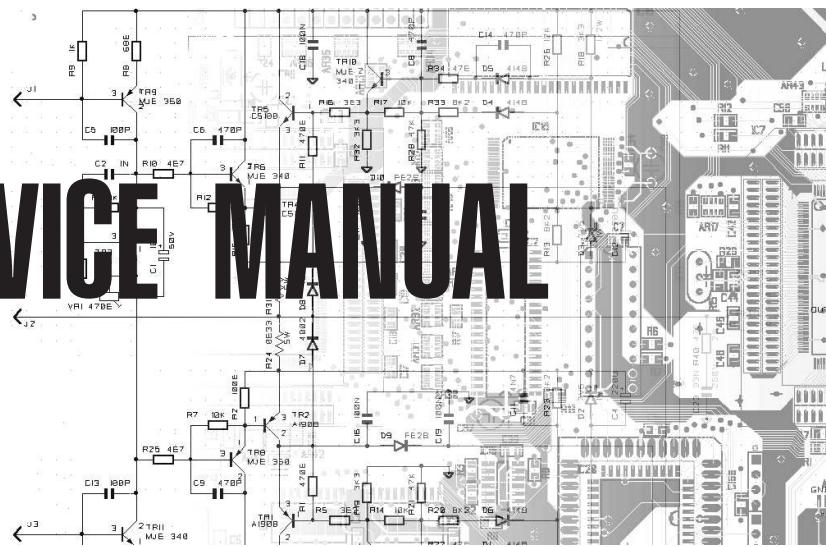




SERVICE MANUAL



GENERALMUSIC®

► CODE: 270247 ◀

RP220

RealPiano
DIGITAL

Pianovelle

Baldwin

Index

- 2 Opening & Keyboard Disassembling Instructions
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Warnings

Notice

Service must be carried out by qualified personnel only. Any tampering carried out by unqualified personnel during the guarantee period will forfeit the right to guarantee.

For a correct operation of the instrument, after having switched off, be careful to wait at least 3 seconds before switching on again.

To improve the device's specifications, the schematic diagrams may be subject to change without prior notice.

All components marked by this symbol have special safety characteristics, when replacing any of these components use only manufacturer's specified parts.

The (μ) micro symbol of capacitance value is substituted by U.

The (Ω) omega symbol of resistance value is substituted by E.

The electrolytic capacitors are 25Vdc rated voltage unless otherwise specified.

All resistors are 1/8W unless otherwise specified.

All switches shown in the "OFF" position. All DC voltages measured to ground with a voltmeter 20KOhm/V.

← Soldering point.

↑ Supply voltage.

↓ Logic supply ground.

● Male connector.

□ Test point.

⊕ Analog supply ground.

○ Female connector.

— Flag joined with one or more flags

with the same signal name inscribed.

— M/F faston connector.

↓ Chassis ground.

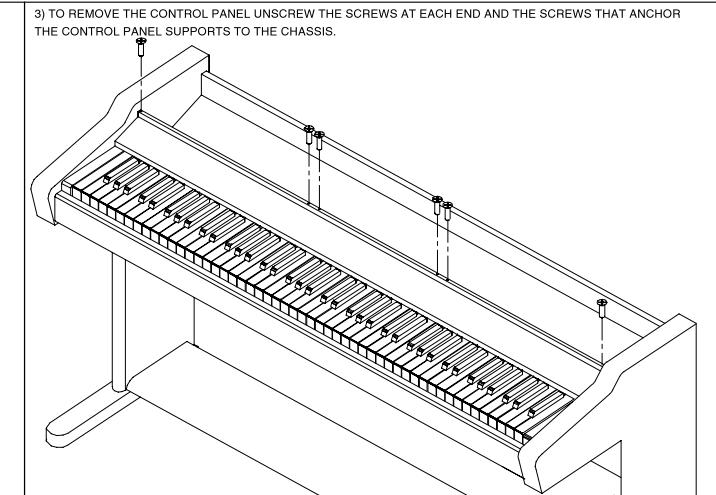
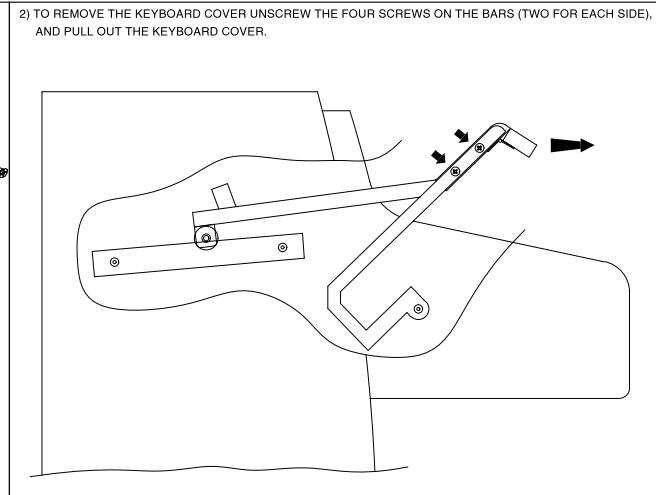
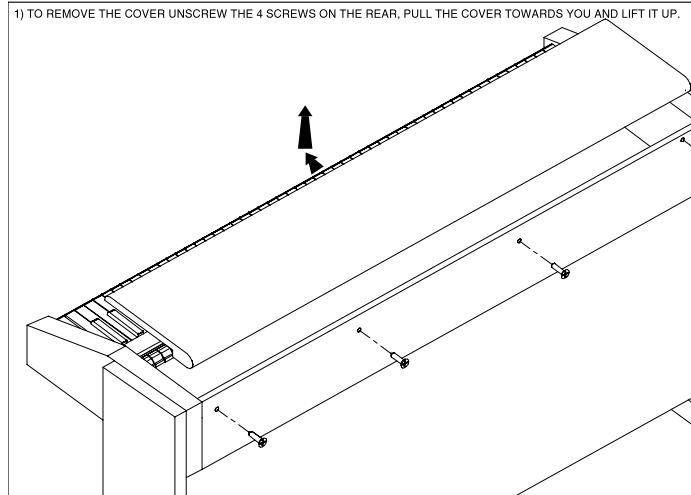
⊕ Earth ground.

ATTENTION

Observe precautions when handling electrostatic sensitive devices.

