part number of a printed circuit board is etched on the board. This is a ten digit number, separated by a hyphen into two groups of five digits. The first five digits identify the model number or accessory number of which the printed circuit board is a part. The last five digits are a unique part number identifying the printed circuit board.

#### **Engineering Revision Code**

On the Engineering Revision Code (ERC) label, the four digit code is in the form of YYWW, where YY represents the last two digits of the year minus 60 and WW is the week code. For example, an Engineering Revision Code of 2825 would identify a change made in the 25th week of 1988.

The ERC number is updated whenever a change is made to the assembly. This change may be a printed circuit board revision, a component change, or a revised test and assembly procedure. The ERC should be checked against schematics, component locator diagrams, and parts lists to ensure compatibility. ERCs with values lower than those noted on the schematics, component locator diagrams, and parts lists are described in a backdating section. ERCs with a value higher that those noted will be covered by a manual change sheet, manual update, or manual revisions.



Figure 3-1. Right Side Handle Removal/Installation

## **COVERS REMOVAL/INSTALLATION PROCEDURES**

The following procedures show how to remove the top/bottom covers and shields on the HP 3458A. Removal of the covers and shields are required to replace the printed circuit board assemblies.

### **Tools Required**

You need:

- 1. #1 Pozidriv screwdriver
- 2. #TX15 Torx driver
- 3. #TX10 Torx driver

### **Covers Removal Procedure**

Do the following:

- 1. Remove all connections to the HP 3458A.
- 2. Remove ac power from the HP 3458A.
- 3. Refer to Figure 3-1. Turn the instrument so its right side (as seen from the front) faces you.
- 4. Use the #1 pozidriv to remove the right side handle strap screws. Then remove the strap.
- 5. Refer to Figure 3-2. Turn the instrument so its left side faces you.



#### Figure 3-2. Remove/Install Left Side Handle

6. Use the #1 pozidriv to remove the left side handle strap screws. Then remove the strap.

7. Refer to Figure 3-3. Use the #TX10 Torx driver to remove both or either the top and bottom cover ground screws, depending on which cover is to be removed.

8. Refer to Figure 3-4. Turn the instrument so its back faces you.

9. Use the #TX15 Torx driver to remove the four rear bezel screws. Then remove the rear bezel.

10. If you do not wish to remove the top cover, continue with step 12.

11. To remove the top cover, pull the cover toward the rear until it clears the front panel. Then slide it forward and away from the instrument.

12. If you do not wish to remove the bottom cover, continue with step 14.

13. Turn the HP 3458A over so its top sits on your workbench. To remove the bottom cover, pull the cover toward the rear until it clears the front panel. Then slide it forward and away from the instrument. Leave the instrument in its present position.

14. If you do not wish to remove the bottom shield, continue with step 16.

15. Refer to Figure 3-5. Use the #TX10 Torx driver to remove the bottom shield screw. Then remove the shield. Pull the shield toward the rear of the instrument until the shield retainers line up with the slots in the shield. Lift the shield off.

16. If you do not wish to remove the top shield, continue with step 19.

3-4



Figure 3-3. Remove/Install Cover Ground Screws



Figure 3-4. Remove/Install Rear Bezel



Figure 3-5. Remove/Install Bottom Shield Screw

17. Refer to Figure 3-6. Turn the instrument over so its bottom sits on your workbench.

18. Use the #TX10 Torx driver to remove the top shield screw. Then remove the shield. Pull the shield toward the rear of the instrument until the shield retainers line up with the slots in the shield. Lift the shield off.

19. Refer to the appropriate procedures in this section to remove the printed circuit board assembly.

#### **Covers Installation Procedure**

Do the following:

1. Remove all connections to the HP 3458A.

2. If installing the top shield is not required, continue with step 6.

3. Refer to Figure 3-6. Turn the instrument over so its bottom sits on your workbench.

4. Line up the slots on the top shield with the shield retainers. Then push the shield toward the front of the instrument until the shield screw hole lines up with the hole in the chassis. Use the #TX10 Torx driver to reinstall the shield screw.

5. If installing the bottom shield is not required, continue with step 9.

6. Refer to Figure 3-5. Turn the instrument over so its top sits on your workbench.

3-6



Figure 3-6. Remove/Install Top Shield Screw

7. Remove ac power from the HP 3458A.

8. Line up the slots on the bottom shield with the shield retainers. Then push the shield toward the front of the instrument until the shield screw hole lines up with the screw hole in the chassis. Use the #TX10 Torx driver to reinstall the shield screw.

9. If installing the bottom cover is not required, continue with step 11.

10. Install the bottom cover by placing it over the chassis with the front of the cover just clearing the front panel. Then push the cover toward the front of the instrument into the front panel bezel.

11. If installing the top cover is not required, continue with step 14.

12. Turn the HP 3458A over so the bottom sits on your workbench.

13. Install the top cover by placing it over the chassis with the front of the cover just clearing the front panel. Then push the cover toward the front of the instrument into the front panel bezel.

14. Refer to Figure 3-4. Turn the instrument so its back faces you.

15. Reinstall the rear bezel. Use the #TX15 Torx driver to reinstall the four rear bezel screws.

16. Refer to Figure 3-3. Turn the instrument so its left side faces you. Use the #TX10 Torx driver to reinstall the top and/or bottom cover ground screws.

## WARNING

For safety purposes and proper operation, it is imperative that the cover grounding screws be reinstalled.

17. Refer to Figure 3-2. Reinstall the left side handle strap. Use the #1 pozidriv to reinstall the side handle strap screws.

18. Refer to Figure 3-1. Turn the instrument so its right side faces you.

19. Reinstall the right side handle strap. Use the #1 pozidriv to reinstall side handle strap screws.

20. Your instrument is now ready for use. HP suggests that after you apply power that you perform an automatic calibration on the instrument. To do this, use the "ACAL ALL" command.

## **ASSEMBLIES REMOVAL/INSTALLATION PROCEDURES**

Table 3-1 lists all HP 3458A printed circuit board assemblies and assembly locations in the instrument. The assembly locations are also shown in In Figures 3-7 and 3-8.

Ref Desig	HP Part Number	Assembly Description	Location in Instrument
A1	03458-66501	DC Circuitry	Inguard/Top
A2	03458-66502	AC Converter	Inguard/Bottom
A3	03458-66503	A/D Converter and Inguard Logic	Inguard/Bottom
A4	03458-66504	Inguard Power Supply	Inguard/Bottom
A5	03458-66505	Outguard Controller	Outguard/Top
A5	03458-66515	Outguard Controller (Opt 001)	Outguard/Top
A6	03458-66506	Outguard Power Supply	Outguard/Botto
Α7	03458-66507	Display Logic	Front Panel
A9	03458-66509	DC Reference	Inguard/Top
A9	03458-66519	DC Reference (Opt 002)	Inguard/Top
A10	03458-66510	Front/Rear Switch	Inguard/Top

Table 3-1. HP 3458A Assemblies Locations

#### **Tools Required**

You need:

- 1. #1 Pozidriv screwdriver 2: #TX15 Torx driver 3. #TX10 Torx
- 2. #TX15 Torx driver
- 3. #TX10 Torx driver
- 4. 7 millimeter nut driver (for Outguard Controller assembly only)
- 5. Small flat bladed screwdriver (for Display Logic assembly only)
- 6. Large screwdriver (e.g., #2 Pozidriv; for Display Logic assembly only)

#### DC Circuitry Assembly Removal/Installation Procedures

The following procedures show how to remove and install the DC Circuitry Printed Circuit Board Assembly.



Figure 3-7. Assembly Locations (Top of Instrument)



Figure 3-8. Assembly Locations (Bottom of Instrument)

3-10

Refer to Figure 3-9 for the following procedures.

#### **Removal Procedure**

1. Use the Covers Removal Procedure in this section of the manual to remove the HP 3458A top cover and top shield. It is not necessary to remove the bottom cover and bottom shield.

2. Set the HP 3458A on your work bench with the top facing you.

3. Unplug the following wires and cables. Unless otherwise noted, all wires and cables are unplugged from the DC Circuitry assembly.

a. Blue wire from the metal inguard shield. This wire is not plugged into the DC Circuitry assembly, but must be unplugged to remove the assembly. Move the wire out of the way.

b. Grey wire from the metal inguard circuit ground. This wire is not plugged into the DC Circuitry assembly, but must be unplugged to remove the assembly. Move the wire out of the way.

c. Yellow wire from P202. Move the wire out of the way.

d. Orange wire from P7. Move the wire out of the way.

e. Grey wire from P6. Move the wire out of the way.

f. Black and white wires from P8 and P9, respectively. The black and white wires form a white cable. Move the cable out of the way.

g. Grey 20 pin cable from P3. Move the cable out of the way.

4. Use the #TX10 Torx driver to remove the two screws from the DC Reference assembly.

5. Use the #TX10 Torx driver to remove the eight screws from the DC Circuitry assembly.

6. Use the plastic board extractor on the DC Circuitry board to unplug the board from the inguard chassis. Then completely remove the board.

#### Installation Procedure

1. Line up the DC Circuitry board with the connector in the inguard chassis. Plug the board into the connector.

2. Use the #TX10 Torx driver to install the eight screws on the DC Circuitry assembly.

3. Use the #TX10 Torx driver to install the two screws on the DC Reference assembly.

4. Plug in the following wires and cables:

a. Locate the blue wire connected to the power transformer. Plug the wire into the metal inguard shield.

b. Locate the grey wire connected to the power transformer. Plug the wire into the metal inguard circuit ground.



Figure 3-9. DC Circuitry Assembly Removal/Installation

c. Locate the yellow wire connected to the Front/Rear Switch assembly. Plug it into P202 on the DC Circuitry assembly.

d. Locate the orange wire connected to the Front/Rear Switch assembly. Plug it into P7 on the DC Circuitry assembly.

e. Locate the grey wire connected to the Front/Rear Switch assembly. Plug it into P6 on the DC Circuitry assembly.

f. Locate the white cable with the white and black wires connected to the Front/Rear Switch assembly. Plug the white and black wires into P8 and P9, respectively. P8 and P9 are on the DC Circuitry assembly.

g. Locate the grey 20 pin cable connected to the A/D Converter and Inguard Logic assembly. Line up the cable plug with socket P3 on the DC Circuitry assembly. Then plug the cable all the way in.

5. Use the Covers Installation Procedure in this section of the manual to install the HP 3458A top cover and top shield.

### DC Reference Assembly Removal/Installation Procedures

The following procedures show how to remove and install the DC Reference Printed Circuit Board Assembly.

Refer to Figure 3-9 for the following procedures.

#### **Removal Procedure**

1. Use the Covers Removal Procedure in this section of the manual to remove the HP 3458A top cover and top shield. It is not necessary to remove the bottom cover and bottom shield.

2. Set the HP 3458A on your work bench with the top facing you.

- 3. Use the #TX10 Torx driver to remove the two screws from the DC Reference assembly.
- 4. Unplug and remove the board from the DC Circuitry assembly.

#### **Installation Procedure**

1. A top and bottom cover needs to be installed over the reference device located on the DC Reference assembly. To install the covers, place one cover over the top of the device and another on the bottom side of the DC Reference assembly printed circuit board. Use your fingers to hold the covers in place. Then line up the screw holes in the covers with the screw holes on the printed circuit board. The covers should now completely enclose the reference device.

2. Line up the DC Reference board with the connectors on the DC Circuitry assembly. Hold the covers over the reference device in place while installing the D C Reference assembly. Then plug the board all the way into the connectors.

3. Use the #TX10 Torx driver to install the two screws on the DC Reference assembly.

4. Use the Covers Installation Procedure in this section of the manual to install the HP 3458A top cover and top shield.



Figure 3-10. AC Converter Assembly Removal/Installation

## AC Converter Assembly Removal/Installation Procedures

The following procedures show how to remove and install the AC Converter Printed Circuit Board Assembly.

Refer to Figure 3-10 for the following procedures.

#### **Removal Procedure**

1. Use the Covers Removal Procedure in this section of the manual to remove the HP 3458A bottom cover and bottom shield. It is not necessary to remove the top cover and top shield.

- 2. Set the HP 3458A on your work bench with the bottom facing you.
- 3. Unplug the grey 20 pin cable from the AC Converter assembly.
- 4. Unplug the black striped white wire from the metal inguard chassis.

<u>|</u>\_\_\_\_

5. For easier removal of the AC Converter assembly, you may wish to unplug and lay aside both the blue and grey fiber optic cables connecting the A/D Converter and Inguard Logic assembly to the outguard.

6. Remove the pushrod from the Guard switch. You may need to pry the pushrod loose with a small flat blade screwdriver. Then completely remove it from the rear of the front panel.

7. Use the #TX10 Torx driver to remove the four screws from the AC Converter assembly.

8. Unplug and remove the AC Converter board from the inguard chassis.

#### **Installation Procedure**

1. Line up the AC Converter board with the connector in the inguard chassis. Then plug the board all the way into the connector.

2. Use the #TX10 Torx driver to install the four screws on the AC Converter assembly.

3. Locate the grey 20 pin cable connected to the Inguard Power Supply assembly. Line up the cable plug with the socket on the AC Converter assembly. Then plug the cable all the way in.

4. Plug the black striped white wire from the AC Converter into the metal inguard chassis.

5. Plug in both the blue and grey fiber optic cables into the A/D Converter and Inguard Logic assembly, if previously unplugged.

6. Guide the Guard switch pushrod through the rear of the front panel's access hole. Then align the pushrod with the Guard switch shaft and push it all the way onto the shaft.

7. Use the Covers Installation Procedure in this section of the manual to install the HP 3458A bottom cover and bottom shield.

#### A/D Converter Assembly Removal/Installation Procedures

The following procedures show how to remove and install the A/D Converter and Inguard Logic Printed Circuit Board Assembly.

Refer to Figure 3-11 for the following procedures.

#### **Removal Procedure**

1. Use the Covers Removal Procedure in this section of the manual to remove the HP 3458A bottom cover and bottom shield. It is not necessary to remove the top cover and top shield.

2. Set the HP 3458A on your workbench with the bottom facing you.

**3.** Locate the grey 20 pin cable that connects the A/D Converter and Inguard Logic assembly to the Inguard Power Supply assembly. Unplug this cable at the A/D Converter and Inguard Logic assembly.

4. Locate the grey 20 pin cable that connects the A/D Converter and Inguard Logic assembly to the DC Circuitry assembly. Unplug this cable at the A/D Converter and Inguard Logic assembly.

5. Unplug both sets (four cables) of the blue and grey fiber optic cables that connect the A/D Converter and Inguard Logic assembly to the Outguard Power Supply assembly.



Figure 3-11. A/D Converter and Inguard Logic Assembly Removal/Installtion

6. Use the #TX10 Torx driver to remove the three screws on the shield and the two screws on the A/D Converter and Inguard Logic assembly. Then remove the shield.

7. Unplug and remove the A/D Converter and Inguard Logic board from the inguard chassis.

#### **Installation Procedure**

1. Line up the A/D Converter and Inguard Logic board with the connector in the inguard chassis. Then plug the board all the way into the connector.

2. Place the A/D Converter and Inguard Logic shield on the board. Then use the #TX10 Torx driver to install the three screws on the shield.

3. Locate the grey 20 pin cable connected to the Inguard Power Supply assembly. Line up the cable plug with the corresponding socket on the A/D Converter and Inguard Logic assembly. Then plug the cable all the way in.



