# 11/12 MULTIMETER

**USERS MANUAL** 

For the benefit and convenience of its customers, Fluke Corporation (Fluke) has reproduced this copy of a manual which is no longer in production. This manual has not been edited or updated since the revision date shown on the *lower left hand corner of the first page*. Fluke will not be liable for any claims, losses or damages of any kind incurred by any user arising from use of this manual.

PN 900191
July 1991 Rev.2, 12/99
©1991,1993,1999 Fluke Corporation, All rights reserved. Printed in U.S.A.
All product names are trademarks of their respective companies.



CONTENTS	FAGE
READ FIRST: SAFETY INFORMATION	4
SYMBOLS	
DISPLAY	6
OPERATING FEATURES	7
STANDBY MODE	
[O] INPUT RANGES	8
Autoranging	9
Manually Selecting a Range	9
MEASURING VOLTAGE	10
TESTING CONTINUITY AND MEASURING RESISTANCE	12
TESTING DIODES	14
<b>€CHEK™</b> AND HOW TO USE IT	
DISABLING & CHEK WITH FUNCTION LOCK	17

DAGE

CONTENTS	PAGE
[⊣-] MEASURING CAPACITANCE	18
[M] USING MIN MAX FUNCTIONS (Fluke 12 Only)	20
Recording Minimum and Maximum Readings (Fluke 12 Only)	20
Recording Minimum and Maximum Readings with	
Elapsed Time (Fluke 12 Only)	22
Capturing Continuity Intermittents with Continuity Capture™	
(Fluke 12 Only)	24
TURNING BEEPER OFF	26
MAINTENANCE	26
Replacing the Battery	
Replacing the Test Leads	26
Service and Parts	27
Accessories	27
SPECIFICATIONS	27
SERVICE CENTERS	31

#### **READ FIRST: SAFETY INFORMATION**

This meter has been designed and tested in accordance with IEC Publication 1010. To ensure that the meter is used safely, follow all safety and operating instructions in this manual. If the meter is not used as described in this manual, the safety features of the meter might be impaired.

## **▲ Warning**

To avoid false readings, which could lead to possible electric shock or personal injury, replace the battery as soon as the battery indicator (□) appears.

- Do not use the meter if the meter or test leads look damaged, or if you suspect that the meter is not operating properly.
- Turn off power to the circuit under test before cutting, unsoldering, or breaking the circuit. Small amounts of current can be dangerous.
- Do not apply more than 600V rms between a terminal and earth ground.
- Use caution when working above 60V dc or 30V ac rms. Such voltages pose a shock hazard.
- When using the probes, keep your fingers behind the finger guards on the probes.
- Disconnect the live test lead before disconnecting the common test lead.

## **SYMBOLS**

The following international electrical symbols are used in this manual:

Not Applicable to Identified Model

~ AC

--- DC

→ Diode

⊢ Capacitor

Double Insulation

## **DISPLAY**

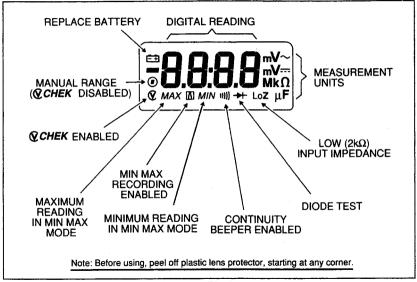


Figure 1. Display

## **OPERATING FEATURES**

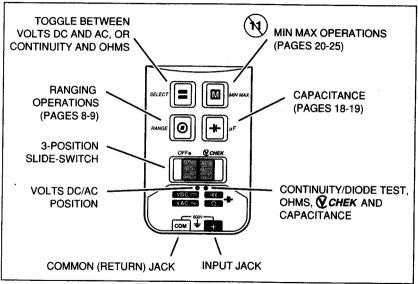


Figure 2. Operating Features

#### STANDBY MODE

In Standby mode, the display goes blank to preserve battery life. The meter beeps and enters Standby if it is ON but inactive for more than 45 minutes. Press any pushbutton to resume operation. Standby is not allowed if the meter is in the MIN MAX mode.

