# **TECHNICAL INFORMATION**

### **Rear End Door Rattle**

AFFECTED VEHICLE RANGE:

**DISCOVERY Series II (LT)** 

All

### SITUATION:

#### RATTLE FROM REAR END DOOR TRIM

Customers may experience a rattle from the rear end door area. In cases where rear subwoofers are fitted, this rattle may be particularly noticeable when the radio has been set to a high bass level.

#### **RESOLUTION:**

#### VERIFY CORRECT INSTALLATION OF TRIM FITTINGS OR WIRING

Two potential sources for an end door rattle have been identified. When a customer complaint is addressed on vehicles with subwoofers, verify that the trim clips are properly installed. Vehicles without subwoofers may have a wire harness making contact with body components.

#### PARTS INFORMATION:

DKP5279L .....Door casing clips EYC101460....Center clip (female) STC3905.....Foam Tape Qty as required Qty 1 if required Quantity as required

LAND -- ROVER

76/07/99/NAS

No:

Ref:

Issue:

Date:

1

04/23/99

WARRANTY CLAIMS:

76.28.89/52 .....Time 0.20 hrs. Verify and correct trim casing clip installation

76.28.89/53 .....Time 0.70 hrs. Install foam tape on wire harness or center upholstery clip Material Allowance is incorporated into the time allowance for installation FAULT CODE: K

Normal warranty policy and procedures apply

<b>TIB</b>	CIRCULATE:	Service Mgr.	Warranty	Workshop	Body Shop	Parts
76/07/99/NAS		X	X	X	x	X
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### REPAIR PROCEDURE:

#### VERIFY TRIM CLIP INSTALLATION

- 1. Verify correct engagement of the 20 trim fasteners. (Dots in Figure 1)
- Verify correct engagement of the four fasteners located inside the rear door pocket. (Figure 1)
- 3. Measure across and down from the inner top of the trim panel as shown in Figure 1.
- 4. Feel the area to determine if a fastener is in place or if a hole exists under the fabric.
- 5. If a fastener is present, push home the fastener.
- 6. If a fastener is not present, perform replacement of center clip outlined below.

#### ISOLATE UNUSED WIRE HARNESS OR INSTALL CENTER FASTENER



# CAUTION: Use a well-protected trim fork to release the trim clips securing the door trim casing.

- 1. If the vehicle does not have a subwoofer and the rattle is still detectable or if the center upholstery clip is missing, refer to the Workshop Manual Section 76.34.09.99 and carefully remove the door casing.
- 2. If a center fastener is required perform the following:
  - Verify that female clip (EYC101460) is present in the door panel. Install one if required.
  - Carefully install panel clip (DKP5279L) into the hole in the upholstery panel.
- 3. If no subwoofer is present, place foam tape on the unused subwoofer connector.
- 4. Inspect all 20 trim clips and the single center clip for cracks or damage before replacing the casing.
- 5. Replace any damaged clips.
- 6. Install rear door upholstery casing.
- 7. Verify that no rattle is present.