Figure 3-12. Remove/Install Transformer Cable on Inguard Power Supply

4. Locate the grey 20 pin cable connected to the DC Circuitry assembly. Line up the cable plug with the corresponding socket on the A/D Converter and Inguard Logic assembly. Then plug the cable all the way in.

5. Plug in both sets of the blue and grey fiber optic cables into the corresponding sockets on the A/D Converter and Inguard Logic assembly.

6. Use the Covers Installation Procedure in this section of the manual to install the HP 3458A bottom cover and bottom shield.

### Inguard Power Supply Assembly Removal/Installation Procedures

The following procedures show how to remove and install the Inguard Power Supply Printed Circuit Board Assembly.

#### **Removal Procedure**

1. Use the Covers Removal Procedure in this section of the manual to remove the HP 3458A top/bottom covers and top/bottom shields.

2. Set the HP 3458A on your workbench with the top facing you.

3. Refer to Figure 3-12. Unplug the 5 wire cable from the Inguard Power Supply assembly. This cable is connected to the power transformer.

- 4. Refer to Figure 3-13 for the rest of this procedure.
- 5. Set the HP 3458A on your workbench with the bottom facing you.



Figure 3-13. Inguard Power Supply Assembly Removal/Installtion

6. Locate the grey 20 pin cable that connects between the A/C Converter assembly and Inguard Power Supply assembly. Unplug the cable at the power supply assembly.

7. Locate the grey 20 pin cable that connects between the A/D Converter assembly and Inguard Power Supply assembly. Unplug the cable at the power supply assembly. and Inguard Logic assembly.

8. Use the #TX10 Torx driver to remove the three screws on the Inguard Power Supply assembly.

9. Push the Inguard Power Supply assembly toward the left of the instrument (as seen from the front) until it clears the slot in the chassis. Then remove the board from the instrument.

#### **Installation Procedure**

1. Set the HP 3458A on your workbench with the bottom facing you.

2. Refer to Figure 3-13. Line up the Inguard Power Supply assembly with the slots in the chassis. Then push the board in.

3. Use the #TX10 Torx driver to install the three screws on the Inguard Power Supply board.

4. Locate the grey 20 pin cable connected to the AC Converter assembly. Line up the cable plug with the socket on the AC Converter assembly. Then plug the cable all the way in.

5. Locate the grey 20 pin cable connected to the A/D Converter and Inguard Logic assembly. Line up the cable plug with the socket on the A/D Converter and Inguard Logic assembly. Then plug the cable all the in.



Figure 3-14. Outguard Controller Assembly Removal/Installtion

6. Set the HP 3458A on your workbench with the top facing you.

7. Refer to Figure 3-12. Locate the cable connected to the power transformer. Line up the cable plug with the socket on the Inguard Power Supply assembly. Then plug the cable in.

8. Use the Covers Installation Procedure in this section of the manual to install the HP 3458A top/bottom covers and top/bottom shields.

## **Outguard** Controller Assembly Removal/Installation Procedures

The following procedures show how to remove and install the Outguard Controller Printed Circuit Board Assembly.

Refer to Figure 3-14 for the following procedures.

#### **Removal Procedure**

1. Use the Covers Removal Procedure in this section of the manual to remove the HP 3458A top cover. It is not necessary to remove the bottom covers and the top/bottom shields.

- 2. Set the HP 3458A on your workbench with the top facing you.
- 3. Use a 7 millimeter nut driver to remove the two nuts on the rear panel HP-IB connector.

4. Locate the grey 20 pin cable that connects between the Outguard Controller assembly and Outguard Power Supply assembly. Unplug the cable at the controller assembly.

5. Use the #TX10 Torx driver to remove the three screws on the Outguard Controller assembly.

6. Push the board toward the front of the instrument, as far it will go, while the board is still laying down flat in the chassis.

7. Pull the outside edge of the board up. Do this until the inside edge of the board can be removed from the slots in the instrument chassis. Then pull the board completely out of the instrument.

#### **Installation** Procedure

1. Insert the Outguard Controller board into the slots in the chassis. Make sure the board is as far as possible toward the front of the instrument.

2. Place the rest of the board into the instrument until it lays down flat in the chassis. Then slide the board toward the rear of the instrument.

3. Use the #TX10 Torx driver to install the three screws on the Outguard Controller assembly.

4. Locate the grey 20 pin cable connected to the Outguard Power Supply assembly. Line up the cable plug with the socket on the Outguard Controller assembly. Then plug the cable in.

5. Use the 7 millimeter nut driver to install the two screws on the rear panel HP-IB connector.

6. Use the Covers Installation Procedure in this section of the manual to install the HP 3458A top cover.

#### **Outguard** Power Supply Assembly Removal/Installation Procedures

The following procedures show how to remove and install the Outguard Power Supply Printed Circuit Board Assembly.

Refer to Figure 3-15 for the following procedures.

#### **Removal Procedure**

1. Use the Covers Removal Procedure in this section of the manual to remove the HP 3458A bottom cover. It is not necessary to remove the top cover and the top/bottom shields.

2. Set the HP 3458A on your workbench with the top facing you.

3. Pull the power switch pushrod off the ac power switch. You may need to pry the pushrod loose with a small screwdriver. Then remove the pushrod by pulling it out of the front panel from the rear.

4. Locate the grey 20 pin cable that connects the Outguard Power Supply assembly to the Main Controller assembly. Unplug this cable at the Outguard Power Supply assembly.

5. Locate the grey 26 pin cable that connects the Outguard Power Supply assembly to the Display assembly. Unplug this cable at the Outguard Power Supply assembly.

6. Locate the 8 pin cable that connects the Outguard Power Supply assembly to the power transformer. Unplug the cable from the power supply assembly. Move the cable so it lays on the outside of the outguard chassis.

3-20



Figure 3-15. Outguard Power Supply Assembly Removal/Installtion

7. Unplug the 4 pin cable from socket P301. This cable is connected to the Ext Out and Ext Trig connectors on the rear panel. Move the cable out of the way.

8. Unplug the 2 pin cable from socket P3. This cable is connected to the fan. Move the cable out of the way.

9. Unplug the two black striped white wires from the AC power filter on the rear panel. Move the wires out of the way.

10. Unplug both sets (four cables) of the blue and grey fiber optic cables from the Outguard Power Supply Assembly. These cables connect the A/D Converter and Inguard Logic assembly to the Outguard Power Supply assembly. Move the cables out of the way.

11. Use the #TX10 Torx driver to remove the two screws on the power supply regulator heat sink.

12. Use the #TX10 Torx driver to remove the two screws on the Outguard Power Supply assembly.

13. Push the Outguard Power Supply board toward the front of the instrument as far it will go. Then lift it up and away from the instrument.

#### **Installation Procedure**

1. Line up the slots on the Outguard Power Supply board with the sheet metal hook tabs on the chassis. Make sure the board is as far as possible toward the front of the instrument.

2. Place the board on top of the chassis. Then push it all the way to the rear of the instrument.

3. Use the #TX10 Torx driver to install the two screws on the power supply regulator heat sink.

4. Use the #TX10 Torx driver to install the two screws on the Outguard Power Supply assembly.

5. Plug in both sets of the blue and grey fiber optic cables into the corresponding sockets on the Outguard Power Supply assembly.

6. Locate the two black striped white wires. Connect the wire from "LINE" to the left terminal (as seen from the instrument's front) of the filter. Connect the "NEUTRAL" to the right terminal on the filter. These connections are also shown on a drawing on the Outguard Power Supply assembly. The drawing is located toward the rear of the board near ac line select switches.

7. Locate the 2 pin cable connected to the fan. Plug the cable into socket P3.

8. Locate the 4 pin cable connected to the Ext Out and Ext Trig connectors on the rear panel. Plug the cable into socket P301.

9. Locate the 8 pin cable connected to the power transformer. Move the cable so it lays on top of the Outguard Power Supply assembly. Then plug the cable into socket P3.

10. Locate the grey 20 pin cable connected to the Outguard Controller assembly. Line up the cable plug with the socket on the Outguard Power Supply assembly. Then plug it all the way in.

11. Guide the power switch pushrod through the rear of the transformer shield's access hole. Then guide the pushrod through the rear of the front panel's access hole. Align the pushrod with the ac power switch shaft and push it onto the shaft.



Figure 3-16. Guard and Power Pushrods, and Display Cable Locations

12. Use the Covers Installation Procedure in this section of the manual to install the HP 3458A bottom cover.

## Display Logic Assembly Removal/Installation Procedures

The following procedures show how to remove and install the Display Logic Board Assembly.

#### **Removal Procedure**

1. Use the Covers Removal Procedure in this section of the manual to remove the HP 3458A top/bottom covers and top/bottom shields.

- 2. Set the HP 3458A on your workbench with the bottom facing you.
- 3. Refer to Figure 3-16. Do the following:

a. Locate and pull the power switch pushrod off the power switch. You may need to pry the pushrod loose with a small screwdriver. Then remove the pushrod by pulling it out of the front panel from the rear.





Figure 3-17. Top Trim and Front/rear Pushrod Locations, and Unlock Panel

b. Locate the grey 26 pin cable that connects the Outguard Power Supply assembly to the Display assembly. Unplug this cable at the Outguard Power Supply assembly.

c. Locate and pull the Guard switch pushrod off the Guard switch. You may need to pry the pushrod loose with a small screwdriver. Then remove the pushrod by pulling it out of the front panel from the rear.

- 4. Set the HP 3458A on your workbench with the top facing you.
- 5. Refer to Figure 3-17. Do the following:

a. Locate and pull the Front/Rear switch pushrod off the Front/Rear Terminals switch. You may need to pry the pushrod loose with a small screwdriver. Then remove the pushrod by pulling it out of the front panel from the rear.

b. With a small flat bladed screwdriver, pry the top trim loose and remove from the Front Panel assembly.

6. Set the HP 3458A on your workbench with the left side facing you.

7. Refer to Figure 3-18. Insert a large screwdriver between the Front Panel assembly and the chassis, as shown in the figure. With the screwdriver, carefully pry the left side of the Front Panel assembly loose. Move the front panel out of the chassis until it unlocks from the chassis. Do not move it any more, or it may break.



Figure 3-18. Remove Front Panel Assembly

8. Refer to Figure 3-17. With a small flat bladed screwdriver, lift up the Front Panel assembly and unlock it from the chassis. Carefully move some more of the Front Panel assembly's left side (as seen from the front of the instrument) until free from the chassis. Then move the rest of the Front Panel assembly out and away from the instrument as far as it can go. Note that the assembly can only be moved a short distance, since the front terminals are still internally connected to the instrument.

9. Turn the instrument so it front panel faces you.

10. Locate and unscrew (rotate counterclockwise) the current terminal binding post until it stops. Push in on the terminal and rotate it clockwise. Then remove the current terminal/fuse assembly.

11. Refer to Figure 3-19. Use the #TX10 Torx driver to remove the two Torx screws from the front terminals. Then use a #1 Pozidriv screwdriver to remove the two pozi screws from the front terminals. This removes the front terminals from the Front Panel assembly.

12. Completely remove the Front Panel assembly from the instrument.

13. Place the Front Panel assembly face down on a soft anti-static mat.

14. Refer to Figure 3-20. Use the #TX10 Torx driver to remove the single Torx screw from the Display assembly.

15. Push the Display board toward the left (with input terminals at your right side) as far as it can go. Then pull its bottom up and lift it out from the Front Panel assembly.



Figure 3-19. Remove/Install Screws on Front Terminals



Figure 3-20. Remove/Install Display Screw

3-26

 $\square$ 

 $\square$ 

(

Η

l....

(...

ľ...

1

(....

Ľ

.....

[...

#### Installation Procedure

1. Align the slots in the Display assembly with the hook tabs on the Front Panel assembly. Be sure the board is as close to the left side of the Front Panel assembly as possible. Then push the board down until it locks in place.

2. Push the board as far as possible toward the right side of the Front Panel assembly.

3. Refer to Figure 3-20. Use the #TX10 Torx driver to install the screw on the Display assembly.

4. Set the HP 3458A on your workbench with the right side facing you.

5. Carefully place the front terminals into the appropriate holes in the front panel.

6. Refer to Figure 3-19. Use the #TX10 Torx driver to install the two Torx screws on the front terminals. Then use a #1 Pozidriv screwdriver to install the two pozi screws on the front terminals.

7. Set the HP 3458A on your workbench with the front facing you.

8. Place the Front Panel assembly in front of the chassis. Place the cable from the display below the power transformer.

9. Align the Front Panel assembly with the instrument chassis. Be sure the extension on the center portion of the instrument chassis is aligned with the slot in the display board.

10. Place the right side of the Front Panel assembly over the standoffs on the chassis. Then push the left side of the Front Panel assembly over the chassis standoffs until it locks in place.

11. Install the top trim into the channel on top of the Front Panel assembly. Lock it in place (see Figure 3-17).

12. Install the current terminal/fuse assembly into the binding post. Push the assembly in and turn counterclockwise until it locks in place.

13. Refer to Figure 3-17. Guide the Front/Rear Terminals switch pushrod through the rear of the front panel's access hole. Then align the pushrod with the Front/Rear Terminals switch shaft and push it all the way onto the shaft.

14. Set the HP 3458A on your workbench with the bottom facing you.

15. Refer to Figure 3-16. Do the following:

a. Guide the Guard switch pushrod through the rear of the front panel's access hole. Then align the pushrod with the Guard switch shaft and push it all the way onto the shaft.

16. Guide the power switch pushrod through the rear of the transformer shield's access hole. Then guide the pushrod through the rear of the front panel's access hole. Align the pushrod with the ac power switch shaft and push it into the onto the shaft.

b. Locate the grey 26 pin cable connected to the Display Logic assembly. Line up the cable plug with the socket on the Outguard Power Supply assembly connector. Then plug the cable all the way in.



Figure 3-21. Front/Rear Terminals Switch Assembly Removal/Installtion

17. Use the Covers Installation Procedure in this section of the manual to install the HP 3458A top/bottom covers and top/bottom shields.

## Front/Rear Terminals Switch Removal/Installation Procedures

The following procedures show how to remove and install the Front/Rear Terminals Switch Assembly.

Refer to Figure 3-21 for the following procedures.

#### **Removal Procedure**

1. Use the Covers Removal Procedure in this section of the manual to remove the HP 3458A top cover and top shield. It is not necessary to remove the bottom cover and bottom shield.

2. Set the HP 3458A on your work bench with the top facing you.

3. Pull the Front/Rear Terminals switch pushrod off the Front/Rear Terminals switch. You may need to pry the pushrod loose with a small screwdriver. Then remove the pushrod by pulling it out of the front panel from the rear.

3-28

-----

-----

Π

 $\square$ 

|....

[



Figure 3-22. Wire/Cable Locations on Front/Rear Terminals Switch

4. Use the #TX10 Torx driver to remove the four screws from the Front/Rear Terminals switch assembly.

5. On the Front/Rear Terminals switch assembly, note for future reference the location of the wires connected to the assembly. These locations are also shown in Figure 3-22. Then unplug and lay aside all wires from the assembly.

#### Installation Procedure

1. Refer to Figure 3-22. Plug in all wires to the Front/Rear Terminals switch assembly. Use the wire locations noted in the previous procedure.

2. Line up the mounting holes of the assembly with the standoffs on the inguard chassis. Use the #TX10 Torx driver to install the four screws on the assembly.