## [O] INPUT RANGES

The input range determines the highest value the meter will measure. Most functions have more than one range (see SPECIFICATIONS). If the range is too low, the display shows OL (overload). If the range is too high, the display will show fewer digits of resolution.

## **Autoranging**

The meter defaults to autorange when you turn it on. In autorange, the meter selects the range automatically.

## Manually Selecting a Range

The meter also has a manual range mode. In manual range, you select and lock the meter in a range. To manually select a range:

- Press [O]. The meter is locked in the range it is in, and O is displayed. In manual range, ♥CHEK is disabled.
- Press [O] to step through the ranges. NOTE: The 4000 mV range, which can only be entered in manual range, is convenient when using accessories.
- To return to autorange, press [o] for 2 seconds (until o is no longer displayed), or change the measurement function.

#### **MEASURING VOLTAGE**

- 1. Insert the test leads in the jacks.
- To select a voltage function, put the slide-switch in the middle position. See Figure 3.

To toggle between dc and ac, press [=].

 Touch the probes to the test points, and read the display. The meter beeps an Overload Alert™ when OL (overload) is displayed.

In manual range, you can toggle the meter between a high or low input impedance mode by moving the slide-switch between the voltage and continuity/ohms positions. (See " $\mathbf{Q}$  CHEK AND HOW TO USE IT".) In the continuity/ohms position, the input impedance of the meter is 2 k $\Omega$ , and LoZ is displayed to indicate that the meter is in the low input impedance mode. In the volts position, the input impedance is 5 M $\Omega$  in ac and 10 M $\Omega$  in dc.

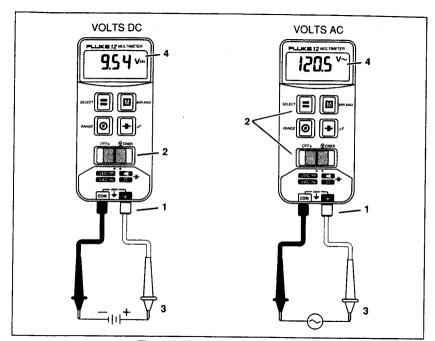


Figure 3. Measuring Voltage

## **TESTING CONTINUITY AND MEASURING RESISTANCE**

- Insert the test leads in the jacks, and turn off power to the circuit under test. External voltage across the components causes invalid readings.
- 2. Put the slide-switch in the continuity/ohms position (Figure 4).

To toggle between the continuity/diode and ohms functions, press [=].

- 3. Touch the probes to the test points.
- 4. In ohms, read the resistance on the display.

In continuity test, the beeper sounds continuously if continuity exists (resistance  $<25\Omega$ .). Opens and shorts longer than 250  $\mu s$  are detected. On the Fluke 12, short-to-open and open-to-short transitions can be captured and visually displayed. See "Capturing Continuity Intermittents".

If the meter detects a voltage greater in magnitude than about 4.5V and the meter is not in the manual range mode, the meter automatically changes to the voltage measurement function. (See "QCHEK AND HOW TO USE IT".)

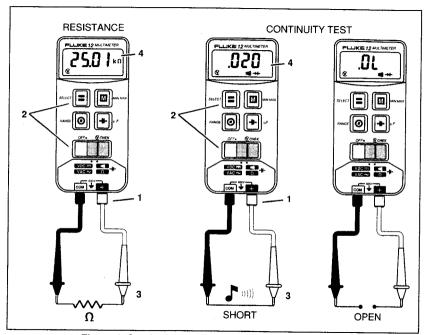


Figure 4. Continuity and Resistance Measurements

#### **TESTING DIODES**

- 1. Insert the test leads in the jacks.
- Put the slide-switch in the continuity/ohms position. The meter selects either the continuity/diode (iii) → ) or ohms (Ω) function.