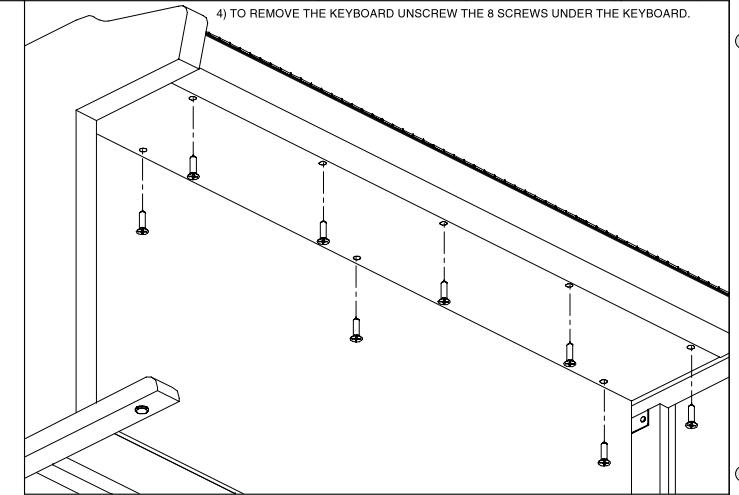
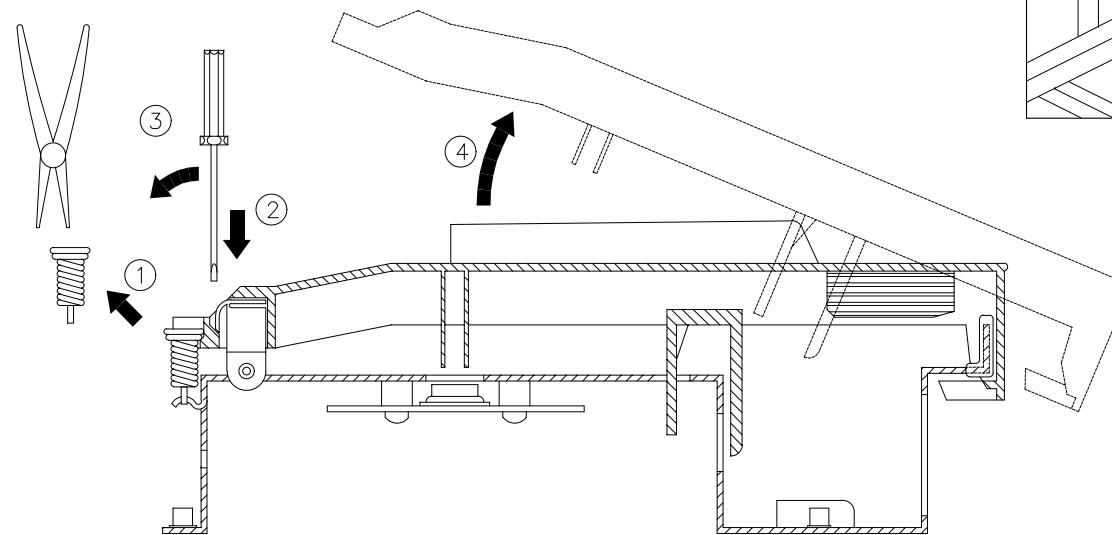
Address

GENERALMUSIC S.p.A. Sales Division: 47842 S.Giovanni in Marignano (RN) ITALY - Via delle Rose, 12
Phone +39(0)541/959511 - Fax +39(0)541/957404 - GENERALMUSIC on the NET: <http://www.generalmusic.com>



- ① REMOVE THE KEY RETURN SPRING.
 ②③④ UNLOCK THE KEY APPLING NOT MUCH STRENGTH.
 NOTE: TO REMOVE A SHARP KEY BEFORE YOU MUST REMOVE THE NEAR NATURAL KEYS.

TP10



RP200-220 GRP300 INITIAL CHECK

		Operations Description						Display																																																																							
The following procedures must be executed subsequently in the specified order.																																																																															
Before turn on the instrument check the jumpers setting on CPU & SOUND GENERATOR BOARD corresponds at the model accordingly to the following table:																																																																															
<table border="1"> <thead> <tr> <th>MODEL</th><th>J4</th><th>J5</th><th>J3</th><th>J6</th><th>J2</th><th></th><th></th><th></th><th></th></tr> </thead> <tbody> <tr> <td>RP200 GEM</td><td>1-2</td><td>1-2</td><td>1-2</td><td>1-2</td><td>1-2</td><td></td><td></td><td></td><td></td></tr> <tr> <td>RP200 BALDWIN</td><td>1-2</td><td>1-2</td><td>1-2</td><td>1-2</td><td>2-3</td><td></td><td></td><td></td><td></td></tr> <tr> <td>GRP300 GEM</td><td>1-2</td><td>1-2</td><td>1-2</td><td>2-3</td><td>1-2</td><td>v.2.00 or greater</td><td></td><td></td><td></td></tr> <tr> <td>GRP300 BALDWIN</td><td>1-2</td><td>1-2</td><td>1-2</td><td>2-3</td><td>2-3</td><td>v.2.00 or greater</td><td></td><td></td><td></td></tr> <tr> <td>RP220 GEM</td><td>1-2</td><td>1-2</td><td>2-3</td><td>1-2</td><td>1-2</td><td>v.2.02 or greater</td><td></td><td></td><td></td></tr> <tr> <td>RP220 BALDWIN</td><td>1-2</td><td>1-2</td><td>2-3</td><td>1-2</td><td>2-3</td><td>v.2.02 or greater</td><td></td><td></td><td></td></tr> </tbody> </table>										MODEL	J4	J5	J3	J6	J2					RP200 GEM	1-2	1-2	1-2	1-2	1-2					RP200 BALDWIN	1-2	1-2	1-2	1-2	2-3					GRP300 GEM	1-2	1-2	1-2	2-3	1-2	v.2.00 or greater				GRP300 BALDWIN	1-2	1-2	1-2	2-3	2-3	v.2.00 or greater				RP220 GEM	1-2	1-2	2-3	1-2	1-2	v.2.02 or greater				RP220 BALDWIN	1-2	1-2	2-3	1-2	2-3	v.2.02 or greater			
MODEL	J4	J5	J3	J6	J2																																																																										
RP200 GEM	1-2	1-2	1-2	1-2	1-2																																																																										
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RP220 GEM	1-2	1-2	2-3	1-2	1-2	v.2.02 or greater																																																																									
RP220 BALDWIN	1-2	1-2	2-3	1-2	2-3	v.2.02 or greater																																																																									
Remove the secondary fuses F1, F2, F3, located on POWER AMPLIFIER & SUPPLY BOARD; turn on the instrument and verify the supply AC voltages: (CN6) between pin1 and pin2 = $27,5 \pm 1,5$ Vac (CN6) between pin1 and pin3 = $27,5 \pm 1,5$ Vac (CN6) between pin2 and pin3 = 55 ± 3 Vac (CN12) between pin1 and pin2 = $16 \pm 0,8$ Vac (CN12) between pin1 and pin3 = $16 \pm 0,8$ Vac (CN12) between pin2 and pin3 = $32 \pm 1,6$ Vac																																																																															
Turn off the instrument, and put the fuses back on its holders.																																																																															
Turn on the instrument and the appropriate welcome message appears on the display.																																																																															
A few seconds later the led GRAND PIANO light. Check the supply DC voltages on CPU & SOUND GENERATOR BOARD: (CN8) between pin9 and pin7 = $+5 \pm 0,25$ Vdc (CN8) between pin1 and pin4 = $+12 \pm 0,6$ Vdc (CN8) between pin1 and pin5 = $-12 \pm 0,6$ Vdc																																																																															
<table border="1"> <thead> <tr> <th>INTERNAL PRESET</th><th>GRAND PIANO</th><th>GR. PIANO sel.:1</th></tr> </thead> <tbody> <tr> <td></td><td></td><td></td></tr> </tbody> </table>										INTERNAL PRESET	GRAND PIANO	GR. PIANO sel.:1																																																																			
INTERNAL PRESET	GRAND PIANO	GR. PIANO sel.:1																																																																													