3. Guide the Front/Rear Terminals switch pushrod through the rear of the front panel's access hole. Then align the pushrod with the Front/Rear Terminals switch shaft and push it all the way onto the shaft.

4. Use the Covers Installation Procedure in this section of the manual to install the HP 3458A top cover and top shield.

## **REPLACEABLE PARTS**

### **Ordering Information**

To order a part in the replaceable parts table, quote the Hewlett-Packard part number, the check digit (abbreviated CD), and the quantity desired. Address the order to the nearest Hewlett-Packard Sales Office. The offices are listed in back of this manual.

### Direct Mail Ordering

Within the U.S.A., Hewlett-Packard can supply parts to your location through a direct mail order system. Mail order forms and specific ordering information are available through your local Hewlett-Packard Sales Office.

### **Telephone Ordering**

Within the U.S.A., Hewlett-Packard can supply parts to your location by calling the following telephone number: 1-800-227-8164. The calling times are from 6 am to 5 pm, Pacific time, Monday through Friday. After hours and holidays, call (415) 968-2347. Be sure you have the correct part number available before calling. Visa and Mastercard are accepted.

A hotline service is available by calling the above telephone numbers. The service is available 24 hours a day, 365 days/year. This allows you to receive a replacement part the next business day. To cover the cost of freight and special handling, there will be a hotline charge of \$100.00 per order (three items maximum).

## **Replaceable Parts List**

The HP 3458A replaceable parts are listed in Table 3-2. Also listed are the HP 3458A printed circuit board assemblies.

## Table 3-2. HP 3458A Replaceable Parts

Ref Desig	HP Part Number	C	Qty	Description	Mfr Code	Mfr Part Number
		Ľ				
A1	03458-66501	8	1	PC ASSY-DC CIRCUITRY	28480	03458-66501
	0515-0372	2	8	SCREW-MACHINE ASSEMBLY M3 X 0.5 8MM-LG	93907	ORDER BY DESCRIPTION
	03458-43701	2	1	PUSHROD-186.2 LG		03458-43701
	5041-0267	4	<b>*</b>	KEYCAP	28480	5041-0267
A2	03458-66502	9	1	PC ASSY-AC CONVERTER	28480	03458-66502
	0515-0372	2	4	SCREW-MACHINE ASSEMBLY M3 X 0.5 8MM-LG	93907	ORDER BY DESCRIPTION
	03458-00603	3	1	SHIELD-AC CONVERTER	28480	03458-00603
	0515-1410	1	1	SCREW-MACHINE ASSEMBLY M3 X 0.5 20MM-LG	83486	ORDER BY DESCRIPTION
	03458-43702	3	1	PUSHROD-177.6 LG	28480	03458-43702
	5041-0267	4	1	KEYCAP	28480	5041.0267
A3	03458-66503	0	1	PC ASSY-A/D CONVERTER AND INGUARD LOGIC		
		2		SCREW-MACHINE ASSEMBLY M3 X 0.5 8MM-LG		ORDER BY DESCRIPTION
	03458-00607	7		SHIELD-A/D CONVERTER		03458-00607
	0515-1410	1	3	SCREW-MACHINE ASSEMBLY M3 X 0.5 20MM-LG	83486	ORDER BY DESCRIPTION
A4	03458-66504	1	1	PC ASSY-INGUARD POWER SUPPLY	28480	03458-66504
	0515-0372	2	3	SCREW-MACHINE ASSEMBLY M3 X 0.5 8MM-LG	93907	ORDER BY DESCRIPTION
A5	03458-66505	2	1	PC ASSY-OUTGUARD CONTROLLER	28480	03458-66505
А5	03458-66515	4	1	PC ASSY-OUTGUARD CONTROLLER (OPT 001)	28480	03458-66515
	0515-0372	2	3	SCREW-MACHINE ASSEMBLY M3 X 0.5 8MM-LG	93907	ORDER BY DESCRIPTION
A6	03458-66506	3	1	PC ASSY-OUTGUARD POWER SUPPLY	28480	03458-66506
	0515-0372	2	4	SCREW-MACHINE ASSEMBLY M3 X 0.5 8MM-LG	93907	ORDER BY DESCRIPTION
	03458-43701	2	1	PUSHROD-186.2 LG	28480	03458-43701
	5041-0564	4	1	KEYCAP	28480	5041-0564
A7	03458-66507	4	1	PC ASSY-DISPLAY LOGIC	28480	03458-66507
	0624-0681	7	1	SCREW-TPG 4-20 .25-IN-LG PAN-HD-TORX T10	93907	225-05813-890BE112TXPNPL
٩9				PC ASSY-DC REFERENCE	28480	03458-66509
49			1			03458-66519
	0515-1410	1	2	SCREW-MACHINE ASSEMBLY M3 X 0.5 20MM-LG	83486	ORDER BY DESCRIPTION
<b>\</b> 10	03458-66510	9	1	PC ASSY-FRONT/REAR SWITCH	28480	03458-66510
	0515-0372	2	4	SCREW-MACHINE ASSEMBLY M3 X 0.5 8MM-LG	93907	ORDER BY DESCRIPTION
r 1	9100-4715	5	1	TRANSFORMER - POWER	05216	ORDER BY DESCRIPTION
	0515-1404	3	4	SCREW-MACH M4 X 0.7 55MM-LG PAN+HD	93907	ORDER BY DESCRIPTION
1P1	03458-60201	3	1	ASSEMBLY-FRONT PANEL	28480	03458-60201
	03458-40202	2	1	PANEL - FRONT	28480	03458-40202
	03458-69302	3	1	WINDOW	28480	03458-69302
	03458-81902	5	1	KEYPAD	28480	03458-81902
1P2	5041-8802	9	1	TRIM TOP	28480	5041-8802

3-31

<b></b>		<b></b>	r		1								
Ref	HP Part	с											
Desig	Number	D	Qty	Description		Mfr Part Number							
MP3	03458-04101	4	1	COVER-TOP 28		03458-04101							
MP4	0515-0372	2	1	SCREW-MACHINE ASSEMBLY M3 X 0.5 8MM-LG 939		ORDER BY DESCRIPTION							
MP5	5001-0538	8	2	TRIM STRIP 284		5001-0538							
MP6	5062-3704	4	2	STRAPHANDLE	28480	062-3704							
MP7	5041-8819	8	2	STRAP HOLDER FRONT	28480	5041-8819							
MP8	5041-8820	1	2	STRAP HOLDER-REAR	28480	5041-8820							
MP9	0515-1132	4	4	SCREW-MACH M5 X 0.8 10MM-LG	N/A	ORDER BY DESCRIPTION							
MP10	03458-00601	1	1	SHIELD-TOP	28480	03458-00601							
MP11	0515-1604	5	2	SCREW-MACH M3.5 X 0.6 6MM-LG	93907	ORDER BY DESCRIPTION							
MP12	03458-00106	1	1	CHASSIS-MAINFRAME 28		03458-00106							
		ł											
MP13	03458-47901	2	1	BEZEL-REAR	28480	03458-47901							
MP14	1390-0793	6	4	FASTENER-CAPTIVE SCREW M4 X 0.7 THD 9.0 N		ORDER BY DESCRIPTION							
B1	03458-68501			ASSEMBLY - FAN	1	03458-68501							
MP15	0624-0530	5		SCREW-TPG 8-16 .375-IN-L6 PAN-HD-TORX	1	ORDER BY DESCRIPTION							
MP16	3150-0300	5		FILTER-AIR NYLON 2.3-IN-OD .75-IN-LG		ORDER BY DESCRIPTION							
MP17	0515-0372	2	2	SCREW-MACHINE ASSEMBLY M3 X 0.5 8MM-LG	93907	ORDER BY DESCRIPTION							
					20/00	07/50 00/00							
MP18	03458-00602			SHIELD-BOTTOM	1	03458-00602							
MP19	0515-1604	5	2	SCREW-MACH M3.5 X 0.6 6MM-LG		ORDER BY DESCRIPTION							
MP20	03458-04102	5	1	COVER-BOTTOM	28480	03458-04102							
MP21	0515-0372	2	1			ORDER BY DESCRIPTION							
131" & 1	0315-0372	<u>د</u>	f	SUREW-MAUNINE ASSEMBLT MO X U.D OMM-LG		ORDER DI DEGORIFFION							
MP22	5040-7201	8	4	FOOT	28480	5040-7201							
MP23		5		TILT-STAND SST		ORDER BY DESCRIPTION							
		Ĺ			1								

Table 3-2. HP 3458A Replaceable Parts (Cont)

## Contents

## Section 4 Assembly Level Troubleshooting

INTRODUCTION
TEST EQUIPMENT REQUIRED
HP 3458A ADJUSTMENTS/CALIBRATION
ASSEMBLIES REMOVAL/INSTALLATION PROCEDURES
HP 3458A TECHNICAL DESCRIPTION2General Description2Technical Description2Outguard Section3Main Controller4HP-IB Circuitry4Front Panel Circuitry4Inguard Section4Inguard Section4Inguard Section4DC Ranging, DC Amplifier, and Autocal4AC Ranging5Ohms Current Ranging5Ohms Current Source and Autocal5Reference5Analog-to-Digital (A/D) Converter6
ASSEMBLY LEVEL TROUBLESHOOTING6HP 3458A Failures6Turn-On Failures6HP 3458A Inoperative with Blank Display6HP 3458A Inoperative with Unintelligible Messages in Display7Isolator Failure7RAM Failures8Self-Test Failures8General8Self-Test Failure Troubleshooting9"TEST VALUE OUT OF RANGE" Error Message9Performance Test Failures9Miscellaneous Failure11HP-1B Failure12Ext Out Failure12Ext Out Failure12Fan Inoperative13Long Term Stability Failure13

POWER SUPPLIES TROUBLESHOOTING	 	 	 	 	 		 				 •	 13	
Outguard Power Supplies Troubleshooting	 	 •	 	 	 		 		 ٠		 •	 15	1
Inguard Power Supplies Troubleshooting	 	 	 	 	 	•	 • •				 •	 15	

# SECTION 4 ASSEMBLY LEVEL TROUBLESHOOTING

## INTRODUCTION

This section provides a technical description and assembly level troubleshooting procedures for the HP 3458A Multimeter.

## WARNING

Only personnel with knowledge of electronic circuitry and an awareness with the hazards involved should test and troubleshoot the instrument.

CAUTION

To prevent static zap of ICs, always observe anti-static techniques when assemblies are handled or serviced. Refer to Section 3 of this manual for more information on static zap

## **TEST EQUIPMENT REQUIRED**

You need the following equipment:

1. A a 4 1/2 digit digital multimeter that can measure +5 V, +18 V, and -18 V DC. This is only used to check and troubleshoot the power supplies.

2. A computer with HP-IB capability to check the HP 3458A's HP-IB operation. This is only required for an HP-IB failure.

3. An oscillscope or logic probe. This is only required for an Ext Out failure.

## HP 3458A ADJUSTMENTS/CALIBRATION

Instrument adjustments/calibration must be performed whenever a printed circuit board assembly has been replaced or removed from the instrument. Removal or replacement of some assemblies only requires internal calibration (by executing the "ACAL ALL" command). Others need complete adjustments (for example, Offset, DC Gain, etc.). It is also good practice to execute the "ACAL ALL" command after the covers habe been removed and replaced on the instrument.

Table 4-1 lists the HP 3458A assemblies and the required adjustments/calibration after assembly replacement. For information on how to adjust/calibrate the HP 3458A, refer to the HP 3458A Calibration Manual. municates with instruments and controllers connected to the Hewlett-Packard Interface Bus (HP-IB).\* The outguard circuitry is explained as follows.

#### Main Controller

1

ť,

5

ſ

The Main Controller consists of a microprocessor, program ROMs, storage RAMs, calibration RAMs, and other associated circuitry. It controls the measurement operation of the instrument, communicates with the front panel (keyboard and display) and HP-IB circuitry, performs the math operations, and calculates for the correct measurements. The correct measurements are calculated using the calibration constants in the calibration RAM which were stored during instrument adjustment.

#### **HP-IB** Circuitry

The HP-IB circuitry provides communication between the HP 3458A and other instruments and controllers connected to the HP-IB. Instrument control commands are transferred to the main controller and measurement data is transferred from the main controller through the HP-IB circuitry.

#### Front Panel Circuitry

The front panel circuitry consists of keyboard and display circuitry. The main controller sends display data to the display circuitry to be displayed on the front panel. The keyboard circuitry interrupts the main controller when a key is pressed. The keyboard circuitry also sends data to the main controller that determines which key is pressed to perform the appropriate action.

#### **Isolation Logic**

Since both the outguard and inguard circuitry are referenced to two different circuit grounds, they must be isolated from each other. To maintain this isolation, direct connections for communications cannot be used. The isolation logic is used to provide communication between the two circuits, while keeping them isolated from each other. The isolation logic uses fiber optic cables to transfer data between the inguard and outguard.

#### **Inguard Section**

The inguard circuitry consists of all the analog measurement circuitry (DC circuitry, AC converter, etc.), analog/digital (A/D) converter, inguard controller, and power supply. The inguard circuitry performs all instrument measurements and converts the analog measurement data into digital measurement data. This digital measurement data is transferred to the outguard circuitry through the isolation logic. The inguard circuitry is explained as follows.

#### Input Switching and Signal Conditioning

This circuitry connects the signal path from the front/rear input terminals to the appropriate DC, AC, or Ohms circuitry. The circuitry also provides the means for an Autozero measurement. In an Autozero measurement, the input of the DC and AC amplifiers is connected to ground for an offset measurement. This measurement is stored in memory and subtracted from the subsequent measurement taken at the front/rear terminals.

#### DC Ranging, DC Amplifier, and Autocal

The A/D converter requires the same full scale input voltage for full scale inputs on all ranges. For example, a 10 V full scale input is required for all full scale inputs on the 0.1 V, 1 V, 100 V, and 1000 V

\*Hewlett-Packard's implementation of IEEE 488-1978 and ANSI MC 1.1
ranges. This requirement is met by the DC circuitry (DC amplifier in conjunction with the DC ranging circuitry). For the lower 1 V and 0.1 V ranges, the circuitry amplifies the input voltage by a gain of X10 and X100, respectively. For the 10 V range, the gain is 1. For the higher 100 V and 1000 V ranges, the circuitry attenuates the inputs by 100. This results in full scale voltages of 1 V and 10 V for the 100 V and 1000 V ranges, respectively. The 1 V and 10 V amplifier gains will then be used for these ranges.

The DC autocal constants are also generated by the Autocal circuitry in conjunction with the DC ranging and DC amplifier circuitry.

## AC Ranging, AC Amplifier, AC to DC Converter, and Autocal

The A/D converter also requires the same full scale input voltage for full scale inputs on all AC volts and AC + DC volts ranges. In addition, the inputs to the A/D converter must be DC volts and not AC volts. Both of these requirements are met using the AC circuitry (AC ranging, AC amplifier, and AC to DC converter). The AC and AC + DC volts to DC volts conversion method used is True RMS. This method is used since the converter must convert both DC and AC voltages.

The AC autocal constants are also generated by the Autocal circuitry in conjunction with the AC ranging, AC amplifier, and AC to DC converter circuitry.

The AC circuitry is also used for track/hold measurements. Although these measurements are DC volts measurements, the AC circuitry is used due to its higher bandwidth. Track/hold requires a higher bandwidth than the DC circuitry provides.

# Current Ranging

The HP 3458A measures current by measuring the voltage across a shunt resistor. This voltage and the shunt resistor value are then used to calculate the current. The outguard circuitry calculates the correct current value.