If ohms is selected, press  $[ \equiv ]$  to toggle to the continuity/diode function. To toggle the beeper on or off in continuity/diode test, press  $[ \odot ]$ .  $| \cdots \rangle |$  is displayed when the beeper is enabled.

- Touch probes to the diode (Figure 5A). A forward-voltage drop of about 0.6V (typical for a silicon diode) causes the meter to beep once.
- 4. Reverse probes (Figure 5B). If the diode is good, OL is displayed. If the diode is shorted (Figure 5C), the beeper sounds continuously in at least one direction.

If the diode is open, OL is displayed in both directions.

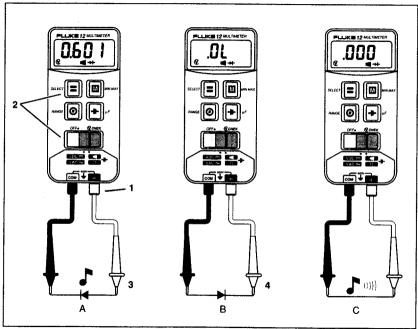


Figure 5. Testing Diodes

## *®CHEK* AND HOW TO USE IT

**©CHEK** is a subset of the continuity/ohms function. In **@CHEK**, the meter is designed to automatically display an ac or dc voltage when the meter detects a voltage greater in magnitude than about 4.5V and the meter is not in the manual range mode. THIS WILL NOT HARM THE METER. **@CHEK** is always enabled (and **@** is displayed) when the meter is in the continuity/ohms function unless the meter is in one of the following:

- The manual range mode (i.e., (i) is displayed)
- The MIN MAX mode (i.e., M is displayed)
- The capacitance function (i.e., μF is displayed)

## ▲ Warning

Repetitive transients on a dc bus will cause & CHEK to select ac volts, even though a hazardous dc voltage may be present. To avoid a misleading display and possible electric shock, manually select the proper volts function for measurements on these circuits.

In  $\mathscr{C}CHEK$ , the meter has a low input impedance (~2 k $\Omega$ ). When a voltage is displayed, LoZ is also displayed to remind you of this, and the beeper momentarily sounds a  $\mathscr{C}CHEK$  Alert  $^{\text{TM}}$ . To disable the  $\mathscr{C}CHEK$  Alert in the ohms function, press and hold down  $[\blacksquare]$  while turning the meter on.

Use & CHEK only on power supplies and other power sources that have a low output impedance. Do not use & CHEK to measure voltage in electronic circuitry unless a  $2K\Omega$  load will not damage the circuit. See on  $\dagger$  page 30.

## DISABLING &CHEK WITH FUNCTION LOCK

To lock the meter in either the continuity/diode or ohms function, and disable @CHEK:

- Put the slide-switch in the continuity/ohms position. The meter selects the continuity/diode or ohms function. Press [=] to toggle between the continuity/ diode and ohms functions.
- Press [O] to put the meter in manual range. O is displayed. The meter is locked in the selected function and CCHEK is disabled.

In continuity/diode test, press [O] to toggle the beeper on and off.

In ohms, press [O] to manually select a range.

To remove the function lock and reenable **②CHEK**, press [**②**] for 2 seconds, press [**■**], or move the slide-switch.

## [⊣←] MEASURING CAPACITANCE

First, turn off power to the circuit, and disconnect and discharge the capacitor.

- 1. Insert test leads, and move the slide-switch to ⊣←. (See Figure 6.)
- 2. Press [ $\dashv$  $\vdash$ ]. The capacitance function is selected and  $\mu F$  is displayed.
- Touch the probes to the capacitor. When measuring polarized capacitors, be sure to connect the positive to and the negative to COM. Capacitor dielectric absorption can cause measurement errors. If more discharge is necessary, the meter displays "dISC" while the capacitor is discharging.

To exit capacitance, Press [-||-] or [=], or move the slide-switch to another position.