RP200-220 GRP300 AUTOTEST PROCEDURE

		Operations Description						Display									
The instrument starts in AUTOTEST mode turning on the instrument while pressing down the "GRAND PIANO" button (pressing PRESET instead GRAND PIANO the procedure starts from LCD display test). NOTE: Each time you press the "GRAND PIANO" button the autotest procedure proceeds to the next step.																	
Set the default display contrast in the ± 6 range by pressing the DATA + or - buttons.																	
The instrument shows the date, time and release version of the software loaded in flash memory.																	
The instrument asks if you want to update it, press GRAND PIANO to skip, the appropriate procedure to update the software is explained further.																	
The instrument performs the flash memory data checksum and display it in hexadecimal value. NOTE: the BT (boot) value must be EAAB for ver.2.00, if it does not correspond you can not update software thru serial port but only with Update Software Board see more further. For example version 2.02 has BT=EAAB PR=A5F4 and ALL=909F.																	
The instrument performs the "LIBRARY" Rom memory data checksum and display it in hexadecimal value.																	
The instrument performs the RAM memory test showing the address checked.																	
The LCD display test fades from light to dark and viceversa.																	
Check that all leds are lighting.																	
<table border="1"> <thead> <tr> <th>---</th><th>LED TEST ---</th><th>Are all leds on?</th></tr> </thead> <tbody> <tr> <td></td><td></td><td></td></tr> </tbody> </table>										---	LED TEST ---	Are all leds on?					
---	LED TEST ---	Are all leds on?															

Check the VOLUMES ranges from 0 to 127.
Check all buttons (except GRAND PIANO) pressing their one at a time and checking that corresponding led lights, pressing PAGE UP and DOWN buttons the display shows "U" and "D", pressing DATA + and - buttons the display shows "+" and "-", pressing MASTER EQ and DSP buttons the display shows an "X" in 1 and 2 digits, pressing UP, LEFT, DOWN and RIGHT buttons the display shows an "X" in 3, 4, 5 and 6 digits respectively.

Check the SOFT and SUSTAIN pedals, pressing each one the value change from 0 (released) to 127 (pressed), the DAMPER pedal varying its value continuously from 0 (released) to nearly 127 (pressed).

Check the MIDI I/O connecting the MIDI OUT and MIDI IN sockets by a MIDI cable.

Check COMPUTER I/O shorting pin 3 and pin 5 on the COMPUTER socket, check with the oscilloscope a 4Vpp (1Mhz) signal on pin 1, set volume to half stroke.

The instrument generates a 1KHz sinusoidal signal in both audio channels reading data from 104043 ROM. VOLUME controls the amplitude of signal and TRANSPOSE b and # buttons controls the frequency from 10Hz to 275Hz.

Re-set the frequency at 1KHz and check HEADPHONES and AUX outputs with the oscilloscope inserting a stereo jack in the left phones socket (speakers will go be silent) and two mono jack in the AUX OUT sockets and set volume to its maximum.

Now verify the following level of signals:
Phones output without load = $5,7 \pm 1,1$ Vpp and AUX output = $0,8 \pm 0,16$ Vpp

Set the VOLUME to minimum.

Apply a sinusoidal signal of 0.730Vpp at 1KHz with a generator to the AUX IN left and right sockets and verify the signal output:
AUX output = $1,35 \pm 0,07$ Vpp

The instrument generates a tone signal in both audio channels reading data from 104023 ROM.

Autotest is over, turn off the instrument.

RP200-220 GRP300 O.S. UPDATING PROCEDURE up to ver. 2.00 with Updating Software Board (751180)

		Operations Description						Display									
Start with the instrument in AUTOTEST mode as described above and press GRAND PIANO 2 times until the display show the software version loaded in flash memory.																	
Press GRAND PIANO to skip this procedure.																	
The instrument performs the flash memory data checksum and displays it in hexadecimal value.																	
Compare the software version and checksum with the value imprinted onto the EPROM, if one of these does not match, the system must be upgraded, proceed to the next step.																	
Turn off the instrument.																	
Insert the EPROM BOARD (where the operating system is stored) in the CN3 connector located on CPU & SOUND GENERATOR BOARD.																	
Start with the instrument in AUTOTEST mode as described above and press GRAND PIANO 3 times.																	
When the display shows this message press REC.																	
The instrument erases the previous data in flash memory. After which the instrument displays the amount of memory programming and finally the operation successful. If the programming fails check the EPROM BOARD connection and repeat this procedure from start.																	
The instrument performs the eprom memory data checksum and display it in hexadecimal value, compare this value with the value imprinted onto the EPROM: if it matches the EPROM is good.																	

Button test	Vol:0	123456
U	Button test +	XXXXXX
D	Vol:127 -	
TST COMPUTER I/O	LOOP DETECTED OK	
SINUS. SWEEP	Freq. 1000 Hz	
TONE ON 104023		
TEST END: SWITCH	POWER TO RESTART	
EPROM to FLASH	push REC to prog	
Wait	*	Eeprom Checksum
cks BT	PR ALL	#### #### ####
EPROM to FLASH	push REC to prog	
EPROM to FLASH	erasing	
EPROM to FLASH	prog: 1024/1024K	
Wait	*	Eeprom Checksum
cks BT	PR ALL	#### #### ####

Turn off the instrument and disconnect the EPROM BOARD.	
Start with the instrument in AUTOTEST mode as described above and press GRAND PIANO 2 times until the display show the new software version loaded in flash memory.	
Press GRAND PIANO to skip this procedure.	
The instrument performs the flash memory data checksum and display it in hexadecimal value, compare this value with the value imprinted onto the EPROM: if it matches the procedure has been executed successfully.	<pre>mmm dd yyyy hh:mm:ss V #.##</pre> <pre>EPROM to FLASH push REC to prog</pre> <pre>Wait * Eeprom Checksum</pre> <pre>cks BT PR ALL #### #### ####</pre>
The procedure proceed as described in AUTOTEST section, if you do not want to check the rest of the instrument simply turn off it.	