The current ranging circuitry is composed of the shunt resistors for the different current ranges and the switches to select the ranges. Depending on the type of current measured (AC or DC current), the circuit is also used to apply the measured voltage to the appropriate circuitry (AC or DC circuitry).

#### **Ohms Current Source and Autocal**

Resistance measurements are made by applying a known current to the unknown resistor and then measuring the voltage drop across it. From this the correct resistance is then calculated by the outguard.

The ohms current source circuitry generates the different currents for resistance measurement ranges. The DC voltage measurement across the unknown resistance is made by the DC ranging and DC amplifier circuitry.

The ohms autocal constants are also generated by the Autocal circuitry in conjunction with the ohms current source.

#### Reference

The reference circuit serves two functions. It provides a very stable reference voltage for the A/D converter and the Ohms current source. This voltage is necessary for accurate analog-to-digital conversion and to generate accurate currents for resistance measurements. The reference voltage is generated by a diode selected at the factory for excellent long term stability.

## Analog-to-Digital (A/D) Converter

The A/D converter converts the applied DC voltage to digital data. It uses a multi-slope conversion process to convert analog voltages to digital data. The digital data is sent to the outguard through the isolation logic circuitry.

## Inguard Controller

The inguard controller controls the measurement process. It receives function and range data from the outguard and then sets the appropriate switches in the inguard. The inguard controller also controls the operation of the A/D converter.

# ASSEMBLY LEVEL TROUBLESHOOTING

# HP 3458A Failures

To troubleshoot the HP 3458A, first determine what the failure is. Then use the information in the following paragraphs to determine the defective assembly.

Failures can show up in a variety of ways. Some failures are obvious, like a completely inoperative instrument or a self test failure. Other failures may only show up during the performance tests. Others yet will only show up under certain conditions, like the instrument working from the front panel but not from remote. In most cases, the HP 3458A failures can be separated into the following major categories.

- 1. Turn-On Failures these failures are as follows:
  - a. HP 3458A Inoperative with Blank Display
  - b. HP 3458A Inoperative with Unintelligible Messages in Display
  - c. Isolator Failure
  - d. RAM Failure
- 2. Self-Test Failures -- these are detected during the HP 3458A's self-test.
- 3. Performance Tests Failures these are detected during the HP 3458A's performance test,
- 4. Miscellaneous Failures -- these failures are as follows:
  - a. HP-IB Failure (Self-Test passes)
  - b. Ext Out Failure
  - c. Ext Trig Failure
  - d. Fan Inoperative
  - e. Long Term Stability Failure

# **Turn-On Failures**

These failures normally show up when the instrument is first turned on and it attempts to go through its power-on self-test. The following paragraphs explain these failures and how to troubleshoot them.

#### HP 3458A Inoperative with Blank Display

A blank display can indicate two things: either the instrument is completely inoperative or the display is defective. Do the following:

1. Turn the instrument on. The instrument should beep once and then go through its power-on self-test. During this time, you should hear some relays switching. When completed, the instrument will beep once again. This indicates that the instrument has completed its power-on self-test.

2. If the above power-on self-test sequence takes place (i.e., a beep is output and the relays switch), the Display Logic (A7) assembly is most likely defective. Go to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the Display Logic (A7) assembly.

3. If the power-on self-test sequence does not take place, first check for a defective outguard power supply. Go to the Power Supplies troubleshooting procedures in this section of the manual to check the supplies.

4. If the outguard power supplies are defective, go to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the Outguard Power Supply (A6) assembly.

5. If the outguard power supplies check good, the Outguard Controller (A5) assembly may be defective. Go to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the Outguard Controller (A5) assembly.

6. If after replacement of the Outguard Controller (A5) assembly the instrument is still inoperative, the logic circuitry on the Outguard Power Supply (A6) assembly may be causing the failure. Go to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the Outguard Power Supply (A6) assembly.

# HP 3458A Inoperative with Unintelligible Messages in Display

This normally indicates that the Display Logic is probably working but that the Outguard Logic may be inoperative. Do the following:

1. First check for a defective outguard power supply. Go to the Power Supplies troubleshooting procedures in this section of the manual to check the supplies.

2. If the outguard power supplies check good, the Outguard Controller (A5) assembly may be defective. Go to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the (A5) Outguard Controller assembly.

3. If after replacement of the (A5) Outguard Controller assembly the instrument is still inoperative, the logic circuitry on the Outguard Power Supply (A6) assembly may be causing the failure. Go to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the Outguard Power Supply (A6) assembly.

# Isolator Failure

For isolation logic failures, the message "ISOLATOR FAILURE" will be displayed after the power-on selftest is completed. The instrument then locks up and no front panel/remote control is possible. Either the inguard or outguard isolation logic can cause the failure. Do the following:

1. Use the Covers Removal/Installation procedures in Section 3 of this manual to remove the instrument's bottom cover and bottom shield.

2. Turn the instrument on. Go to the Power Supplies troubleshooting procedures in this section of the manual to check both the inguard and outguard power supplies.

3. If the power supplies check good, the failure can either be on the Outguard Power Supply (A6) assembly or the A/D Converter and Inguard Logic (A3) assembly. These assemblies can cause the failure since the isolation logic circuitry is on both assemblies and the self-test is unable to differentiate between the failures on the two assemblies. In addition to these, the (A5) Outguard Controller assembly could also cause the failure. However, most failures will most be caused by the A3 or A6 assemblies.

4. Try replacing the Outguard Power Supply (A6) assembly first. Go to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the assembly.

5. If after replacing the Outguard Power Supply (A6) assembly the test still fails, try replacing the A/D Converter and Inguard Logic (A3) assembly. Go to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the assembly.

6. If after replacing the Outguard Power Supply (A6) assembly the test still fails, try replacing the (A5) Outguard Controller assembly. Go to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the assembly.

## **RAM Failures**

These failures show up when the checksum of either the RAM or the Calibration RAM is incorrect. If a failure occurs, a message indicating that the checksum is incorrect will be displayed. Since both RAMs are located on the Outguard Controller (A5) assembly, replace that assembly for any RAM failure. Use the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the assembly.

# Self-Test Failures

## General

The HP 3458A self-tests perform very extensive tests on the instrument circuitry so that most hardware or calibration self-test failures will be detected by these tests.

Self-test failures can show up either during the power-on self-test or during the front panel selectable self-test. The power-on self-test is automatically performed after the instrument is turned on. The complete self-test must be selected from the front panel. To select this test, press the blue "SHIFT" key and then the "Test" (left arrow) key.

#### **Self-Test Failure Indication**

The power-on and selectable self-tests use two different ways to indicate failures. With the power-on test, the "ERR" annunciator in the display normally turns on to indicate that a test has failed. In addition to the "ERR" annunciator, the message "SELF TEST FAILED" will also be displayed.

#### Self-Test Error Messages

Any time the HP 3458A detects a self-test failure, a corresponding error message is stored into the auxiliary error registers. To determine what failed, this error message must be retrieved from the registers and displayed. To display the message, press the blue "SHIFT" key and then the "Error" key (on the NUMERIC/USER keyboard). Once the message is displayed, it is then erased from the registers. Because of this, make sure you note the complete message before continuing. Use the right arrow key to view the complete message.

An error message is composed of two different parts, a number and a corresponding message that explains the failure. For example, the error message for an AC board failure looks like the following:

202, "HARDWARE FAILURE -- SLAVE TEST: AC BOARD"

Note: Remember, you need to use the left and right arrow keys to view the complete message.

The first number (2) in the message shows that this is a "200" series message. All hardware errors are stored as "200" series numbers. The other two numbers (02) show in what auxiliary error register the message is located. In the example, this is auxiliary register 2 (as in number 02).

This number also determines in which order the error messages are to be stored and displayed. This is done since more than one error message can be detected and stored into the registers. The lowest number is always stored and displayed first. Once it is displayed, the next lowest number can then be displayed, and so on. Use the blue "SHIFT" and "Error" keys combination to display the other messages.

## Self-Test Failure Troubleshooting

Before doing any self-test failure troubleshooting, go to the Power Supplies Troubleshooting procedures in this section of the manual to check the Outguard and Inguard Power Supplies.

If the power supplies check good, use the procedure in the previous paragraph to display the error messages. Then refer to Table 4-2 to determine the most likely cause of the self-test failure. Do this for all error messages recorded in the error registers. Refer to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace a defective assembly.

# "TEST VALUE OUT OF RANGE" Error Message

This error message indicates that a test did not meet certain pre defined limits. The number displayed next to the message indicates the test limit that was exceeded during the test.

The number can be used to determine the assembly that caused the test to fail. Numbers from 62 through 189 indicate a failure on the DC Circuitry (A1) assembly. Numbers from 190 and above indicate a failure on the AC Converter (A2) assembly. Refer to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace a defective assembly.

# **Performance Test Failures**

Performance test failures are failures that may not be detected during the self-test but are detected during the performance tests. These failures may not be detected by the self-test due to the high accuracy of the HP 3458A.

Before assuming that a performance test has failed, you must make sure your test equipment and performance test methods have sufficient accuracy to check the HP 3458A. The HP 3458A is very accurate and needs very accurate standards to determine if a performance test has failed or not. Be sure to read the accuracy requirements in the HP 3458A Calibration Manual before troubleshooting performance test failures.

If you are sure that the HP 3458A fails a performance test, determine what function is inaccurate and then replace the appropriate assembly. The following lists the functions and probable corresponding assemblies.

- 1. DC Volts Function Failure -- DC Circuitry (A1) assembly.
- 2. DC Current Function Failure -- DC Circuitry (A1) assembly.
- 3. OHMS Function Failure -- DC Circuitry (A1) assembly.
- 4. AC Volts Function Failure -- AC Converter (A2) assembly.
- 5. AC Current Function Failure AC Converter (A2) assembly.

Error Number	Ennon Maaaaaa	Doobable Course	Ref	Assembly
Number	Error Message	Probable Cause	Desig	Part Numb
200	ISOLATOR (RECOVERED)	A/D Converter and Inguard Logic	A3	03458-665
		Outguard Controller	A5	03458-665
			A5	03458-665
200	ISOLATOR DOES NOT RESPOND	A/D Converter and Inguard Logic	A3	03458-665
		Outguard Logic	A5	03458-665
			A5	03458-665
200	UNEXPECTED SLAVE PROCESSOR RESET	A/D Converter and Inguard Logic	A3	03458-665
201	NONVOLATILE RAM DTACK	Outguard Controller	A5	03458-665
			A5	03458-665
201	HPIB DTACK	Outguard Controller	A5	03458-665
			A5	03458-665
201	TIMER DTACK	Outguard Controller	A5	03458-665
			A5	03458-665
201	ISOLATOR DTACK	Outguard Controller	A5	03458-665
			A5	03458-665
202	SLAVE SELF TEST	A/D Converter and Inguard Logic	A3	03458-665
202	SLAVE TEST: ISOLATOR DATA	A/D Converter and Inguard Logic	A3	03458-665
202	SLAVE TEST: INTR DATA	AC Converter	A2	03458-665
202	SLAVE TEST: DC BOARD	DC Circuitry	A1	03458-665
202	SLAVE TEST: AC BOARD	AC Converter	A2	03458-665
202	SLAVE TEST: OVERLOAD	DC Circuitry	A 1	03458-665
1		A/D Converter and Inguard Logic	A3	03458-665
202	SLAVE TEST: GATE ARRAY	A/D Converter and Inguard Logic	A3	03458-665
202	SLAVE TEST: CONVERGENCE	DC Circuitry	A 1	03458-665
		A/D Converter and Inguard Logic	A3	03458-665
202	SLAVE TEST: INTERPOLATOR	DC Circuitry	A 1	03458-665
		A/D Converter and Inguard Logic	A3	03458-665
204	DC VOS DAC CONVERGENCE	DC Circuitry	A1	03458-665
204	PRECHARGE DAC CONVERGENCE	DC Circuitry	A1	03458-665
204	MC DAC CONVERGENCE	AC Converter	A2	03458-665
204	FLATNESS DAC CONVERGENCE	AC Converter	A2	03458-665
204	LEVEL DAC CONVERGENCE	AC Converter	A2	03458-665
204	AC VOS DAC CONVERGENCE	AC Converter	A2	03458-665
204	ATTEN HF DAC CONVERGENCE	AC Converter	A2	03458-665
204	AC AMP HF DAC CONVERGENCE	AC Converter	A2	03458-665
204	INTERPOLATOR LEVEL SEEK	A/D Converter and Inguard Logic	A3	03458-665
204	INTEPOLATOR DAC CONVERGENCE	A/D Converter and Inguard Logic	A3	03458-665
204	REFERENCE CONTROL LOOP FAILURE	A/D Converter and Inguard Logic		03458-665
205	TEST VALUE OUT OF RANGE	See text		
206	HPIB	Outguard Controller	A5	03458-665
			A5	03458-665
206	HPIB ASM	Outguard Controller	A5	03458-665
			A5	03458-665

# Table 4-2. Self-Test Error Messages and Probable Causes

4-10

····

Error Number	Error Message	Probable Cause	Ref	Assembly Part Numbe
NUNDER	Error message	Probable cause		
207	UART	Outguard Controller	A5	03458-6650
			A5	03458-6651
207	UART INTR	Outguard Controller	A5	03458-6650
			A5	03458-6651
208	TIMER	Outguard Controller	A5	03458-665
			A5	03458-6651
208	TIMER INTR	Outguard Controller	A5	03458-665
			A5	03458-665
210	ROM O LOW CHECKSUM	Outguard Controller	A5	03458-6650
			A5	03458-665
210	ROM 1 LOW CHECKSUM	Outguard Controller	A5	03458-665
			A5	03458-665
210	ROM 2 LOW CHECKSUM	Outguard Controller	A5	03458-665
			A5	03458-665
211	ROM O HIGH CHECKSUM	Outguard Controller	A5	03458-665
			A5	03458-665
211	ROM 1 HIGH CHECKSUM	Outguard Controller	A5	03458-665
			A5	03458-665
211	ROM 2 HIGH CHECKSUM	Outguard Controller	A5	03458-665
			A5	03458-665
212	NONVOLATILE RAM HIGH	Outguard Controller	A5	03458-665
			A5	03458-665
212	NONVOLATILE RAM LOW	Outguard Controller	A5	03458-665
			A5	03458-665
213	OPTIONAL RAM O HIGH	Outguard Controller	A5	03458-665
			A5	03458-665
214	OPTIONAL RAM O LOW	Outguard Controller	A5	03458-665
			A5	03458-665
214	OPTIONAL RAM 1 HIGH	Outguard Controller	A5	03458-665
			A5	03458-665
214	OPTIONAL RAM 1 LOW	Outguard Controller	A5	03458-665
			A5	03458-665

Table 4-2. Self-Test Error Messages and Probable Causes (Cont)

Refer to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace a defective assembly.

# **Miscellaneous Failures**

The following failures are those that are not detected by either the self-tests or the performance tests.

### HP-IB Failure (Self-Test passes)

This failure is normally caused by a defective HP-IB Connector. Try cleaning the connector. If still inoperative, try replacing the Outguard Controller (A5) assembly. Go to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the assembly.

## **Ext Out Failure**

This failure can be caused by a defective cable or an inoperative isolation logic circuitry. Note that the Ext Out function can be disabled by the "EXTOUT 0" command. Be sure the function is enabled before troubleshooting the failure. To enable the function, reset the instrument.