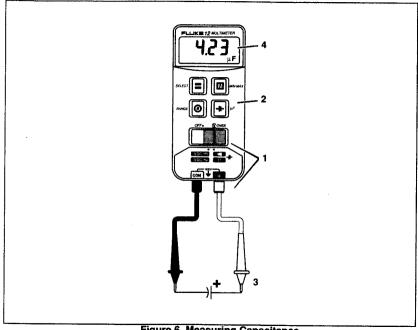


Figure 6. Measuring Capacitance

## M USING MIN MAX FUNCTIONS

## Recording Minimum and Maximum Readings (Fluke 12 Only)

MIN MAX records the highest and lowest measurements taken. MIN MAX cannot be used when the meter is measuring capacitance. In the MIN MAX mode, autoranging, Standby, and *QCHEK* are disabled.

- 1. Insert the test leads, and put the meter in volts or ohms.
- Connect the leads to the circuit.
- Press [M] to enter MIN MAX. In is displayed, and autorange is disabled. When
  the reading changes more than about 50 digits, the meter beeps a short Input
  Change Alert™. When a new minimum or maximum is recorded, the meter
  beeps a longer MIN MAX Alert™.
- 4. Press [國] to cycle through maximum, minimum, and present readings (see Figure 7). To exit MIN MAX and erase the stored readings, press [國] for 2 seconds or change the measurement function.

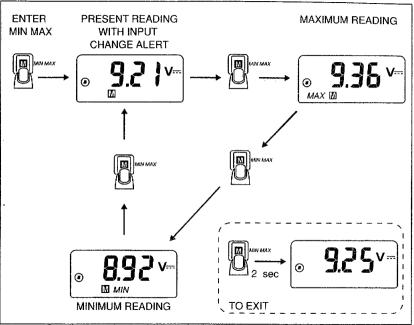


Figure 7. Displaying Minimum and Maximum Reading

# Recording Minimum and Maximum Readings with Elapsed Time (Fluke 12 Only)

The MIN MAX with elapsed-time mode records the time (in hours and minutes) between when MIN MAX was entered and the last high and low was recorded. Time is kept to 99:59. OL is displayed for longer times.

- 1. To enable the MIN MAX elapsed-time clock, hold [M] down while moving the slide-switch from OFF to the volts or continuity/ohms position.
- 2. Insert the test leads, and put the meter in volts or ohms.
- 3. Connect the leads to the circuit.
- 4. Press [M] to select MIN MAX. M is displayed, and time is set to 00:00.
- 5. Press [M] to step through the display sequence shown in Figure 8.

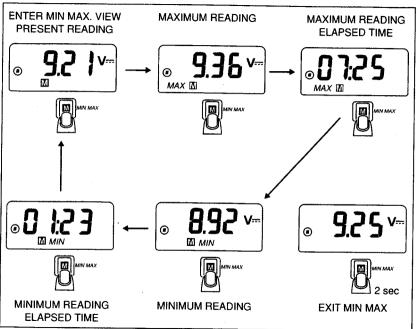


Figure 8. Maximum and Minimum Reading with Elapsed Time

## Capturing Continuity Intermittents with Continuity Capture (Fluke 12 Only)

When testing continuity, the meter can capture intermittents as short as 250  $\mu s$ , and display them as open-to-short and short-to-open transitions.

- 1. Put the slide-switch in the continuity/ohms position.
- 2. Connect the leads to the circuit.
- 3. Press [M]. The display shows the initial condition (either an open or short) as shown in Figure 9, and M is displayed.

If the meter detects a transition, it beeps and the display captures the transition (see Figure 9). Subsequent transitions cause the meter to beep, but the display does not change.

- 4. Press [
  ■] to reset the display to the present condition and resume capture mode.
- 5. To exit, press [m] for 2 seconds or change measurement function.

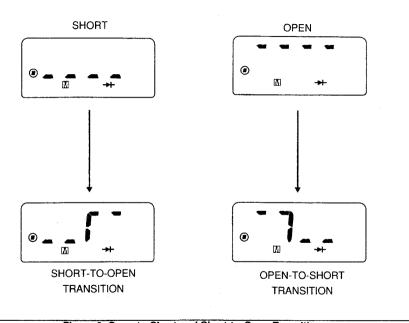


Figure 9. Open-to-Short and Short-to-Open Transitions

## **TURNING BEEPER OFF**

To disable all beeper functions, press and hold down  $[\@o]$  for 2 seconds while turning the meter on.