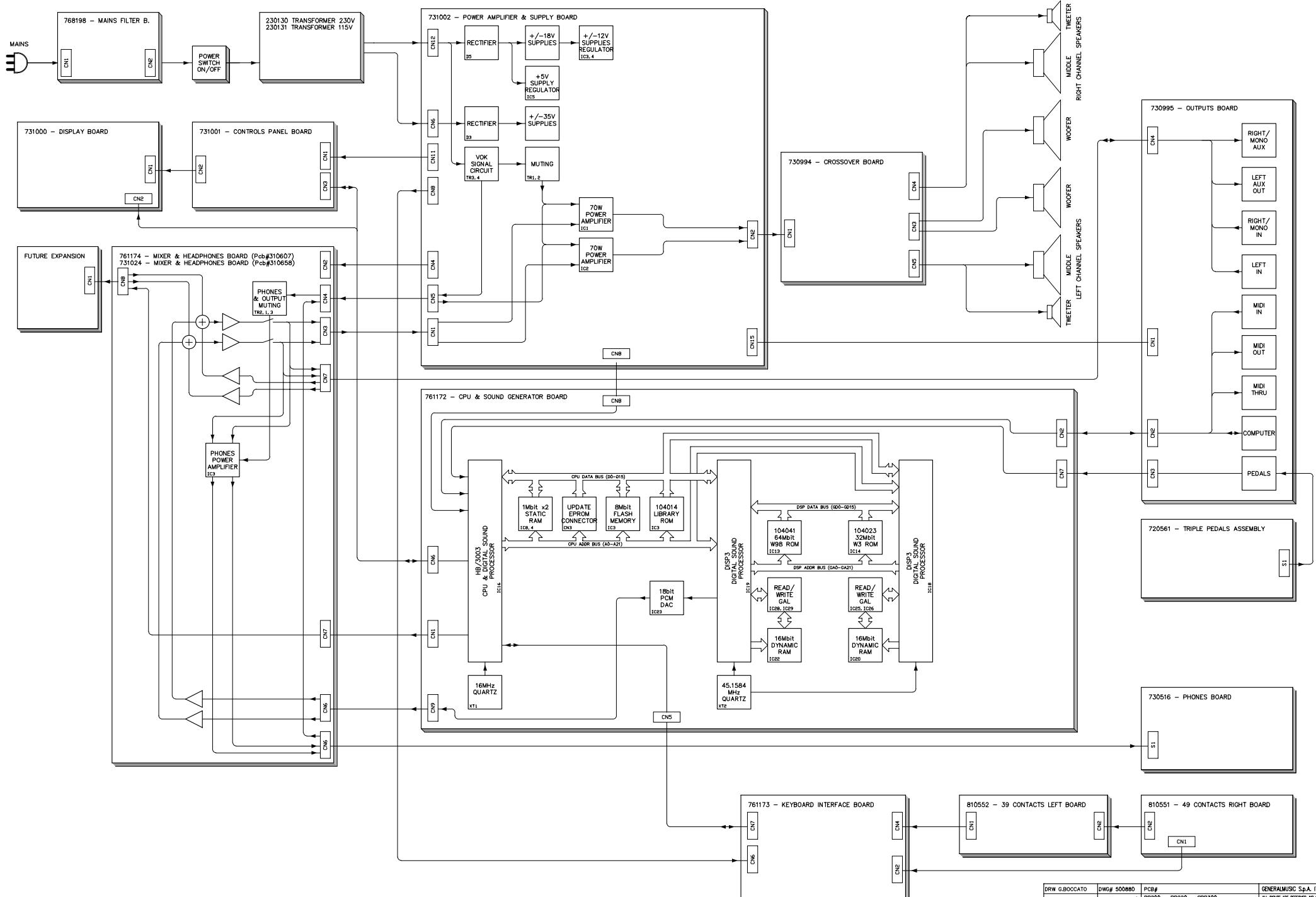
RP200-220 GRP300 O.S. UPDATING PROCEDURE from Serial Port (COMPUTER) ver. 2.xx or greater

Operations Description	Display
NOTE: This procedure is valid only if the software version installed on the piano is the 2.00 or greater. Some additional tips and advices are included in the Flashblaster Firmware Update Disk. The disk containing the Fblaster program can also be downloaded by internet at generalmusic web site (www.generalmusic.com) or required at support@generalmusic.com	
Connect the serial cable between the COMPUTER of the piano and the RS232 COM port of the computer (PC-Ibm or compatible).	
Insert the disk in the drive A (or whatever your 3.5" drive is assigned to), open the contents of drive A and double click on the fblaster.exe file.	
From the OPTIONS/SETTINGS menu, make sure that the TEST AND PROGRAM choice is selected. This is very important.	
Turn on the piano, while holding down the REC button until the display shows:	<pre>READY TO UPDATE</pre>
Click with the mouse on the GO! button or, from the ACTION menu, select EXECUTE (ALT+A, E). The piano display appears as follows:	<pre>TESTING... n1/n2 PACKETS</pre>
At the end of the test the following display appears:	<pre>TEST OK</pre>
After a short time, the following display appears:	<pre>ERASING...</pre>
You are now erasing the old operating system from FLASH memory. When the system is erased, the following display appears as your new operating system is installed into Flash Memory:	<pre>UPDATING... n1/n2 PACKETS</pre>
When the entire update procedure is completed, the following display appears:	<pre>UPDATE OK:SWITCH POWER TO RESTART</pre>
The update has now been successfully completed. Turn off the power switch on the piano, and turn it back on again to use your updated instrument.	

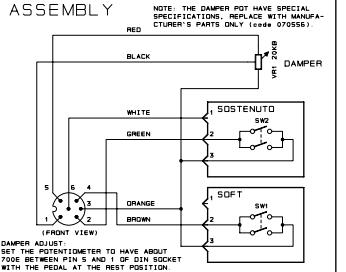
RP200-220 GRP300 Some Repairing Tips

Operations Description	Display
This message could be appear if an error occur on the communication channel. Possible solutions: 1) inconsistent data received on MIDI or COMPUTER input socket, check the ratings of the device connected to the piano. 2) if the error persist, try to replace Outputs Board first and CPU board second.	<pre>MIDI SCI error</pre>
This message could be appear if an error occur on the communication channel. Possible solutions: 1) verify all the connections between Keyboard Interface Board and the CPU board. 2) if the error persist, try to replace Keyboard Interface Board first and CPU board second.	<pre>VALIS SCI error</pre>
This message could be appear if an error occur on the communication between CPU and DISP3 chips. Possible solutions: 1) verify all the tracks, solders and components between CPU and DISP3 chips as shown in schematics. 2) if the error persist, replace the CPU board and send back to generalmusic the failed CPU board.	<pre>Disp Failure</pre>