To troubleshoot an Ext Out failure, do the following:

1. Use the Covers Removal/Installation Procedures in Section 3 of this manual to remove the instrument's bottom cover.

2. Refer to Figure 4-2 to locate the Ext Out/Ext Trig cable plugged in on the Outguard Power Supply (A6) assembly. Unplug the cable from socket P301.

3. Connect an oscilloscope (a logic probe can also be used) to the Ext Out connection on the Ext Out/Ext Trig connector (P301). The Ext Out connection is on the connector's outside pin facing the inguard.

4. Turn the instrument on and wait until it completes its self-test. When the instruments starts to trigger, a 1 $\mu$ S negative going pulse should be detected by the oscilloscope (or logic probe) at each trigger.

5. If a pulse is detected, check the cable going to the Ext Out connector on the rear panel.

6. If no pulse is detected, the isolation logic circuitry or the A/D Converter and Inguard Logic (A3) assembly may be defective. Try replacing the A/D Converter and Inguard Logic (A3) assembly first. then, if still inoperative, try replacing the Outguard Power Supply (A6) assembly. Refer to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the assemblies.

## Ext Trig Failure

This failures can be caused by a defective cable or an inoperative isolation logic circuitry.

To troubleshoot an Ext Trig failure, do the following:

1. Use the Covers Removal/Installation Procedures in Section 3 of this manual to remove the instrument's bottom cover.

2. Refer to Figure 4-2 to locate the Ext Out/Ext Trig cable plugged in on the Outguard Power Supply (A6) assembly. Unplug the cable from socket P301.

3. Turn the instrument on and wait until it completes its self-test. Then select the EXT TRIG mode by executing the following:

a. Press the "Trig" key on the MENU keyboard. "TRIG" should now be displayed with a flashing cursor next to it.

b. Press the "UP ARROW" key on the FUNCTION/RANGE keyboard three times. "TRIG EXT" should now be displayed.

4-12

c. Press the "Enter" key on the NUMERIC/USER keyboard. The instrument should now be in the external trigger mode.

4. While viewing the HP 3458A display, temporarily connect a cliplead between chassis ground and the Ext Trig connection on the Ext Out/Ext Trig connector (P301). The Ext Trig connection is on the connector's outside pin facing the instrument's outside edge.

5. The instrument should now trigger and each time the pin is connected to ground.

6. If triggering occurs, check the cable going to the Ext Trig connector on the rear panel.

7. If no triggering occurs, the isolation logic circuitry or the A/D Converter and Inguard Logic (A3) assembly may be defective. Try replacing the A/D Converter and Inguard Logic (A3) assembly first. Then, if still inoperative, try replacing the Outguard Power Supply (A6) assembly. Refer to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the assemblies.

## Fan Inoperative

This failure can be caused by the fan power supply, the fan cable, or by the fan itself. The fan uses a +15 V power supply to operate. This power supply is on the Outguard Power Supply (A6) assembly. Do the following:

1. Use to the Covers Removal/Installation Procedures in Section 3 of this manual to remove the instrument's bottom cover.

2. Refer to Figure 4-2. Unplug the 2 pin cable from socket P3. The cable is connected to the fan.

3. Turn the instrument on. Use a digital multimeter to measure for approximately +15 V at socket P3, as shown in Figure 4-2.

4. If the voltage is good, the fan or fan cable may be defective. Since the fan and cable are considered one assembly, replace the complete fan assembly.

5. If the voltage is wrong, go to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the Outguard Power Supply (A6) assembly.

## Long Term Stability Failure

A Long Term Stability failure is normally detected during a DC voltage performance test. If the For instance, the instrument fails the DC performance test before the completion of the period (for example, 24 hours to 2 years) corresponding to the test limits against which the instrument is tested. This failure may be because of the HP 3458A's long term stability. A defective DC Reference (A9) assembly causes this failure. Go to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the assembly.

# **POWER SUPPLIES TROUBLESHOOTING**

Before troubleshooting the power supplies, do the following:

1. Make sure the power line voltage select switches are in the correct position. Also make sure the correct power fuse is installed and that the fuse is good. Refer to Section 2, Table 2-1 for the correct switch positions and fuses.



Figure 4-2. Outguard Power Supply

2. If the switch positions are correct and the fuse is good, go to the appropriate procedures to troubleshoot the suspect power supply.

3. If the ac power fuse is blown, try replacing the fuse first. If the fuse still blows, do the following:

a. Use the Covers Removal/Installation Procedures in Section 3 of this manual to remove the instrument's top/bottom cover and bottom shield.

b. Refer to Figure 4-2 to locate the 8 pin cable that connects the Outguard Power Supply (A6) assembly to the power transformer. Unplug the cable at the power supply assembly.

c. Locate the 5 pin cable that connects the Inguard Power Supply (A4) assembly to the power transformer. Unplug the cable at the power supply assembly.

d. Replace the ac power fuse with a new one. Apply AC power to the HP 3458A and turn it on.

e. If the fuse still blows, replace the power transformer.

f. If the fuse remains good, either the Outguard Power Supply (A6) or the Inguard Power Supply (A4) is defective. Continue with the next step.

g. Turn the instrument off. Locate the 5 pin cable connected to the power transformer. Line up the cable with the socket on the Inguard Power Supply (A4) assembly. Then plug it in.

h. Turn the instrument on.

i. If the fuse blows again, use the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the Inguard Power Supply (A4) assembly.

j. If the fuse is good, use the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the Outguard Power Supply (A6) assembly.

# **Outguard** Power Supplies Troubleshooting

Do the following:

1. Use the Covers Removal/Installation Procedures in Section 3 of this manual to remove the instrument's bottom cover, if not previously removed.

2. Refer to Figure 4-2. With the test digital multimeter, check for +5 V  $\pm$ .05 V at the test points shown in the figure.

3. If the voltages are good, the Outguard Power Supply assembly is good.

4. If a voltage is high, the Outguard Power Supply (A6) assembly is defective. Go to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the assembly.

5. If any voltage is low, the HP Outguard Controller (A5) assembly may be loading down the power supply. Continue with the next step.

6. Refer to Figure 4-2. Unplug the grey 20 pin cable connected to the Outguard Controller (A5) assembly.

7. If the power supply voltages are now good, the Outguard Controller (A5) assembly is defective. Go to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the assembly.

8. If the voltage is still low, the Outguard Power Supply (A6) assembly is defective. Go to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the assembly.

# **Inguard Power Supplies Troubleshooting**

Do the following:

1. Use the Covers Removal/Installation Procedures in Section 3 of this manual to remove the instrument's bottom cover and bottom shield, if not previously removed.

2. Refer to Figure 4-3. With the test digital multimeter, check for +5 V ( $\pm$ .05 V), +18 V ( $\pm$ 1.8 V), and -18 V ( $\pm$ 1.8 V) at the test points shown in the figure.

3. If all voltages are good, the power supply assembly is good.

4. If a voltage is high, the Inguard Power Supply (A4) assembly is defective. Go to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the assembly.

5. If a voltage is low, other assemblies in the inguard may be loading down the power supply. Continue with the next step.

6. Refer to Figure 4-3 to locate the grey 20 pin cable that connects the Inguard Power Supply (A4) assembly to the DC Circuitry (A1) assembly. Unplug the cable at the power supply assembly.

7. If the power supply voltage that was low is now good, the DC Circuitry (A1) assembly is defective. Go to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the assembly.



Figure 4-3. Inguard Power Supply

8. If the power supply voltage is still low, locate the grey 20 pin cable that connects the Inguard power Supply (A4) assembly to the AC Converter (A2) assembly. Unplug the cable at the power supply assembly.

9. If the power supply voltage is now good, the AC Converter (A2) assembly is defective. Go to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the assembly.

10. If the power supply voltage is still low, locate the grey 20 pin cable that connects the Inguard Power Supply (A4) assembly to the A/D Converter and Inguard Logic (A3) assembly. Unplug the cable at the power supply assembly.

11. If the power supply voltage is now good, the A/D Converter and Inguard Logic (A3) assembly is defective. Go to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the assembly.

12. If the power supply voltage is still low, the Inguard Power Supply (A4) assembly is defective. Go to the Assemblies Removal/Installation Procedures in Section 3 of this manual to replace the assembly.

#### Product Line Sales/Support Key Key Product Line

- A Analytical
- CM Components
- C Computer Systems
- E Electronic Instruments & Measurement Systems
- M Medical Products
- P Personal Computation Products
- Sales only for specific product line
- \*\* Support only for specific product line

IMPORTANT: These symbols designate general product line capability. They do not insure sales or support availability for all products within a line, at all locations. Contact your local sales office for information regarding locations where HP support is available for specific products.

#### **HEADQUARTERS OFFICES**

If there is no sales office listed for your area, contact one of these headquarters offices.

# NORTH/CENTRAL AFRICA

Hewlett-Packard S.A. 7, rue du Bois-du-Lan CH-1217 **MEYRIN** 1, Switzerland Tel: (022) 83 12 12 Telex: 27835 hmea Cable: HEWPACKSA Geneve

#### ASIA

Hewlett-Packard Asia Ltd. 47/F, 26 Harbour Rd., Wanchai, HONG KONG G.P.O. Box 863, Hong Kong Tet: 5-8330833 Telex: 76793 HPA HX Cable: HPASIAL TD

#### CANADA

Hewlett-Packard (Canada) Ltd. 6877 Goreway Drive MISSISSAUGA, Ontario L4V 1M8 Tel: (416) 678-9430 Telex: 069-8644

#### **EASTERN EUROPE**

Hewlett-Packard Ges.m.b.h. Lieblgasse 1 P.O.Box 72 A-1222 VIENNA, Austria Tel: (222) 2500-0 Telex: 1 3 4425 HEPA A

#### **NORTHERN EUROPE**

Hewlett-Packard S.A. V. D. Hooplaan 241 P.O.Box 999 NL-1183 AG AMSTELVEEN The Netherlands Tel: 20 547999 Telex: 18 919 honer

#### SOUTH EAST EUROPE

Hewlett-Packard S.A. World Trade Center 110 Avenue Louis Casai 1215 Cointrin, **GENEVA**, Switzerland Tel: (022) 98 96 51 Telex: 27225 hpser

#### MEDITERRANEAN AND MIDDLE EAST

Hewiett-Packard S.A. Mediterranean and Middle East Operations Atrina Centre 32 Kifissias Ave. Paradissos-Amarousion, **ATHENS** Greece Tel: 682 88 11 Telex: 21-6588 HPAT GR Cable: HEWPACKSA Athens

# UNITED KINGDOM

Hewlett-Packard Ltd. Nine Mile Ride Easthampstead, **WOKINGHAM** Berkshire, IRGII 3LL Tel: 0344 773100 Telex: 848805

#### **EASTERN USA**

Hewlett-Packard Co. 4 Choke Cherry Road ROCKVILLE, MD 20850 Tel: (301) 948-6370

#### **MIDWESTERN USA**

Hewlett-Packard Co. 5201 Tollview Drive ROLLING MEADOWS, IL 60008 Tel: (312) 255-9800

## SOUTHERN USA

Hewlett-Packard Co. 2000 South Park Place ATLANTA, GA 30339 Tel: (404) 955-1500

# WESTERN USA

Hewlett-Packard Co. 5161 Lankershim Blvd. NORTH HOLLYWOOD, CA 91601 Tel: (818) 505-5600

# OTHER INTERNATIONAL AREAS

Hewlett-Packard Co. Intercontinental Headquarters 3495 Deer Creek Road **PALO ALTO**, CA 94304 Tel: (415) 857-1501 Telex: 034-8300 Cable: HEWPACK

# SALES & SUPPORT OFFICES

# Arranged alphabetically by country

#### ALGERIA

Bureau de Liaison Hewlett-Packard Alger Villa des Lions 9, Hai Galloul **DZ-BORDJ EL BAHRI** Tel: 76 03 36 Telex: 51260 dilondz

#### ANGOLA

Telectra Angola LDA Empresa Técnica de Equipamentos Rua Barbosa Rodrigues, 41-1 DT. Caixa Postal 6487 LUANDA Tel: 35515,35516 Telex: 3134 E.P

#### ARGENTINA

Hewlett-Packard Argentina S.A. Montaneses 2140/50 1428 BUENOS AIRES Tel: 781-4059/69 Cable: HEWPACKARG A,C,E,P Biotron S.A.C.I.M.e.I. Av. Paso Colon 221, Piso 9 1399 BUENOS AIRES Tel: 541-333-490, 541-322-587 Telex: 17595 BIONAR м Laboratorio Rodriguez Corswant S.R.L. Misiones, 1156 - 1876 Bernal, Oeste **BUENOS AIRES** Tel: 252-3958, 252-4991 Argentina Esanco S.R.L. A/ASCO 2328 1416 BUENOS AIRES Tel: 541-58-1981, 541-59-2767 Telex: c/o 9400 HPARGENTINA A

# AUSTRALIA

Adelaide, South Australia Office Hewlett-Packard Australia Ltd. 153 Greenhill Road PARKSIDE, S.A. 5063

Tel: 272-5911 Telex: 82536 Cable: HEWPARD Adelaide A\*,C,CM,E,P

#### Brisbane, Queensland Office

Hewlett-Packard Australia Ltd. 10 Payne Road **THE GAP**, Queensland 4061 Tel: 30-4133 Telex: 42133 Cable: HEWPARD Brisbane A,C,CM,E,M,P

#### Canberra, Australia Capital Territory Office

Hewlett-Packard Australia Ltd. Thynne Street, Fern Hill Park BRUCE, A.C.T. 2617 P.O. Box 257, JAMISON, A.C.T. 2614 Tel: 51 6999 Telex: 62650 Cable: HEWPARD Canberra C,CM,E,P

# Melbourne, Victoria

Hewlett-Packard Australia Ltd. 31-41 Joseph Street P.O. Box 221 BLACKBURN, Victoria 3130 Tel: 895-2895 Telex: 31-024 Cable: HEWPARD Melbourne A,C,CM,E,M,P

#### Perth, Western Australia Office

Hewietz-Packard Australia Ltd. 261 Stirling Highway CLAREMONT, W.A. 6010 Tel: 383-2188 Telex: 93859 Cable: HEWPARD Perth C,CM,E,P

# Sydney, New South

Wales Office Hewiett-Packard Australia Ltd. 17-23 Talavera Road P.O. Box 308 NORTH RYDE, N.S.W. 2113 Tel: 888-4444 Telex: 21561 Cable: HEWPARD Sydney A,C,CM,E,M,P

### AUSTRIA

Hewlett-Packard Ges.m.b.h. Verkaufsbuero Graz Grottenhofstrasse 94 A-8052 **GRAZ** Tel: (0316) 28-30-66 Telex: 312375 C,E Hewlett-Packard Ges.m.b.h. Lieblgasse 1 P.O. Box 72 A-1222 **VIENNA** Tel: (0222) 2500-0 Telex: 134425 HEPA A

#### A,C,CM,E,M,P BAHRAIN

Green Salon P.O. Box 557 MANAMA Tel: 255503-250950 Telex: 84419 P

Wael Pharmacy P.O. Box 648 MANAMA Tel: 256123 Telex: 8550 WAEL BN E,M

(hp)