## **MAINTENANCE**

## **⚠** Warning

To avoid electrical shock or damage to the meter, do not get water inside the case. Remove the test leads and any input signals before opening the case.

Periodically wipe the case with a damp cloth and detergent. Do not use abrasives or solvents.

## Replacing the Battery

The meter uses a 9V battery (NEDA 1604 or IEC 6F22). To replace the battery, remove the four screws from the back of the meter and lift off the front. Remove the battery from case bottom.

## Replacing the Test Leads

The meter uses double-insulated test leads. When replacing the test leads, order Fluke PN 855742 only.

#### Service and Parts

This meter should be serviced only by a qualified service technician. To order the service manual (PN 900824) and other parts or for service information, in the USA call 1-800-825-9810. Outside the USA, contact the nearest Fluke service center (see back of manual).

## **Accessories**

When using accessories, put the slide-switch in the volts position, and manually select the 4000 mV range for ease of reading.

#### **SPECIFICATIONS**

This meter complies with Part 15 of FCC Rules. Operation is subject to the following conditions: (1) This meter may not cause harmful interference, and (2) this meter must accept any interference received, including interference that may cause undesired operation.

Accuracy is specified for a period of one year after calibration, at 18°C to 28°C (64°F to 82°F) with relative humidity to 90%. AC conversions are ac-coupled, average responding, and calibrated to the rms value of a sine wave input. Accuracy Specifications are given as:

 $\pm$ ([% of reading] + number of least significant digits])

## Maximum Voltage Between any Terminal and Earth Ground

600V rms

Display 3 3/4-digits, 4000 counts, updates 4/sec

Operating Temperature -10°C to 50°C

Storage Temperature -30°C to 60°C indefinitely (to -40°C for 100 hrs)

Temperature 0.1 x (specified accuracy)/°C

Coefficient (<18°C or >28°C)

Relative Humidity 0% to 90% (-10°C to 35°C)

0% to 70% (35°C to 50°C) **Battery Type**9V. NEDA 1604 or IEC 6F22

Battery Life 650 continuous hours with alkaline

450 continuous hours with carbon-zinc

Shock, Vibration 1 meter shock. Per MIL-T-28800D for a Class 3 Instrument

Size (HxWxL) 1.35 in x 2.75 in x 5.55 in (3.46 cm x 7.05 cm x 14.23 cm)

**Weight** 10 oz (286 g)

Safety Designed to Protection Class II requirement of

UL1244, ANSI/ISA-S82, CSA C22.2 No 231, and VDE 0411,

and IEC 1010 overvoltage category III.

EMI Regulations Complies with FCC Part 15, Class B, and VDE 0871B.

Function	Range	Resolution	Accuracy (50 to 400 Hz)
V~	4000mV*	1mV	±(1.9%+3)
•	4.000V	0.001V	±(1.9%+3)
	40.00V	0.01V	±(1.9%+3)
	400.0V	0.1V	±(1.9%+3)
	600V	1V	±(1.9%+3)
V	4000mV*	1mV	±(0.9%+2)
V	4.000V	0.001V	±(0.9%+2)
	40.00V	0.01V	±(0.9%+1)
	400.0V	0.1V	±(0.9%+1)
	600V	1V	±(0.9%+1)
$\cap$	400.0 Ω	0.1 Ω	±(0.9%+2)
7.7	4.000 kΩ	0.001 kΩ	±(0.9%+1)
	40.00 kΩ	0.01 kΩ	±(0.9%+1)
	400.0 kΩ	0.1 kΩ	±(0.9%+1)
	$4.000~\text{M}\Omega$	0.001 MΩ	±(0.9%+1)
	40.00 MΩ	0.01 MΩ	±(1.5%+3)
- (-	1.000 μF	0.001 μF	±(1.9%+2)
	10.00 μF	0.01 μF	±(1.9%+2)
	100.0 μF	0.1 μF	±(1.9%+2)
	10000 μF	1 μĖ	≤1000 µF ±(1.9% + 2)
			>1000 μF ±(1.0% + 90) Typical
(i)) <del>  </del>	2.000V	0.001V	±(0.9%+2)†