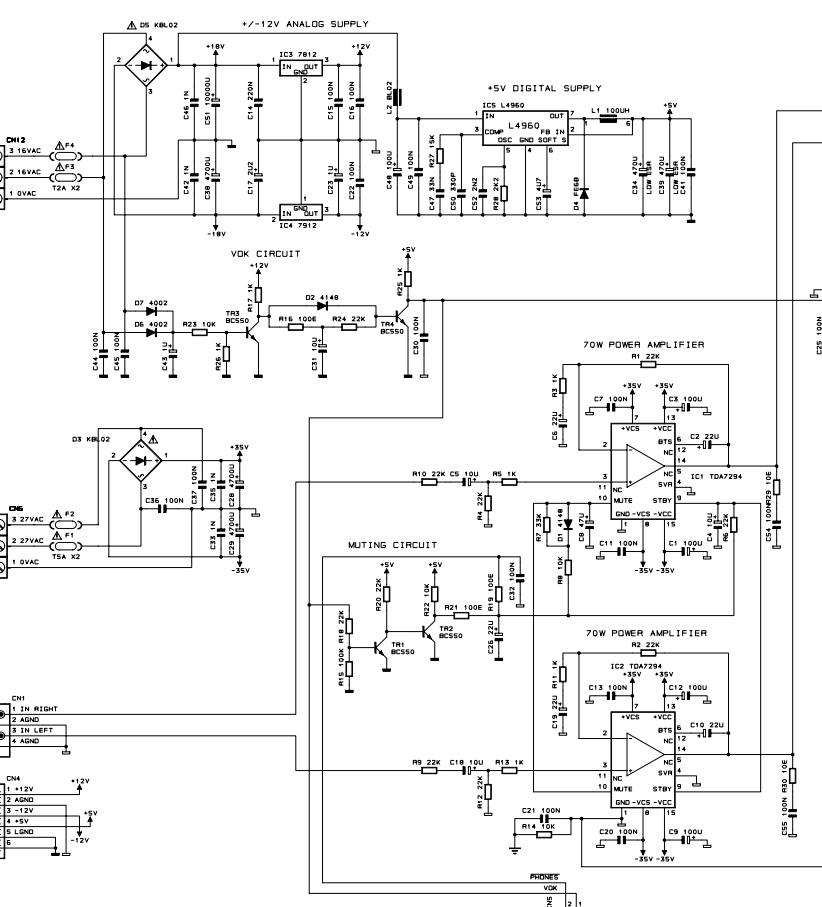
RP series FAQ	
Questions	Answers
1 What do the pedals make?	Soft (left pedal): This pedal is a switch control pedal (on/off) and affects the timbre of the instrument such that it plays softer, allowing you to continue using the same playing style at a lower volume. Sostenuto only for some models (centre pedal): This pedal is a switch control pedal (on/off) which sustains the notes of the key currently depressed, all new notes played after having depressed the pedal are not affected, this pedal operates like a grand piano centre pedal. Damper (right pedal): This pedal applies the sustain effect to all notes released. If you release a note after depressing the damper, the note will proceed towards its natural decay according to the type of sound played. The Damper pedal is particularly effective with Piano type sounds, it is controlled by a "Damper Physical Model" patented by Generalmusic.
2 Why do the uppermost keys play always sustained?	For all piano sounds the notes from E6 to C8 are automatically sustained such as in an acoustic piano.
3 Why do all pedals work in reverse mode?	The instrument reads the status of the pedals at the power on and assume this status (normally open or normally closed depends by the type of pedal) as the default status in the rest position. The pedals must be inserted before you switch on the instrument.
4 Why do some pedal work in reverse mode?	For the same reason explained first you have not to press a pedal while the instrument is switched on and until it is ready to use.
5 I have replaced the DAMPER pedal potentiometer, how do I let position it correctly?	Set the potentiometer to have about 700 ohm between pin 5 and 1 of DIN plug with the pedal at the rest position. Note: the Damper potentiometer have a special resistive stroke, when you replace it use the manufacturer's part only (code 070556).
6 How can I do a complete SYSTEM RESET?	Turn on the instrument while pressing down the "General" button. Each time you do an autotest procedure a system reset is performed.
7 Why does not the instrument respond correctly to the key pressed on keyboard after I have replaced the CPU Board?	If the CPU Board replaced is the right type check the jumper setting on it as described on this service manual and execute a complete Autotest.
8 Why does not the instrument respond correctly to the button pressed on controls panel after I have replaced the CPU Board?	If the CPU Board replaced is the right type check the jumper setting on it as described on this service manual and execute a complete Autotest.
9 Why does not the instrument respond correctly to the pedal pressed after I have replaced the CPU Board?	If the CPU Board replaced is the right type check the jumper setting on it as described on this service manual and execute a complete Autotest.
10 Why does not the Instrument retain the user presets and data?	After a long period of inactivity may be occur that the internal battery backup have not a sufficient time for re-charging during the normal activity, try to leave the instrument switched on for about 12-14 hours. Afterwards if the instrument will lost the data again, replace the battery.