JAPAN (Cont'd) Yokogawa-Hewlett-Packard Ltd. Meili-Seimei Kokubun Bldg. 7-8 Kokubun, 1 Chome, Sendai MIYAGI, 980 Tel: (0222) 25-1011 C,E Yokogawa-Hewlett-Packard Ltd. Gohda Bldg. 2F 2-10 Gohda 1 Chome Okaya-Shi NAGANO, 394 Tel: (0266) 23 0851 C,E Yokogawa-Hewlett-Packard Ltd. Nagoya Kokusai Center Building 47-1, Nagono, 1 Chome Nakamura-ku NAGOYA, 450 Tel: (052) 571-5171 C,CM,E,M Yokogawa-Hewlett-Packard Ltd. Sai-Kvo-Ren Building 1-2 Dote-cho OHMIYA OHMIYA, Saitama 330 Tel: (0486) 45-8031 Yokogawa-Hewlett-Packard Ltd. Chuo Bldg., 4-20 Nishinakajima, 5 Chome Yodogawa-ku **OSAKA**, 532 Tel: (06) 304-6021 Telex: YHPOSA 523-3624 C,CM,E,M,P\* Yokogawa-Hewlett-Packard Ltd. 27-15, Yabe, 1 Chome SAGAMIHARA Kanagawa, 229 Tel: 0427 59-1311 Yokogawa-Hewlett-Packard Ltd. Motoshiro-cho Dai-ich Seimei Bldg. 1F 219-21 Motoshiro-cho, Hamamatsu-shi SHIZUOKA, 430 Tel: (0534) 56 1771 C,E Yokogawa-Hewlett-Packard Ltd. Dalichi Seimei Bldg. 7-1, Nishi Shinjuku, 2 Chome Shinjuku-ku, TOKYO 160 Tel: 03-348-4611 C,E,M Yokogawa Hewlett-Packard Ltd. 9-1, Takakura-cho Hachioii-shi, TOKYO, 192 Tel: 0426-42-1261 C.E Yokogawa-Hewlett-Packard Ltd. 29-21 Takaldo-Higashi, 3 Chome Suginami-ku TOKYO 168 Tel: (03) 331-6111 Telex: 232-2024 YHPTOK C.CM,E.P\* Yokogawa Hokushin Electric Corporation Shinjuku-NS Bldg. 10F 4-1 Nishi-Shinjuku 2-Chome Shinjuku-ku TOKYO, 163 Tel: (03) 349-1859 Telex: J27584 A

Yokogawa Hokushin Electric Corp. 9-32 Nokacho 2 Chome 2 Chome Musashino-shi **TOKYO**, 180 Tel: (0422) 54-1111 Telex: 02822-421 YEW MTK J Yokogawa-Hewiett-Packard Ltd. Meiji-Seimei Utsunomiya Oodori Building 1-5 Oodori, 2 Chome UTSUNOMIYA, Tochigi 320 Tel: (0286) 33-1153 C,E Yokogawa-Hewlett-Packard Ltd. Yasuda Seimei Nishiguchi Bidg. 30-4 Tsuruya-cho, 3 Chome Kanagawa-ku, YOKOHAMA 221 Tel: (045) 312-1252 C,CM,E

JORDAN Scientific and Medical Supplies Co. P.O. Box 1387 AMMAN Tel: 24907, 39907 Telex: 21456 SABCO JO C,E,M,P KENYA ADCOM Ltd., Inc., Kenya P.O.Box 30070 NAIROBI

Tel: 331955 Telex: 22639 E,M

# KOREA

Samsung Hewlett-Packard Co. Ltd. Dongbang Yeoeuido Building 12-16th Floors 36-1 Yeoeuido-Dong Youngdeungpo-Ku SEOUL Tel: 784-4666, 784-2666 Telex: 25166 SAMSAN K C,CM,E,M,P Young In Scientific Co., Ltd. Youngwha Building 547 Shinsa Dong, Kangnam-Ku **SEOUL** 135 Tel: 546-7771 Telex: K23457 GINSCO A

Dongbang Healthcare Products Co. Ltd. Suite 301 Medical Supply Center Bidg, 1-31 Dongsungdong Jong Ro-gu, **8EOUL** Tei: 764-1171, 741-1641 Telex: K25706 TKBKO Cable: TKBEEPKO M

# KUWAIT

Al-Khaldiya Trading & Contracting P.O. Box 830 SAFAT Tel: 424910, 411726 Telex: 22481 AREEG KT Cable: VISCOUNT E,M,A **Gulf Computing Systems** P.O. Box 25125 SAFAT Tel: 435969 Telex: 23648 Ρ Photo & Cine Equipment P.O. Box 270 SAFAT Tel: 2445111 Telex: 22247 MATIN KT Cable: MATIN KUWAIT p W.J. Towell Computer Services P.O. Box 5897 SAFAT Tel: 2462640/1 Telex: 30336 TOWELL KT С

# LEBANON

Computer Information Systems S.A.L. Chammas Building P.O. Box 11-6274 Dora **BEIRUT** Tel: 89 40 73 Telex: 42309 C,E,M,P

#### LIBERIA

Unichemicals Inc. P.O. Box 4509 MONROVIA Tel: 224282 Telex: 4509 E

# MADAGASCAR

Technique et Precision 12, rue de Nice P.O. Box 1227 101 ANTANANARIVO Tel: 22090 Telex: 22255 P

#### LUXEMBOURG

Hewlett-Packard Belgium S.A./N.V. Bivd de la Woluwe, 100 Woluwedal B-1200 **BRUSSELS** Tel: (02) 762-32-00 Telex: 23-494 paloben bru A,C,CM,E,M,P

#### MALAYSIA

Hewlett-Packard Sales (Malaysia) Sdn. Bhd. 9th Floor Chung Khiaw Bank Building 46, Jaian Raja Laut 50350 KUALA LUMPUR Tel: 2986555 Telex: 31011 HPSM MA A,C,E,M,P\* **Protel Engineering** P.O.Box 1917 Lot 6624, Section 64 23/4 Pending Road Kuching, SARAWAK Tel: 36299 Telex: 70904 PROMAL MA Cable: PROTELENG A,E,M

## MALTA

Philip Toledo Ltd. Birkirkara P.O. Box 11 Notabile Rd. MRIEHEL Tel: 447 47, 455 66, 4915 25 Telex: Media MW 649 E,M,P

#### MAURITIUS

Blanche Birger Co. Ltd. 18, Jules Koenig Street **PORT LOUIS** Tel: 20828 Telex: 4296

#### MEXICO

Hewlett-Packard de Mexico, S.A. de C.V. Rio Nio No. 4049 Desp. 12 Fracc. Cordoba JUAREZ Tel: 161-3-15-62 Þ Hewiett-Packard de Mexico, S.A. de C.V. Condominio Kaderevta Circuito del Mezon No. 186 Desp. 6 COL. DEL PRADO - 76030 Qro. Tel: 463-6-02-71 Hewiett-Packard de Mexico, S.A. de C.V. Monti Moreios No. 299 Fraccionamiento Loma Bonita 45060 GUADALAJARA, Jalisco Tel: 36-31-48-00 Telex: 0684 186 ECOME p Microcomputadoras Hewlett-Packard, S.A. Monti Pelvoux 115 LOS LOMAS, Mexico, D.F. Tel: 520-9127 Microcomputadoras Hewlett-Packard, S.A. de C.V. Monte Peivoux No. 115 Lomas de Chapuitepec, 11000 MEXICO, D.F. Tel: 520-9127 Hewlett-Packard de Mexico, S.A. de C.V. Monte Pelvoux No. 111 Lomas de Chapultepec 11000 MEXICO, D.F. Tel: 5-40-62-28, 72-66, 50-25 Telex: 17-74-507 HEWPACK MEX A.C.CM.E.M.P Hewlett-Packard De Mexico (Polanco) Avenida Ejercito Nacional #579 2day3er piso Colonia Granada 11560 MEXICO D.F. Tel: 254-4433 P

Hewlett-Packard de Mexico, S.A. de C.V. Czda. del Valle 409 Ote, 4th Piso Colonia del Valle Municipio de Garza García Nuevo Leon 66220 MONTERREY, Nuevo León Tel: 83-78-42-40 Telex: 382410 HPMY С Infograficas y Sistemas del Noreste, S A Rio Orinoco #171 Oriente Despacho 2001 Colonia Del Valle MONTERREY Tel: 559-4415, 575-3837 Telex: 483164 A.F Hewlett-Packard de Mexico, S.A. de C.V. Blvd. Independencia No. 2000 Ote. Col. Estrella TORREON, COAH. Tel: 171-18-21-99 р

## MOROCCO

Etablissement Hubert Dolbeau & Fils 81 rue Karatchi B.P. 11133 CASABLANCA Tel: 3041-82, 3068-38 Telex: 23051, 22822 E Gerep 2, rue Agadir **Boite Postale 156** CASABLANCA 01 Tel: 272093, 272095 Telex: 23 739 D Sema-Maroc Dept. Seric 6, rue Lapebie CASABLANCA Tel: 260980 Telex: 21641 C.P **NETHERLANDS** Hewlett-Packard Nederland B.V. Startbaan 16 NL-1187 XR AMSTELVEEN P.O. Box 667 NL-1180 AR AMSTELVEEN Tel: (020) 547-6911 Telex: 13 216 HEPA NL A.C.CM.E.M.P Hewlett-Packard Nederland B.V. Bongerd 2 NL 2906VK CAPELLE A/D USSEL

P.O. Box 41 NL 2900AA CAPELLE A/D IJSSEL Tel: (10) 51-64-44 Telex: 21261 HEPAC NL C.E

Hewlett-Packard Nederland B.V. Pastoor Petersstraat 134-136 NL 5612 LV EINDHOVEN P.O. Box 2342 NL 5600 CH EINDHOVEN Tel: (040) 326911 Telex: 51484 hepae nl C.E.P

#### **NEW ZEALAND**

Hewlett-Packard (N.Z.) Ltd. 5 Owens Road P.O. Box 26-189 Epsom, AUCKLAND Tel: 687-159 Cable: HEWPAK Auckland C.CM.E.P\* Hewlett-Packard (N.Z.) Ltd. 184-190 Willis Street WELLINGTON P.O. Box 9443 Courtenay Place, WELLINGTON 3 Tel: 877-199 Cable: HEWPACK Wellington C.CM.E.P Northrop Instruments & Systems Ltd. 369 Khyber Pass Road P.O. Box 8602 AUCKLAND Tel: 794-091 Telex: 60605 A,M Northrop Instruments & Systems Ltd. 110 Mandeville St. P.O. Box 8388 CHRISTCHURCH Tel: 488-873 Telex: 4203 A,M Northrop Instruments & Systems Ltd. Sturdee House 85-87 Ghuznee Street P.O. Box 2406 WELLINGTON Tel: 850-091 Telex: NZ 3380 A,M

#### NIGERIA

Elmeco Nigeria Ltd. 46. Calcutta Crescent Apapa P.O. Box 244and LAGOS

#### NORTHERN IRELAND See United Kingdom

### NORWAY

Hewlett-Packard Norge A/S Folke Bernadottes vei 50 P.O. Box 3558 N-5033 FYLLINGSDALEN (Bergen) Tel: 0047/5/16 55 40 Telex: 76621 hpnas n C.E.M Hewlett-Packard Norge A/S Osterndalen 16-18 P.O. Box 34 N-1345 OESTERAAS Tel: 0047/2/24 60 90 Telex: 76621 hpnas n A,C,CM,E,M,P

Hewlett-Packard Norge A/S Boehmergt, 42 Box 2470 N-5037 SOLHEIMSVIK Tel: 0047/5/29 00 90

# OMAN

Khimiil Ramdas P.O. Box 19 MUSCAT/SULTANATE OF OMAN Tel: 795 901 Telex: 3489 BROKER MB MUSCAT Suhail & Saud Bahwan P.O.Box 169 **MUSCAT/SULTANATE OF OMAN** Tel: 734 201-3 Telex: 5274 BAHWAN MB E Imtac LLC P.O. Box 9196 MINA AL FAHAL/SULTANATE OF OMAN Tel: 561 695, 5602078, 561010 Telex: 5298 Tawoos On A,C,M

#### PAKISTAN

Mushko & Company Ltd. House No. 16, Street No. 16 Sector F-6/3 ISLAMABAD Tel: 824545 Cable: FEMUS Islamabad A.E.P\* Mushko & Company Ltd. **Oosman Chambers** Abdullah Haroon Road **KARACHI 0302** Tel: 524131, 524132 Telex: 2894 MUSKO PK Cable: COOPERATOR Karachi A.E.P\*

#### PANAMA

Electronico Balboa, S.A. Calle Samuel Lewis, Ed. Alfa Apartado 4929 PANAMA 5 Tel: 64-2700 Telex: 3483 ELECTRON PG CM,E,M,P

#### PERU

Cía Electro Médica S.A. Los Flamencos 145 San Isidro Casilla 1030 LIMA 1 Tel: 41-4325, 41-3705 Telex: Pub. Booth 25306 PEC PISIDR CM,E,M,P SAMS S.A. Arenida Republica de Panama 3534 San Isidro, LIMA Tel: 419928/417108 Telex: 20450 PE LIBERTAD A,C,P

### PHILIPPINES

The Online Advanced Systems Corp. 2nd Floor, Electra House 115-117 Esteban Street Legaspi Village, Makati Metro MANILA Tel: 815-38-10 (up to 16) Telex: 63274 ONLINE PN A,C,E,M,P

## PORTUGAL

Mundinter Intercambio Mundial de Comércio S.A.R.L. Av. Antonio Augusto Aguiar 138 Apartado 2761 LIS80N Tel: (19) 53-21-31, 53-21-37 Telex: 16691 munter p М Soquimica Av. da Liberdade, 220-2 1298 LISBOA Codex Tel: 56-21-82 Telex: 13316 SABASA A Telectra-Empresa Técnica de Equipmentos Eléctricos S.A.R.L. Rua Rodrigo da Fonseca 103 P.O. Box 2531 LISBON 1 Tel: (19) 68-60-72 Telex: 12598 CM,E C.P.C.S.I. Rua de Costa Cabral 575 4200 PORTO Tel: 499174/495173 Telex: 26054 C.P

# **PUERTO RICO**

Hewlett-Packard Puerto Rico 101 Muńoz Rivera Av Esu, Calle Ochoa HATO REY, Puerto Rico 00918 Tel: (809) 754-7800 A,C,CM,M,E,P

#### QATAR

Computer Arabia P.O. Box 2750 DOHA Tel: 428555 Telex: 4806 CHPARB Ö

Nasser Trading & Contracting P.O.Box 1563 DOMA Tel: 422170 Telex: 4439 NASSER DH М

## SAUDI ARABIA

Modern Electronics Establishment Hewlett-Packard Division P.O. Box 281 Thuobah AL-KHOBAR 3 1952 Tel: 895-1760, 895-1764 Telex: 671 106 HPMEEK SJ Cable: ELECTA AL-KHOBAR C,E,M

8 (*hp*)