<sup>\*</sup> The 4000 mV range can only be entered in manual range mode. Use the 4000 mV range with accessories. † The beeper is guaranteed to come on at  $<25\Omega$  and turn off at  $>250\Omega$ . The meter detects opens or shorts of 250  $\mu$ s or longer.

Function	Overload Protection*	Input Impedance (Nominal)		Rejecti	on Mode on Ratio nbalance)	Normal Mode Rejection
V	600V dc	• =			3 at dc, or 60 Hz	>50 dB at 50 Hz or 60 Hz
<b>V</b> ~	600V rms	>5 MΩ <100 pF >60 dB at dc †% CHEK & LoZ = >2 kΩ <200 pF 50 or 60 Hz (ac-coupled)				
Ω		Open Circuit Test Voltage	Fi To 4.		Voltage 40 MΩ	Short Circuit Current
	600V rms	<1.5V dc	<450	mV dc	<1.5V dc	<500 μΑ
→+	600V rms	2.4-3.0V dc	2.400V dc		0.95 mA(typical)	
*3 x 10 <sup>6</sup> V	Hz Maximum					

<sup>†</sup>  $\approx$ 2kΩ with input voltage up to 50V. Impedance will increase with input voltage to >300 kΩ at 600V.

## MIN MAX Recording Accuracy and Response Time

Specified accuracy of the measurement function  $\pm$  12 digits for changes >200 ms in duration ( $\pm$ 40 digits in ac). Typical 100 ms response to 80%.

MIN MAX Recording with Elapsed Time					
Elapsed Time	Resolution	Accuracy			
0 to 100 hours (99:59)	1 minute	0.3% typica			

#### **Continuity Capture**

Detects opens or shorts of 250 µs or longer

#### HSA

Washington TEL: 1-800-825-9810

#### INTERNATIONAL

Argentina Coasin S.A. Virrey del Pino 4071 DEP E-1 1430 CAP FED Buenos Aires TEL: 54 1 522-5248 FAX: 54 1 551-1767

Australia
Phillips Customer Support
Scientific and Industrial
23 Lakeside Drive
Tally Ho Technology Park
East Burwood
Victoria 3151

Phillips Customer Support Scientific and Industrial Block F. Centrecourt 34 Waterloo Road North Ryde, N.S.W. 2113 TEL: 61 2 888-8222 FAX: 61 2 888-0440

Austria Fluke Austria GmbH Unternehmensbereich Prof. Systeme Gutheil Schoder Gasse 10 A-1102 Wein TEL: 43 222-60101x1299

FAX: 43 222-603-2165

Belgium
Fluke Belgium N.V./S.A.
T&M Customer Support
80, Rue des Deux Gares
B-1070 Brussels
TEL: 32 2 525-7037
FAX: 32 2 525 6483

Canada Fluke Electronics Canada Inc. 400 Britannia Road East, Unit #1 Mississauga, Ontario L4Z 1X9 TEL: 416 890-7600 TEAX: 416 890 6866 Chile Intronsa Inc. Casilla 16150 Santiago 9 TEL: 56 2 232-1886, 232-4308 FAX: 56 2 232-2694

China Fluke Service Center Room 2111 Scite Tower Jianguomenwai Dajie Beijing 100004, PRC TEL: 86 1 512-3435 or 6351 FAX: 86 1 512-3437

Colombia Stelmas E Instrumentacion, Ltda. Carrera 21, NO. 39A-21, OF. 101 Ap. Aereo 29583 Bogota TEL: 57 1 287-524 FAX: 57 1 287-2948