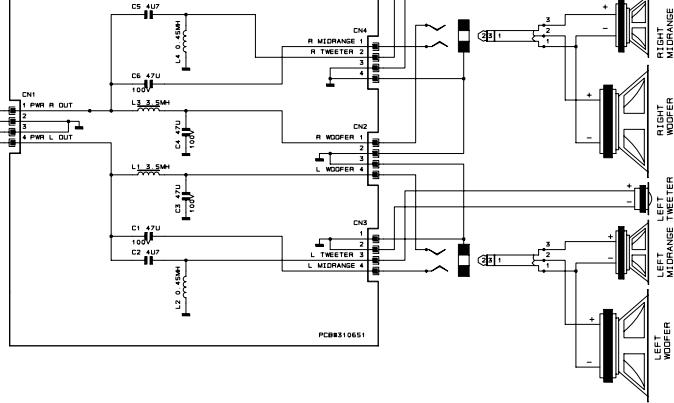
720613 - TRIPLE PEDAL ASSEMBLY



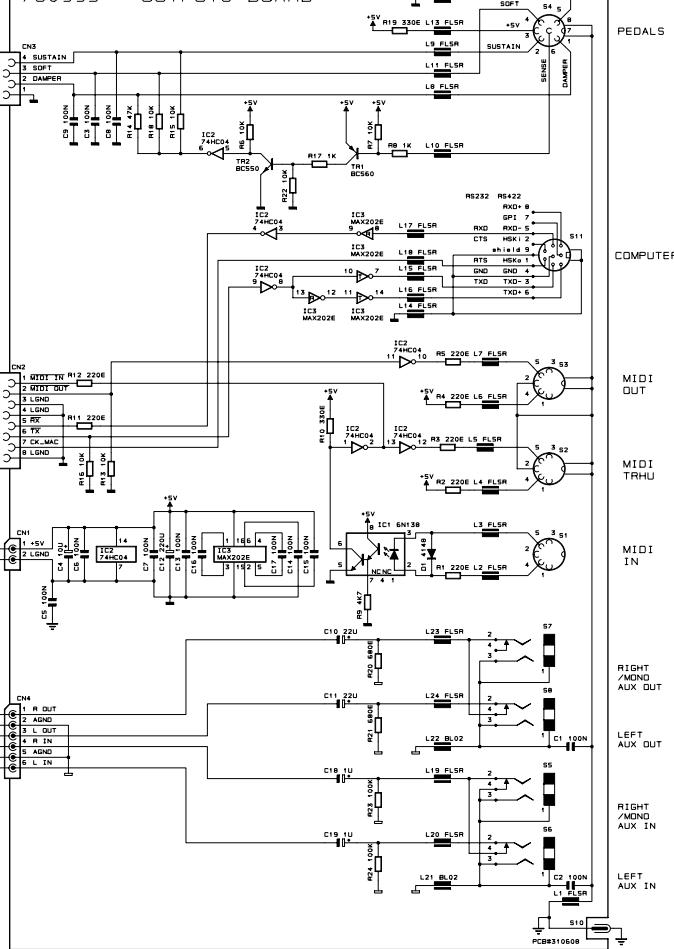
731004 - POWER AMPLIFIER & SUPPLY BOARD



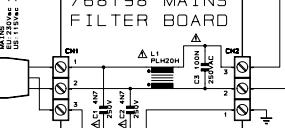
731029 - CROSSOVER BOARD



730995 - OUTPUTS BOARD



768198 MAINS FILTER BOARD

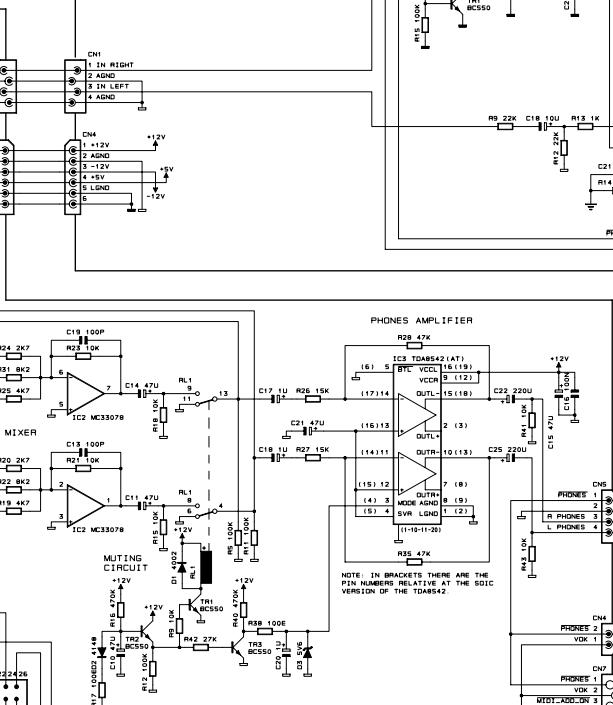


751174 with TDA8542 in DIP package. PCB#310607

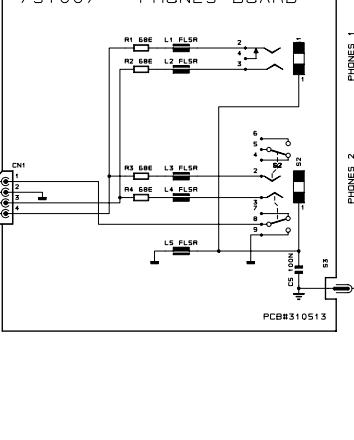
731024 with TDA8542 in SOIC package PCB#310658

MIXER & PHONES AMPLIFIER BOARD

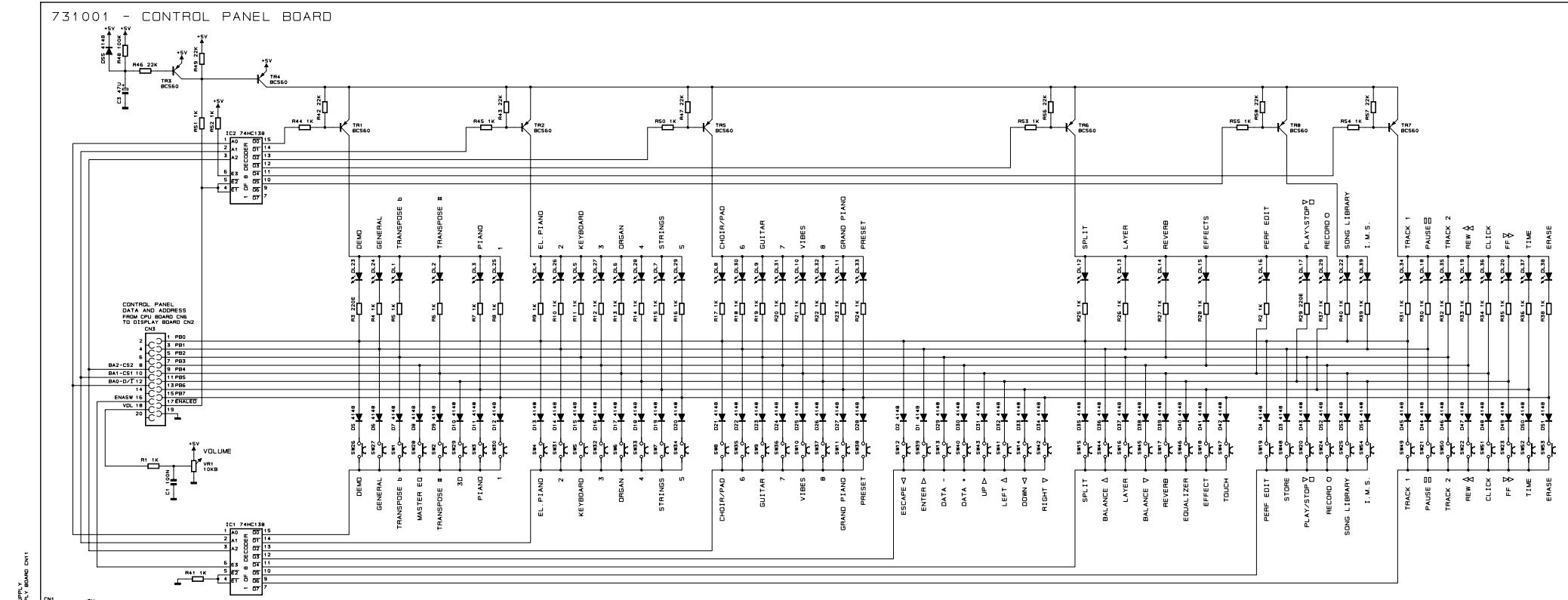
Note from July 1999 only the 731024 is available for service replacement