> SAUDI ARABIA (Cont'd) Modern Electronics Establishment **Hewlett-Packard Division** P.O. Box 1228 Redec Plaza, 6th Floor JEDDAH Tel: 644 96 28 Telex: 4027 12 FARNAS SJ Cable: ELECTA JEDDAH A,C,CM,E,M,P Modern Electronics Establishment Hewlett-Packard Division P.O.Box 22015 RIYADH 11495 Tel: 491-97 15, 491-63 87 Telex: 202049 MEERYD SJ C.E.M Abdul Ghani El Ajou Corp. P.O. Box 78 RIYADH Tel: 40 41 717 Telex: 200 932 EL AJOU D SCOTLAND See United Kingdom SENEGAL Societe Hussein Ayad & Cie. 76, Avenue Georges Pompidou B.P. 305 DAKAR Tel: 32339 Cable: AYAD-Dakar Moneger Distribution S.A. 1. Rue Parent B.P. 148 DAKAR Tel: 215 671 Telex: 587 p Systeme Service Conseil (SSC) 14. Avenue du Parachois DAKAR ETOILE Tel: 219976 Telex: 577 C,P SINGAPORE Hewlett-Packard Singapore (Sales) Pte. Ltd. #08-00 Inchcape House 450-2 Alexandra Road Alexandra P.O. Box 58 SINGAPORE, 9115 Tel: 4731788 Telex: 34209 HPSGSO RS Cable: HEWPACK, Singapore A,C,E,M,P Dynamar International Ltd. Unit 05-11 Block 6 Kolam Ayer Industrial Estate SINGAPORE 1334 Tel: 747-6188 Telex: 26283 RS CM

#### SOUTH AFRICA

Hewlett-Packard So Africa (Pty.) Ltd. P.O. Box 120 Howard Place CAPE PROVINCE 7430 Pine Park Center, Forest Drive Pinelands **CAPE PROVINCE** 7405 Tel: (021) 53 7954 Telex: 57-20006 A,C,CM,E,M,P Hewlett-Packard So Africa (Pty.) Ltd. 2nd Floor Juniper House 92 Overport Drive DURBAN 4067 Tel: (031) 28-4178 Telex: 6-22954 С Hewlett-Packard So Africa (Pty.) Ltd. **6 Linton Arcade** 511 Cape Road Linton Grange PORT ELIZABETH 6001 Tel: 041-301201 Telex: 24-2916 C Hewlett-Packard So Africa (Pty.) Ltd. Fountain Center Kalkoen Str. Monument Park Ext 2 PRETORIA 0105 Tel: (012) 45 5725 Telex: 32163 CF Hewlett-Packard So Africa (Pty.) Ltd. 9 Eastern Service Road Eastoate Ext. 3 SANDTON 2144 Tel: 802-5111, 802-5125 Telex: 4-20877 SA Cable: HEWPACK Johannesburg A,C,CM,E,M,P SPAIN Hewlett-Packard Española, S.A. Calle Entenza, 321 08029 BARCELONA Tel: 3/322 24 51, 321 73 54 Telex: 52603 hpbee A.C.E.M.P Hewlett-Packard Española, S.A. Calle San Vicente S/N Edificio Albia II-7B 48001 BILBAO Tel: 4/423 83 06 A.C.E.M Hewlett-Packard Española, S.A. Crta. de la Coruña, Km. 16, 400 Las Rozas E-MADRID Tel: (1) 637.00.11 Telex: 23515 HPE C.M Hewlett-Packard Española, S.A. Avda. S. Francisco Javier, S/N Planta 10. Edificio Sevilla 2 41005 SEVILLA Tel: 54/64 44 54

Telex: 72933

A,C,M,P

Hewlett-Packard Española, S.A. Isabel La Catolica, 8 46004 VALENCIA Tel: (96) 351 59 44 Telex: 63435 C.P Hewlett-Packard Española, S.A. Av. de Zugazarte, 8 Edificio El Abra 4 Las Arenas-Guecho VIZCAYA Tel: (94) 464 3255, 464 2933 Telex: 33032 SWEDEN Hewlett-Packard Sverige AB Östra Tullgatan 3 S-20011 MALMO Box 6132 Tel: (040) 70270 Telex: (854) 17886 (via Spånga office) C.P Hewlett-Packard Sverige AB Våstra Vintergatan 9 S-70344 ÖREBRO Tel: (19) 10-48-80 Telex: (854) 17886 (via Spånga office) С Hewlett-Packard Sverige AB Skalholtsgatan 9, Kista Box 19 S-16393 SPÅNGA Tel: (08) 750-2000 Telex: (854) 17886 Telefax: (08) 7527781 A,C,CM,E,M,P Hewlett-Packard Sverige AB Box 266 Topasgatan 1A S-42123 VASTRA-FRÖLUNDA (Gothenburg) Tel: (031) 89-10-00 Telex: (854) 17886 (via Spanga office) A,C,CM,E,M,P SUDAN Mediterranean Engineering & Trading Co. Ltd. P.O. Box 1025 KHARTOUM Tel: 41184 Telex: 24052 C.P SWITZERLAND Hewlett-Packard (Schwelz) AG Clarastrasse 12 CH-4058 BASEL Tel: (61) 33-59-20

A,C,E,P Hewlett-Packard (Schweiz) AG 7, rue du Bois-du-Lan Case postale 365 CH-1217 MEYRIN 1 Tel: (0041) 22-83-11-11 Telex:27333 HPAG CH A,C,CM,E,M,P Hewlett-Packard (Schweiz) AG Allmend 2 CH-8967 WIDEN Tel: (0041) 57 31 21 11 Telex: 53933 hpag ch Cable: HPAG CH A,C,CM,E,M,P Hewlett-Packard (Schweiz) AG Schwamendingenstrasse 10 8050 ZURICH Tel: (0041) 1 315 81 81 Telex: 823 537 HPAG CH C,P SYRIA General Electronic Inc. Nuri Basha Ahnaf Ebn Kays Street P.O. Box 5781 DAMASCUS Tel: 33-24-87 Telex: 411 215 Cable: ELECTROBOR DAMASCUS F **Middle East Electronics** P.O.Box 2308 Abu Rumaneh DAMASCUS Tel: 33 45 92 Telex: 411 771 М TAIWAN Hewlett-Packard Taiwan Ltd. THM Office 2, Huan Nan Road CHUNG LI, Taoyuan Tel: (034) 929-666 С Hewlett-Packard Taiwan Ltd. Kaohsiung Office 11/F, 456, Chung Hsiao 1st Road KAOHSIUNG Tel: (07) 2412318 C.E Hewlett-Packard Taiwan Ltd. 8th Floor, Hewlett-Packard Building 337 Fu Hsing North Road TAIPEI Tel: (02) 712-0404 Telex: 24439 HEWPACK Cable:HEWPACK Taipel A.C.CM.E.M.P Ing Lih Trading Co. 6th Floor, 112, Sec. 1, Chung Hsiao East Road TAIPEI 100 Tel: (02) 394-8191 Telex: 22894 SANKWANG

THAILAND

Å

Unimesa Co. Ltd. 30 Patpong Ave., Suriwong BANGKOK 10500 Tel: 235-5727, 234-0991/3 Telex: 84439 Simonco TH Cable: UNIMESA Bangkok A,C,E,M Bangkok Business Equipment Ltd. 5/5-6 Dejo Road BANGKOK Tel: 234-8670, 234-8671 Telex: 87699-BEQUIPT TH Cable: BUSIQUIPT Bangkok

# TOGO

Societe Africaine De Promotion B.P. 12271 LOME Tel: 21-62-88 Telex: 5304 P

# TRINIDAD & TOBAGO

Caribbean Telecoms Ltd. Corner McAllister Street & Eastern Main Road, Laventille P.O. Box 732 PORT-OF-SPAIN Tel: 624-4213 Telex: 22561 CARTEL WG Cable: CARTEL, PORT OF SPAIN CM,E,M,P Computer and Controls Ltd. P.O. Box 51 66 Independence Square PORT-OF-SPAIN Tel: 623-4472 Telex: 3000 POSTLX WG, ACCT LOOGO AGENCY 1264 A.P Feral Assoc. 8 Fitzgerald Lane PORT-OF-SPAIN Tel: 62-36864, 62-39255 Telex: 22432 FERALCO Cable: FERALCO M

# TUNISIA

Tunisie Electronique S.A.R.L. 31 Avenue de la Liberte TUNIS Tel: 280-144 C.E.P **Tunisle Electronique S.A.R.L.** 94, Av. Jugurtha, Mutuelleville 1002 TUNIS-BELVEDERE Tel: 280144 Telex: 13238 C.E.P Corema S.A. 1 ter. Av. de Carthage TUMIS Tel: 253-821 Telex: 12319 CABAM TN М

# TURKEY

E.M.A Mediha Eldem Sokak No. 41/6 Yenisehir ANKARA Tel: 319175 Telex: 42321 KTX TR Cable: EMATRADE ANKARA M Teknim Company Ltd. Iran Caddesi No. 7 Karaklidere ANKARA Tel: 275800 Telex: 42155 TKNM TR C.E Kurt & Kurt A.S. Mithatpasa Caddesi No. 75 Kat 4 Kizilay ANKARA Tel: 318875/6/7/8 Telex: 42490 MESR TR A Saniva Bilgisayar Sistemleri A.S. Buyukdere Caddesi 103/6 Gayrettepe ISTANBUL Tel: 1673180 Telex: 26345 SANI TR C,P Best inc. Esentepe, Gazeteciler Sitesi Keskin Kalem Sokak 6/3, Gavrettepe ISTANBUL Tei: 172 1328, 173 3344 Telex: 42490 A UNITED ARAB EMIRATES Emitac Ltd. P.O. Box 1641 SHARJAH Tel: 591181 Telex: 68136 EMITAC EM Cable: EMITAC SHARJAH E,C,M,P,A Emitac Ltd. P.O. Box 2711 **ABU DHARI** Tel: 820419-20

Cable: EMITACH ABUDHABI Emitac Ltd. P.O. Box 8391 DUBAI, Tel: 377591 Emitac Ltd. P.O. Box 473 RAS AL KHAIMAH Tel: 28133, 21270 UNITED KINGDOM

# ENGLAND

Hewlett-Packard Ltd. Miller House The Ring, **BRACKNELL** Berks RG 12 1XN Tel: 0344 424898 Telex: 848733 E Hewlett-Packard Ltd. Elstree House, Elstree Way **BOREHAMWOOD**, Herts WD6 1SG Tel: 01 207 5000 Telex: 8952716 C,E

Hewlett-Packard Ltd. Oakfield House, Oakfield Grove Clifton BRISTOL, Avon BS8 2BN Tel: 0272 736806 Telex: 444302 C.E.P Hewlett-Packard Ltd. 9 Bridewell Place LONDON EC4V 6BS Tel: 01 583 6565 Telex: 298163 C,P Hewlett-Packard Ltd. Pontefract Road NORMANTON, West Yorkshire WF6 1RN Tel: 0924 895566 Telex: 557355 C.P Hewlett-Packard Ltd. The Quadrangle 106-118 Station Road **REDHILL, Surrey RH1 1PS** Tel: 0737 68655 Telex: 947234 C.E.P Hewlett-Packard Ltd. Avon House 435 Stratford Road Shirley, SOLIHULL, West Midlands 890 4BL Tel: 021 745 8800 Telex: 339105 C.E.P Hewlett-Packard Ltd. Heathside Park Road Cheadle Heath STOCKPORT Cheshire SK3 ORB Tel: 061-428-0828 Telex: 668068 A.C.E.M.P Hewlett-Packard Ltd. Harmon House No. 1 George Street UXBRIDGE, Middlesex UX8 1YN Tel: 895 720 20 Telex: 893134/5 C,CM,E,M,P Hewlett-Packard Ltd. King Street Lane Winnersh, WOKINGHAM Berkshire RG11 5AR Tel: 0734 784774 Telex: 847178 A,C,E,M,P

#### NORTHERN IRELAND

Hewlett-Packard (Ireland) Ltd. Carrickfergus Industrial Centre 75 Belfast Road, Carrickfergus CO. ANTRIM BT38 8PM Tel: 09603 67333 C,E Cardiac Services Company 95A Finaghy Road South BELFAST, BT10 OBY Tel: 0232-625566 Telex: 747626 M

#### SCOTLAND

Hewiett-Packard Ltd. 1/3 Springburn Place College Milton North EAST KILBRIDE, G74 3NU Tel: 03552-49261 Telex: 779615 C,E Hewlett-Packard Ltd. SOUTH QUEENSFERRY West Lothian, EH30 9TG Tel: 031 331 1188 Telex: 72682 C,CM,E,M,P UNITED STATES

#### Alabama

Hewlett-Packard Co. 2100 Riverchase Center Building 100 - Suite 118 BIRMINGHAM, AL 35244 Tel: (205) 988-0547 A,C,M,P\* Hewlett-Packard Co. 420 Wynn Drive HUNTSVILLE, AL 35805 Tel: (205) 830-2000 C,CM,E,M\*

#### Alaska

Hewlett-Packard Co. 3601 C St., Suite 1416 ANCHORAGE, AK 99503 Tel: (907) 563-8855 C,E

#### Arizona

Hewiett-Packard Co. 8080 Pointe Parkway West PHOENIX, AZ 85044 Tel: (602) 273-8000 A,C,CM,E,M,P Hewiett-Packard Co. 3400 East Britannia Dr. Bidg. C, Suite 124 TUCSON, AZ 85706 Tel: (602) 573-7400 C,E,M\*\*

# California

Hewlett-Packard Co. 99 South Hill Dr. BRISBANE, CA 94005 Tel: (415) 330-2500 C Hewlett-Packard Co. 5060 E. Clinton Avenue, Suite 102 **FRESNO, CA 93727** Tel: (209) 252-9652 C,M Hewiett-Packard Co. 1421 S. Manhattan Av. FULLERTON, CA 92631 Tel: (714) 999-6700 C,CM,E,M Hewlett-Packard Co. 7408 Hollister Ave. #A **GOLETA, CA 93117** Tel: (805) 685-6100 C,E

**UNITED STATES (Cont'd)** Hewlett-Packard Co. 2525 Grand Avenue LONG BEACH, CA 90815 Tel: (213) 498-1111 C Hewlett-Packard Co. 5651 West Manchester Ave. LOS ANGELES, CA 90045 Tel: (213) 337-8000 Telex: 910-325-6608 CM Hewlett-Packard Co. 3155 Porter Drive **PALO ALTO, CA 94304** Tel: (415) 857-8000 C,E Hewlett-Packard Co. 4244 So. Market Court, Suite A SACRAMENTO, CA 95834 Tel: (916) 929-7222 A\*,C,E,M Hewlett-Packard Co. 9606 Aero Drive SAN DIEGO, CA 92123 Tel: (619) 279-3200 C,CM,E,M Hewlett-Packard Co. 5725 W. Las Positas Blvd. PLEASANTON, CA 94566 Tel: (415) 460-0282 С Hewlett-Packard Co. 3003 Scott Boulevard SANTA CLARA, CA 95054 Tel: (408) 988-7000 Telex: 910-338-0586 A.C.CM,E Hewlett-Packard Co. 2150 W. Hillcrest Dr. THOUSAND OAKS, CA 91320 (805) 373-7000 C,CM,E Colorado Hewlett-Packard Co.