Costa Rica Electronic Engineering, S.A. P.O. Box 4300-1000 San Jose TEL: 506 53-3759 FAX: 506 25-1286

Denmark Fluke Denmark A/S T&M Customer Support Strandlodsvej 4B DK 2300 Copenhagen TEL: 45 32 882531 FAX: 45 32 883939

Ecuador Proteco Coasin Cia., Ltda P.O. Box 17-03-228-A Av. 12 de Octubre 2449 y Orellana Quito TEL: 593 2 230283 or 520005 FAX: 593 2 561980

Egypt
Phillips Egypt
10, Abdel Rahman el Rafei St.
el. Mohandessin
P.O. Box 242
Dokki Cairo
TEL 20 2 490922

Finland Fluke Finland Oy Sinikalliontie 3 P.O. Box 11 SF-02631 ESPOO TEL: 358 0 50261 FAX: 358 0 529558

France Fluke France S.A. T&M Customer Support 105 Rue de Paris BP 62 93002 Bobigny, Cedex TEL: 33 1 4942-8049 FAX: 33 1 4942-8155

Germany Fluke GmbH Service VSF Unternehmensbereich Elektronik tuer Wissenschaft und Industrie Oskar-Messter-Strasse 18 D-8045 Ismaning/Munich TEL: 48 89 9605270 FAX: 49 89 9605270

Greece Phillips S.A. Hellenique 15.25th March Street 177.78 Tavros 10210 Athens TEL: 30 1 489-4911 FAX: 30 1 531-5180

Hong Kong Schmidt & Co (H.K.) Ltd. 1st Floor 323 Jaffe Road Wanchai TEL: 852 9223-5623 FAX: 852 834-1848 Ireland, Republic of

Fluke U.K. LTD. Customer Support Colonial Way Wattord Hertfordshire WD2 4TT U.K. TEL: 44 923-240511 FAX: 44 923-225067 India
Hinditron Services Pvt. Inc.
33/44A Raj Mahal Vilas Extension
8th Main Road
Bangaloge 560 080

FAX: 91 812 345-022 Hinditron Services Pvt. Ltd 1st Floor, 17-B, Mahal Industrial Estate Mahakali Road, Andheri East Bombay 400 093 TEL: 91 22 630-0043 FAX: 91 22 837-0087

TEL: 91 812 345-734

Hindtron Services Pvt. Ltd. 204-206 Hemkunt Tower 98 Nehru Place New Delhi 110 019 TEL: 91 11 642-9118

Hinditron Services Pvt. Ltd. Field Service Center Emerald Complex 1-7-264 5th Floor 114 Sarojini Devi Road Secunderabad 500 003 TEL: 91 842-844033

Indonesia P. T. Daeng Brothers Phillips House J1. Flasuna Said Kav. 3-4 Jakarta 12950 TEL: 62 21 520 1122 FAX: 62 21 520 5189

Israel R.D.T Electronics Engineering, Ltd. P.O. Box 58013 Tel Aviv 61580 TEL: 972-3-548-3737 FAX: 972-3-492190

Italy Fluke S.R.L. T&M Customer Support Via G. Casati 23 20052 Monza TEL: 39-39-203-6525 FAX: 39-39-203-6621 .lanan

FAX: 81 3 3434-0170

Fluke Corporation Sumitomo Higashi Shinbashi Bldg. 1-1-11 Hamamatsucho Minato-ku Tokyo 105 TEL: 81 3 3434-0181

Korea

Geopung Tocon A-1809 203-1 Nonhyun-Dong Kanonam-Ku Seoul 135-010 Korea TEL: 82 02 546-1457 FAX: 82 02 546-1458

B&P International Co., Ltd.