731007 - PHONES BOARD

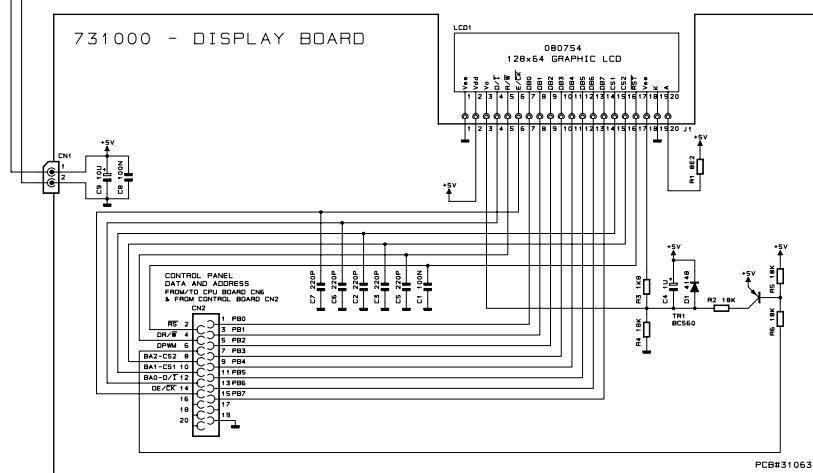


731001 - CONTROL PANEL BOARD

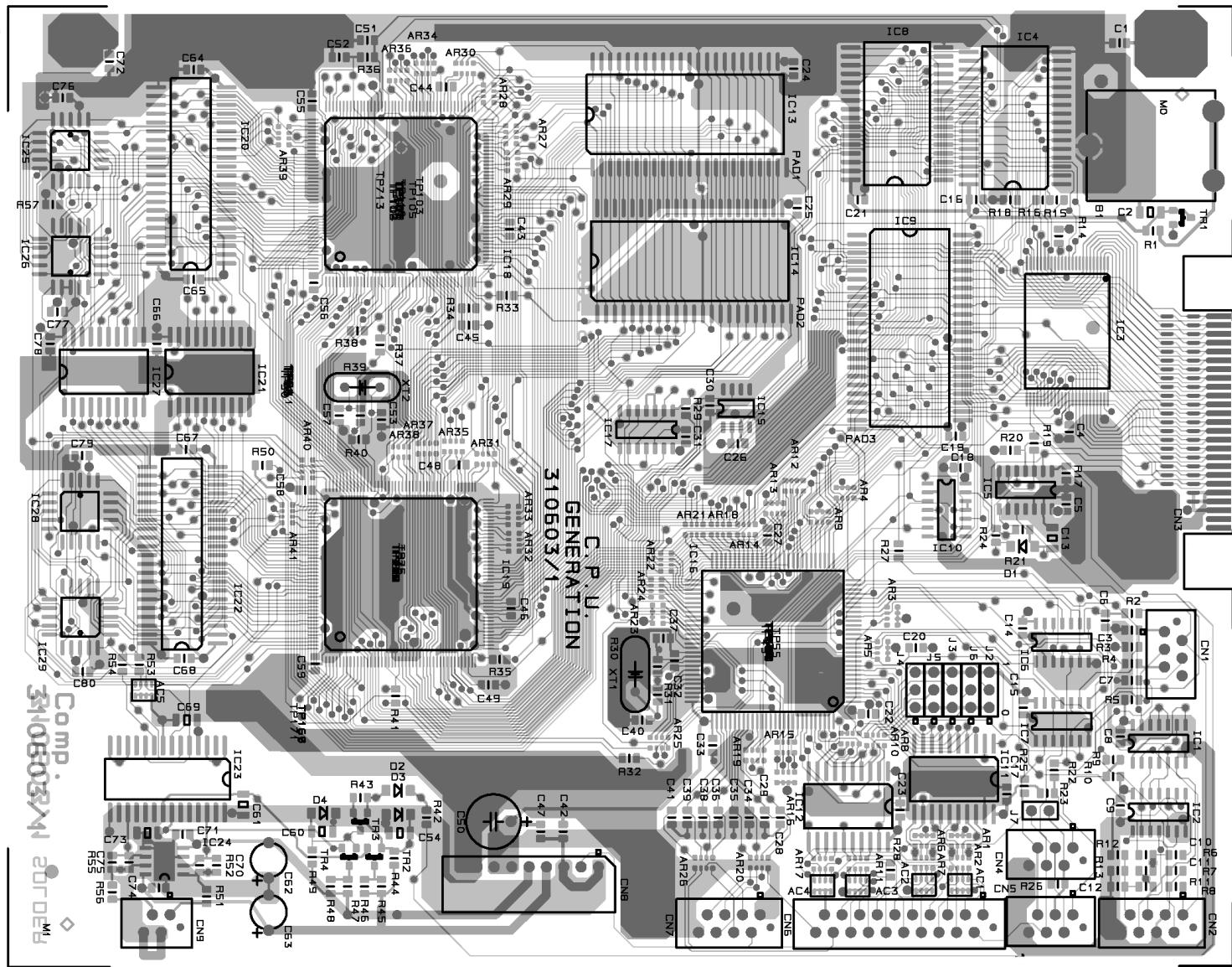


PCB#310622

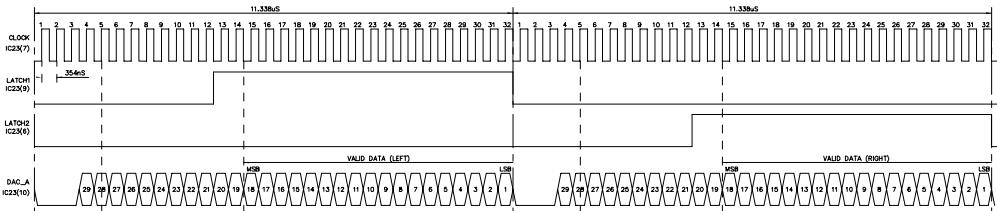
731000 - DISPLAY BOARD



CPU & SOUND GENERATOR BOARD (PCB#310603)

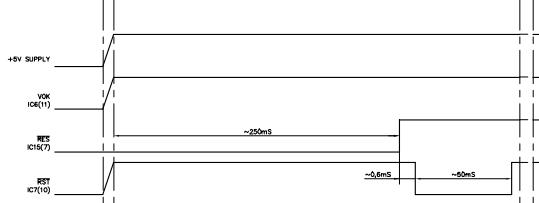


PCM SERIAL DATA BUS

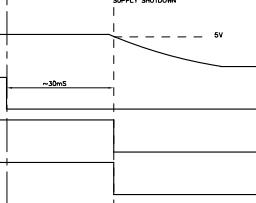


NOTE: ALL COMPONENTS PIN REFERENCE ARE LOCATED ON "CPU & SOUND GENERATOR BOARD" UNLESS OTHERWISE SPECIFIED.