2945 Center Green Court South Suite A BOULDER, CO 80301 Tel: (303) 499-6655 A.C.E Hewlett-Packard Co. 24 Inverness Place, East ENGLEWOOD, CO 80112 Tel: (303) 649-5000 A,C,CM,E,M

## Connecticut

Hewlett-Packard Co. 500 Sylvan Av. BRIDGEPORT, CT 06606 Tel: (203) 371-6454 C,E Hewlett-Packard Co. 47 Barnes Industrial Road South WALLINGFORD, CT 06492 Tel: (203) 265-7801 A,C,CM,E,M

#### Florida

Hewlett-Packard Co. 2901 N.W. 62nd Street FORT LAUDERDALE, FL 33309 Tel: (305) 973-2600 C.E.M.P\* Hewlett-Packard Co. 6800 South Point Parkway Suite 301 JACKSONVILLE, FL 32216 Tel: (904) 636-9955 C\*,M\*\* Hewlett-Packard Co. 255 East Drive, Suite B MELBOURNE, FL 32901 Tel: (305) 729-0704 CM.E Hewlett-Packard Co. 6177 Lake Ellenor Drive **ORLANDO.** FL 32809 Tel: (305) 859-2900 A,C,CM,E,P\* Hewlett-Packard Co. 4700 Bayou Blvd. **Building 5** PENSACOLA, FL 32503 Tel: (904) 476-8422 A.C.M Hewlett-Packard Co. 5550 W. Idlewild, #150 TAMPA, FL 33614 Tel: (813) 884-3282 C,E,M,P

#### Georgia

Hewlett-Packard Co. 2000 South Park Place ATLANTA, GA 30339 Tel: (404) 955-1500 Telex: 810-766-4890 A,C,CM,E,M,P\* Hewlett-Packard Co. 3607 Parkway Lane Suite 300 NORCROSS, GA 30092 Tel: (404) 448-1894 C.E.P

#### Hawali

Hewlett-Packard Co. Kawalahao Plaza, Suite 190 567 South King Street HONOLULU, HI 96813 Tel: (808) 526-1555 A,C,E,M

#### Idaho

Hewlett-Packard Co. 11309 Chinden Blvd. BOISE, ID 83707 Tel: (208) 323-2700 С

#### Illinois

Hewlett-Packard Co. 304 Eldorado Road P.O. Box 1607 BLOOMINGTON, IL 61701 Tel: (309) 662-9411 A,C,E,M\*\*

Hewlett-Packard Co. 525 W. Monroe, #1308 CHICAGO, IL 60606 Tel: (312) 930-0010 C Hewlett-Packard Co. 1200 East Diehi Road NAPERVILLE, IL 60566 Tel: (312) 357-8800 С Hewlett-Packard Co. 5201 Tollview Drive ROLLING MEADOWS, IL 60008 Tel: (312) 255-9800 Telex: 910-687-1066 A,C,CM,E,M

#### Indiana

Hewiett-Packard Co. 11911 N. Meridian St. CARMEL, IN 46032 Tel: (317) 844-4100 A.C.CM.E.M Hewlett-Packard Co. 111 E. Ludwig Road Suite 108 FT. WAYNE, IN 46825 Tel: (219) 482-4283 C.F.

### lowa

Hewiett-Packard Co. 4070 22nd Av. SW CEDAR RAPIDS, IA 52404 Tel: (319) 390-4250 C,E,M Hewlett-Packard Co. 4201 Corporate Dr. WEST DES MOINES, IA 50265 Tel: (515) 224-1435 A\*\*,C,M\*\*

#### Kansas

Hewlett-Packard Co. 7804 East Funston Road, Suite 203 WICHITA, KS 67207 Tel: (316) 684-8491 C.F

## Kentucky

Hewlett-Packard Co. 10300 Linn Station Road, Suite 100 LOUISVILLE, KY 40223 Tel: (502) 426-0100 A.C.M

#### Louisiana

Hewiett-Packard Co. 160 James Drive East ST. ROSE, LA 70087 P.O. Box 1449 KENNER, LA 70063 Tel: (504) 467-4100 A,C,E,M,P

#### Maryland

Hewlett-Packard Co. 3701 Koppers Street BALTIMORE, MD 21227 Tel: (301) 644-5800 Telex: 710-862-1943 A,C,CM,E,M

Hewlett-Packard Co. 2 Choke Cherry Road ROCKVILLE, MD 20850 Tel: (301) 948-6370 A,C,CM,E,M

#### Massachusetts

Hewlett-Packard Co. 1775 Minuteman Road ANDOVER, MA 01810 Tel: (617) 682-1500 A,C,CM,E,M,P\* Hewlett-Packard Co. 32 Hartwell Avenue LEXINGTON, MA 02173 Tel: (617) 861-8960 C.E

#### Michigan

Hewlett-Packard Co. 4326 Cascade Road S.E. GRAND RAPIDS, MI 49506 Tel: (616) 957-1970 C.M Hewlett-Packard Co. 39550 Orchard Hill Place Drive NOVI, MI 48050 Tel: (313) 349-9200 A,C,E,M Hewlett-Packard Co. 1771 W. Big Beaver Road TROY, MI 48084 Tel: (313) 643-6474 С

#### Minnesota

Hewlett-Packard Co. 2025 W. Larpenteur Ave. ST. PAUL, MN 55113 Tel: (612) 644-1100 A.C.CM.E.M

#### Missouri

Hewlett-Packard Co. 1001 E. 101st Terrace Suite 120 KANSAS CITY, MO 64131-3368 Tel: (816) 941-0411 A,C,CM,E,M Hewlett-Packard Co. 13001 Hollenberg Drive BRIDGETON, MO 63044 Tel: (314) 344-5100 A,C,E,M

#### Nebraska

Hewlett-Packard 11626 Nicholas St. OMAHA, NE 68154 Tel: (402) 493-0300 C,E,M

#### **New Jersey**

Hewlett-Packard Co. 120 W. Century Road PARAMUS, NJ 07653 Tel: (201) 265-5000 A,C,CM,E,M Hewlett-Packard Co. 20 New England Av. West PISCATAWAY, NJ 08854 Tel: (201) 562-6100 A,C,CM,E

10

(hp)

New Mexico Hewlett-Packard Co. 7801 Jefferson N.E. ALBUQUERQUE, NM 87109 Tel: (505) 823-6100 C,E,M Hewlett-Packard Co. 1460 Trinity Dr., Suite 3 LOS ALAMOS. NM 87544 Tel: (505) 662-6700 C.E **New York** Hewlett-Packard Co. **5 Computer Drive South** ALBANY, NY 12205 Tel: (518) 458-1550 A.C.E.M Hewlett-Packard Co. 9600 Main Street CLARENCE, NY 14031 Tel: (716) 759-8621 C.E Hewlett-Packard Co. 200 Cross Keys Office Park FAIRPORT, NY 14450 Tel: (716) 223-9950 A,C,CM,E,M Hewlett-Packard Co. 7641 Henry Clay Blvd. LIVERPOOL, NY 13088 Tel: (315) 451-1820 A,C,CM,E,M Hewlett-Packard Co. No. 1 Pennsylvania Plaza 55th Floor 34th Street & 8th Avenue MANHATTAN NY 10119 Tel: (212) 971-0800 C.M\* Hewlett-Packard Co. 15 Myers Corner Rd. Hollowbrook Park, Suite 2D WAPPINGER FALLS, NY 12590

Tel: (914) 298-9125 CM,E Hewiett-Packard Co. 2975 Westchester Avenue **PURCHASE**, NY 10577-2590 Tel: (914) 935-6300 C,CM,E Hewiett-Packard Co. 3 Crossways Park West **WOODBURY**, NY 11797 Tel: (516) 682-7800 A,C,CM,E,M

#### North Carolins Hewlett-Packard Co.

305 Gregson Dr. CARY, NC 27511 Tel: (919) 467-6600 C,CM,E,M,P\* Hewlett-Packard Co. 9600-H Southern Pine Blvd. CHARLOTTE, NC 28210 Tel: (704) 527-8780 C\* Hewlett-Packard Co. 5605 Roanne Way GREENSBORO, NC 27420 Tel: (919) 852-1800 A,C,CM,E,M,P\*

#### Ohio

Hewlett-Packard Co. 2717 S. Arlington Road AKRON, OH 44312 Tel: (216) 644-2270 C.E Hewlett-Packard Co. 4501 Erskine Road **CINCINNATI, OH 45242** Tel: (513) 891-9870 C.M Hewlett-Packard Co. 15885 Sprague Road CLEVELAND, OH 44136 Tel: (216) 243-7300 A,C,CM,E,M Hewlett-Packard Co. 9080 Springboro Pike MIAMISBURG, OH 45342 Tel: (513) 433-2223 A.C.CM.E\*.M Hewlett-Packard Co. One Maritime Plaza, 5th Floor 720 Water Street TOLEDO, OH 43604 Tel: (419) 242-2200 C Hewlett-Packard Co. 675 Brooksedge Blvd. WESTERVILLE, OH 43081 Tel: (614) 891-3344 C.CM,E\*

# Oklahoma

Hewlett-Packard Co. 3525 N.W. 56th St. Suite C-100 OKLAHOMA CITY, OK 73112 Tel: (405) 946-9499 C,E\*,M Hewlett-Packard Co. 3840 S. 103rd E. Ave., #100 TULSA, OK 74146 Tel: (918) 665-3300 A\*\*,C,E,M\*,P\*

## Oregon

Hewlett-Packard Co. 9255 S. W. Pioneer Court WILSONVILLE, OR 97070 Tel: (503) 682-8000 A,C,E\*,M

#### Pennsyivania

Hewlett-Packard Co. 50 Dorchester Rd. HARRISBURG, PA 17112 Tel: (717) 657-5900 C Hewlett-Packard Co. 111 Zeta Drive PITTSBURGH, PA 15238 Tel: (412) 782-0400 A,C,E,M Hewlett-Packard Co. 2750 Monroe Boulevard VALLEY FORGE, PA 19482 Tel: (215) 666-9000 A.C.CM.E.M

#### South Carolina

Hewlett-Packard Co. Brookside Park, Suite 122 1 Harbison Way COLUMBIA, SC 29210 Tel: (803) 732-0400 C,M Hewlett-Packard Co. 545 N. Pleasantburg Dr. Suite 100 GREENVILLE, SC 29607 Tel: (803) 232-8002 C

### Tennessee

Hewlett-Packard Co. One Energy Centr. Suite 200 Pellissippi Pkwy. KNOXVILLE, TN 37932 Tel: (615) 966-4747 A,C,M Hewlett-Packard Co. 3070 Directors Row **Directors Square** MEMPHIS, TN 38131 Tel: (901) 346-8370 A,C,M Hewlett-Packard Co. 220 Great Circle Road, Suite 116 NASHVILLE. TN 37228 Tel: (615) 255-1271 A,C,E,M,P

# Texas

Hewlett-Packard Co. 1826-P Kramer Lane AUSTIN, TX 78758 Tel: (512) 835-6771 C,E,P\* Hewlett-Packard Co. 5700 Cromo Dr EL PASO, TX 79912 Tel: (915) 833-4400 C,E\*,M\*1 Hewlett-Packard Co. 3952 Sandshell Drive FORT WORTH, TX 76137 Tel: (817) 232-9500 C Hewlett-Packard Co. 10535 Harwin Drive HOUSTON, TX 77036 Tel: (713) 776-6400 A,C,E,M,P\* Hewlett-Packard Co. 3301 Royal Lane IRVING, TX 75063 Tel: (214) 869-3377 C,E Hewiett-Packard Co. 109 E. Toronto, Suite 100 MCALLEN, TX 78503 Tel: (512) 630-3030 С

Hewlett-Packard Co. 930 E. Campbell Rd. **RICHARDSON**, TX 75081 Tel: (214) 231-6101 A,C,CM,E,M,P\* Hewlett-Packard Co. 1020 Central Parkway South **SAN ANTONIO**, TX 78232 Tel: (512) 494-9336 A,C,E,M,P\*

#### Utah

Hewlett-Packard Co. 3530 W. 2100 South St. SALT LAKE CITY, UT 84119 Tel: (801) 974-1700 A,C,E,M

### Virginia

Hewlett-Packard Co. 840 Greenbrier Circle Suite 101 CHESAPEAKE, VA 23320 Tel: (804) 424-7105 C,E,M Hewlett-Packard Co. 4305 Cox Road GLEN ALLEN, VA 23060 Tel: (804) 747-7750 A,C,E,M,P\* Hewlett-Packard Co. Tanglewood West Bldg. Suite 240 3959 Electric Road ROANOKE, VA 24018 Tei: (703) 774-3444 C,E,P

#### Washington

Hewlett-Packard Co. 15815 S.E. 37th Street BELLEVUE, WA 98006 Tel: (206) 643-4000 A,C,CM,E,M Hewlett-Packard Co. North 708 Argonne Road SPOKANE, WA 99212-2793 Tel: (509) 922-7000 C

## West Virginia

Hewlett-Packard Co. 501 56th Street CHARLESTON, WV 25304 Tel: (304) 925-0492 A.C.M

# Wisconsin

Hewlett-Packard Co. 275 N. Corporate Dr. BROOKFIELD, WI 53005 Tel: (414) 794-8800 A,C,E\*,M

#### URUGUAY

Pablo Ferrando S.A.C. e I. Avenida Italia 2877 Casilla de Correo 370 **MONTEVIDEO** Tel: 80-3805 Telex: Public Booth 901 A,CM,E,M

URUGUAY (Cont'd) Olympia de Uruguay S.A. Maquines de Oficina Avda. del Libertador 1997 Casilla de Correos 6644 MONTEVIDEO Tel: 91-1809, 98-3807 Telex: 6342 OROU UY p

#### VENEZUELA

Tel: 747984, 742146 Telex: 24009 ALBIS VC

Α

12

Hewlett-Packard de Venezuela C.A. **3A Transversal Los Ruices Norte** Edificio Segre 2 & 3 Apartado 50933 CARACAS 1050 Tel: (582) 239-4133 Telex: 251046 HEWPACK A,C,CM,E,M,P Hewlett-Packard de Venezuela, C.A. Centro Ciudad Comercial Tamanaco Nivel C-2 (Nueva Etapa) Local 53H05 Chuao, CARACAS Tel: 928291 P Albis Venezolana S.R.L. Av. Las Marias, Ota. Alix, El Pedregal Apartado 81025 CARACAS 1080A

Tecnologica Medica del Caribe, C.A. Multicentro Empresarial del Este Ave. Libertador Edif. Libertador Nucleo "C" - Oficina 51-52 CARACAS Tel: 339867/333780 М Hewlett-Packard de Venezuela C.A. **Residencias Tia Betty Local 1** Avenida 3 y con Calle 75 MARACAIBO, Estado Zulia Apartado 2646 Tel: (5861) 80304 Telex: 62464 HPMAR C,E\* Hewlett-Packard de Venezuela C.A. Urb. Lomas de Este Torre Trebol - Piso 11 VALENCIA, Estado Carabobo Apartado 3347 Tel: (5841) 222992 C,P YUGOSLAVIA

Do Hermes General Zdanova 4 YU-11000 BEOGRAD Tel: (011) 342 641 Telex: 11433 A,C,E,M,P

Do Hermes Celovska 73 YU-61000 LJUBLJANA Tel: (061) 553 170 Telex: 31583 A,C,E,M,P Elektrotehna Titova 51 YU-61000 LJUBLJANA СМ Do Hermes Kralja Tomislava 1 YU-71000 SARAJEVO Tel: (071) 35 859 Telex: 41634 C\*\*,P ZAIRE **Computer & Industrial Engineering** 25, Avenue de la Justice

## B.P. 12797 **KINSHASA**, Gombe Tel: 32063 Telex: 21552 C.P

#### ZAMBIA

R.J. Tilbury (Zambia) Ltd. P.O. Box 32792 LUSAKA Tel: 215590 Telex: 40128 Е

#### ZIMBABWE

Field Technical Sales (Private) Limited 45, Kelvin Road North P.O. Box 3458 SALISBURY Tel: 705 231 Telex: 4-122 RH E.P

August 1986