IL MYOUNG, INC. 780-46. Yeogsam-Dong Youngdong P.O. Box 1486 Kangnam-Ku Seoul KOREA TEL: 82 2 552-8582-4 FAX: 82 2 553-0388

Malavsia

Mecomb Malaysia Sdn. Bhd. P.O. Box 24 46700 Petaling Java Selangor TEL: 60 3 774-3422 FAX: 60 3 774-3414

Mexico Mexel Mexicana De Electronica Industrial, S.A. De C.V. Diagonal No. 27 Col. Del Valle C.P. 03100, Mexico D.F. TEL: 52 5 682-8040 FAX: 52 5 687-8695

Mexicana De Electronica Industrial, S.A. Av. Porvenir No. 8608 Centro C. San Martin Local 6

CD . Jaurez TEL: 16-23-02-35

FAX: 16-23-02-35

Netherlands Fluke Europe B.V. Science Park Findboven 5110 P.O. Boy 1186 5602 BD Eindhoven TEL 31 40 644-265 FAX: 31 40 644-260

Fluke Netherland R.V. Technische Service Prof. Act. Hurksestraat, 2C Gebouw HRR 5652 AJ Eindhoven TEL: 31 40 723-220 FAX: 31 40 723-337

New Zealand Phillips Customer Support Scientific & Industrial Private Bag 41904 St. Lukes, 2 Wagener Place Mt. Albert, Auckland 3 New Zealand TEL: 64 9 894-4160 FAX: 64 9 849-7814

Norway Fluke Norway A/S Sandstuveien 70 Postboks 1 Manglerud N 0680 OSLO 6 TEL: 47 2 748-408 FAX: 47.2 741-907

Pens Importaciones & Representaciones Electronicas S.A. JR. Pumacahua 955 Lima 11 Peru TEL: 51 14 23-5099 FAX: 51 14 27-1324

**Philippines** Spark Electronics Corp. P.O. Box 610. Greenhills Metro Manila 1502 TEL: 63 2 700-621 FAX: 63 2 721-0491

Portugal Phillips Portuguese S.A. IE Division - T & M Department Apartado 300 2795 LINDA-A-VELHA TEL: 351 1 410-1000 FAX: 351 1 410-7838 or 7986

Republic of South Africa South African Phillips (Ptv) Ltd. P. O. BOX 7703 Johannesburro 2000 TEL: 27 11 889-3578 FAX: 27 11 889-3279

Singapore, Republic of Fluke Singapore Pte. Ltd. 460 Alexandra Road #27-03 PSA Building Singapore 0511 TEL: 65-276-5161 FAX: 65-276-5759

Spain Fluke Ibérica T&M Customer Support Depto. Tecnico Instrumentacion c/Martinez Villergas 2 28027 Madrid TEL: 34 1 326-7146 FAX: 34 1 326-0668

Sweden Fluke Sweden AB T&M Customer Support Tegeluddsvaegen 1 S-11584 Stockholm TEL: 46 8 782-1300 FAX: 46 8 667-4781

Switzerland Fluke Switzerland AG T&M Customer Support Riedstrasse 12 Postfach 360 CH-8953 Dietikon TEL: 41 1 745-2244 FAX: 41 1 745-2240

Taiwan Schmidt Electronics Corp. 5th Floor, Cathay Min Sheng Commercial Building. 344 Min Sheng East Road Taipei

TEL: 886 2 501-3468 FAX: 886 2 502-9692

Thailand Measuretronix I to 2102/31 Ramkamhang Road Bangkok 10240 TEL: 66 2 375-2733, 375-2734 FAX: 66 2 374-9965

Turkev Turk Phillips Ticaret A.S. Inonu Caddesi 78/80 Posta Kutusu 504-Beyodu Instanbul TEL: 90 1 143-5891

United Kingdom Fluke U.K. LTD. Customer Support Colonial Way Watford Hertfordshire WD2 4TT TEL: 44 923-240511 FAX: 44 923-225067

Uruguay Coasin Uruguaya S.A. Casilla de Correo 1400 Libertad 2529 Montevideo TEL: 598 2 789-015 FAX: 598 2 797-338

Venezuela Coasin C A Calle 9 Con Calle 4, Edif, Edinurbi Apartado de Correos Nr-70, 136 Los Buices Caracas 1070-A TEL: 58 2 241-0309, 241-1248 FAX: 58 2 241-1939