POWER ON



POWER OFF

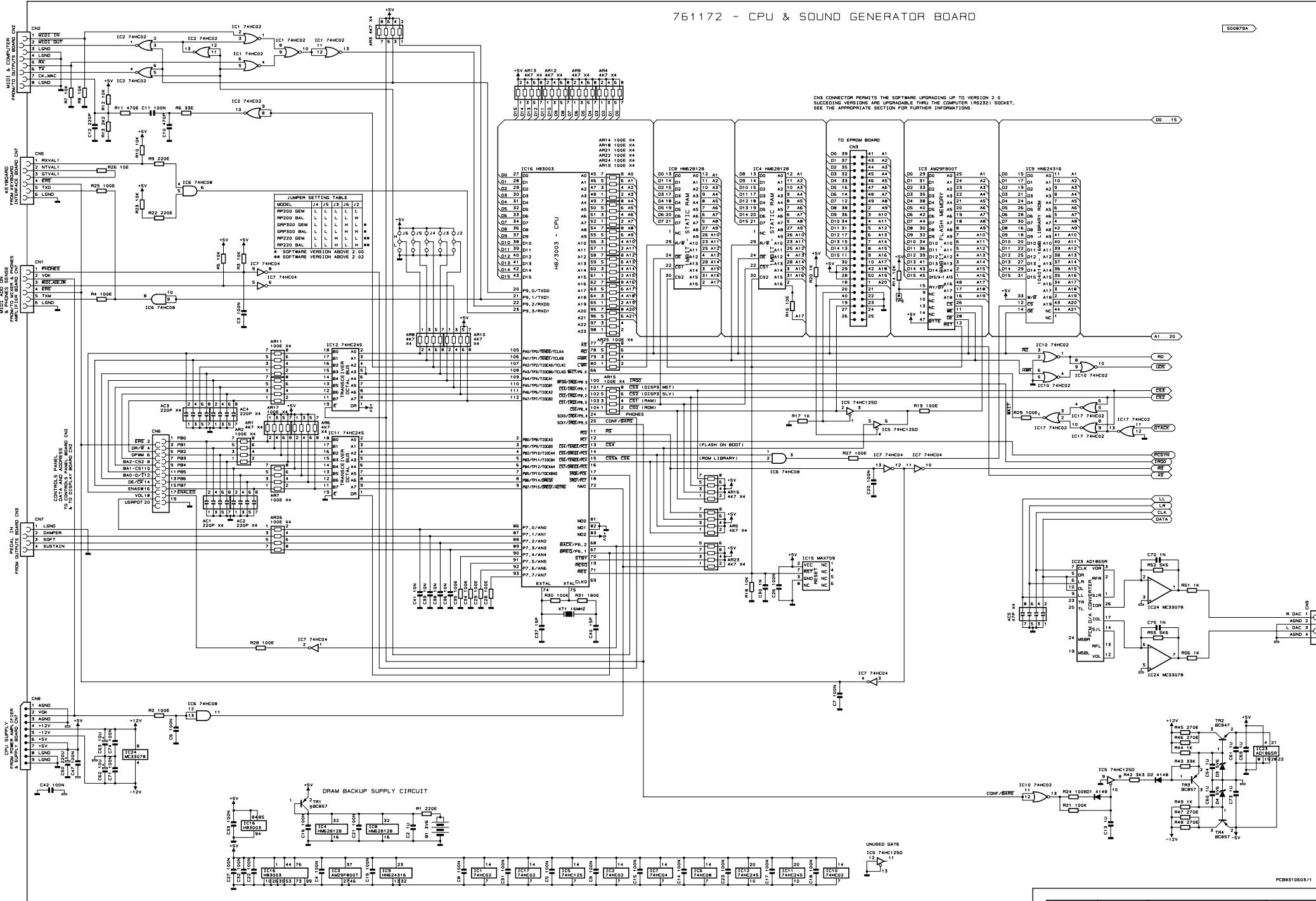


DRW G. Boccato	DWG# 5000869	PCB#
OKD	DISK: PRT1:1/1	Timing Table & 310603 Board Layout

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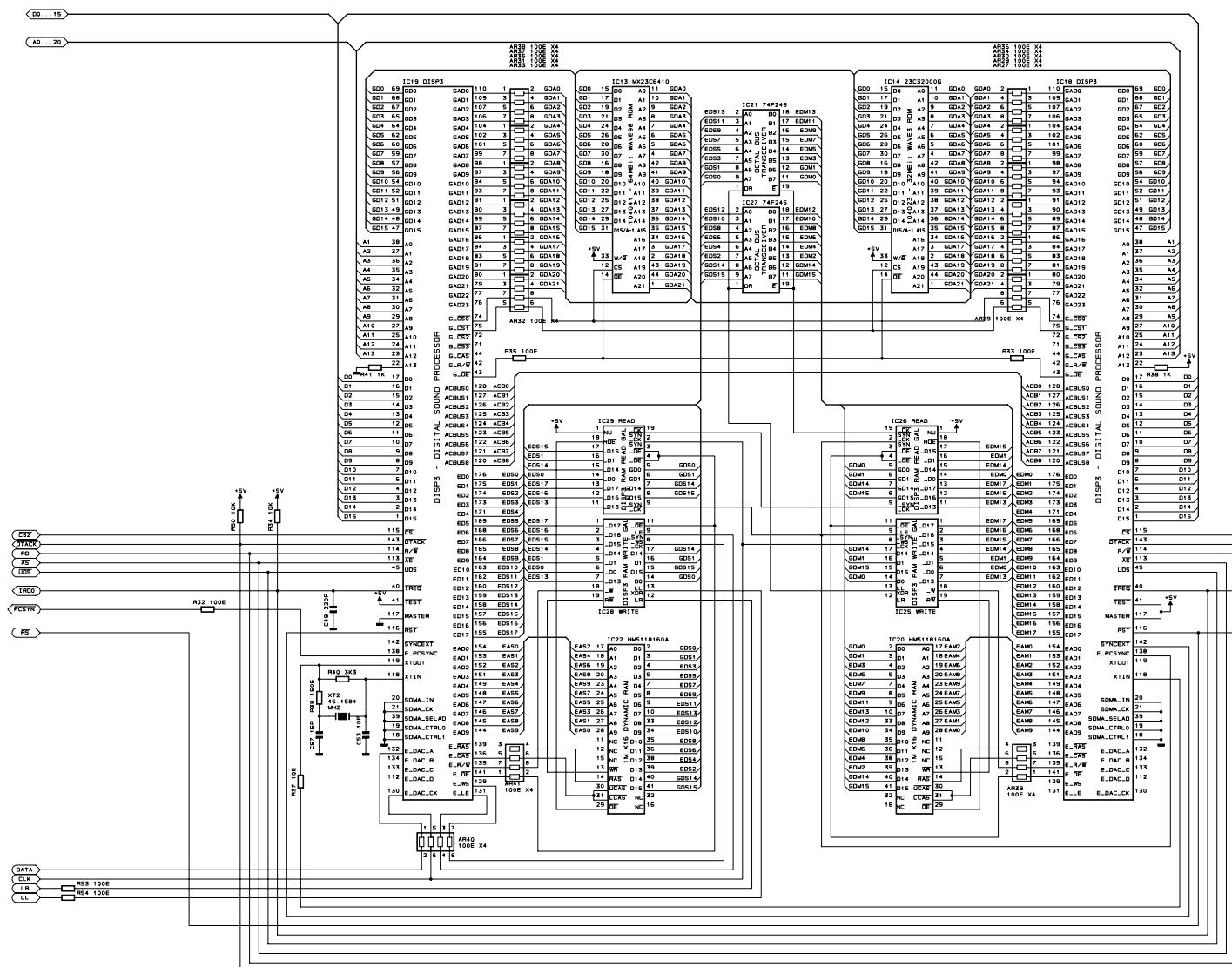
761172 - CPU & SOUND GENERATOR BOARD

500959A

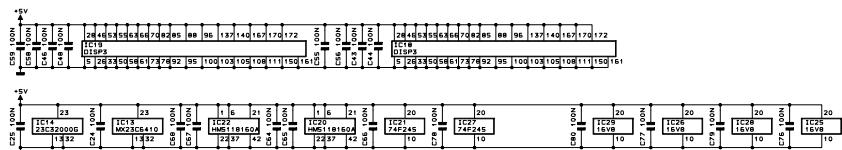
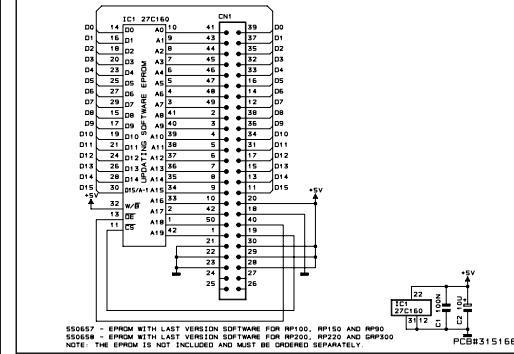


PCB 310603/1
500959A
761172 - CPU & SOUND GENERATOR BOARD
REV B
05/12/97
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761172 - CPU & SOUND GENERATOR BOARD



751180 - UPDATING SOFTWARE BOARD



DRW G. BOCCATO	DMW 500939A	PCB# 310603/1	GENERALMUSIC S.p.A.
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APP M. GALANTI	REV B	CPU & SOUND GENERATOR BOARD	

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